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Contract

Direct Payment Support Service

Milton Keynes City Council

F03: Contract award notice

Notice identifier: 2023/S 000-027313

Procurement identifier (OCID): ocds-h6vhtk-03c621

Published 15 September 2023, 11:40am

Section I: Contracting authority

I.1) Name and addresses

Milton Keynes City Council

Civic, 1 Saxon Gate East

Milton Keynes

MK9 3EJ

Email

procurement@milton-keynes.gov.uk

Country

United Kingdom

NUTS code

UKJ12 - Milton Keynes

Internet address(es)

Main address

<https://in-tendhost.co.uk/milton-keynes>

Buyer's address

<https://in-tendhost.co.uk/milton-keynes>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Direct Payment Support Service

Reference number

ASC0043

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Milton Keynes City Council is committed to encouraging individuals to utilise direct payments wherever possible in order to give them choice and control over the care and personalise this around their needs. Milton Keynes City Council wishes to procure a Direct Payment Support Service to support individuals accessing both adult and children social care, to help them consider whether a direct payment is suitable for them and if so, to support them to set up appropriate arrangements to ensure their care needs are in place. The contract will be on a block contract basis. The Council wishes to work with providers who can demonstrate and deliver a Direct Payment Support Service model which can meet the outcomes and support needs of our service users whilst achieving and maintaining value for money. This service will provide:

- An information and advice service to answer queries from individuals about direct payments or becoming an employer
- An employment service to explain how a direct

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,306,520

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85310000 - Social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKJ12 - Milton Keynes

II.2.4) Description of the procurement

Milton Keynes City Council is committed to encouraging individuals to utilise direct payments wherever possible in order to give them choice and control over the care and personalise this around their needs. Milton Keynes City Council wishes to procure a Direct Payment Support Service to support individuals accessing both adult and children social care, to help them consider whether a direct payment is suitable for them and if so, to support them to set up appropriate arrangements to ensure their care needs are in place. The contract will be on a block contract basis. The Council wishes to work with providers who can demonstrate and deliver a Direct Payment Support Service model which can meet the outcomes and support needs of our service users whilst achieving and maintaining value for money.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-012718](#)

Section V. Award of contract

Contract No

ASC0043

Title

Direct Payment Support Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 September 2023

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Connection Support

213 Barns Road, Cowley

Oxford

OX4 3UT

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,306,520

Total value of the contract/lot: £1,306,241

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand

WC2A 2LL

Country

United Kingdom