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Tender

## **263\_25 Total Cleaning Service Solutions**

ESPO

F02: Contract notice

Notice identifier: 2024/S 000-027297

Procurement identifier (OCID): ocds-h6vhtk-0495b2

Published 27 August 2024, 2:54pm

The closing date and time has been changed to:

**15 October 2024, 12:00pm**

See the [change notice](#).

## **Section I: Contracting authority**

### **I.1) Name and addresses**

ESPO

Barnsdale Way, Grove Park, Enderby

LEICESTER

LE19 1ES

### **Contact**

Place & Environment Procurement Team

### **Email**

[tenders@espo.org](mailto:tenders@espo.org)

**Country**

United Kingdom

**Region code**

UKF22 - Leicestershire CC and Rutland

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.espo.org/>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.eastmidstenders.org/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.eastmidstenders.org/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Other activity

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

263\_25 Total Cleaning Service Solutions

Reference number

263\_25

#### **II.1.2) Main CPV code**

- 90910000 - Cleaning services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The framework intends to provide a national solution that offers customers a range of cleaning services including general cleaning, deep and specialist cleaning, and decontamination systems and services. The framework is split into the following Lots:

- Lot 1 - General Cleaning Services
- Lot 2 - Deep and Specialist Cleaning Services
- Lot 3A - HPV Decontamination Systems
- Lot 3B - UVC Decontamination Systems
- Lot 3C - HPV Decontamination Services
- Lot 3D - UVC Decontamination Services

Lots 1, 2, 3C and 3D will be awarded on a regional basis. Lots 3A and 3B will be awarded on a national basis.

To tender:

(a) Go to <https://www.eastmidstenders.org/>; (b) Register (if not already registered on ProContract); (c) Search for tender opportunity '263\_25' (via "View Opportunities" from the 'EastMidsTenders' Portal); (d) Express an interest; (e) Download the tender documents (from the ProContract Activity summary screen, once an Expression of interest has been completed).

### **II.1.5) Estimated total value**

Value excluding VAT: £88,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Lot 1 - General Cleaning Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

This Lot will be awarded on a regional basis.

### **II.2.4) Description of the procurement**

This Lot covers general cleaning services, including but not limited to:

- The washing, buffing, mopping, sweeping and vacuuming of floors
- The cleaning and vacuuming of mats and matwells
- The cleaning of walls including paintwork, doors, door frames, window frames, and similar related items
- The cleaning of furniture, fixtures and fittings including vertical and horizontal services, tables, desks, chairs, filing cabinets, cupboards, lockers, shelves, ledges, skirting boards, radiators, pipes, fire extinguishers, light switches, handrails, balustrades, and any other similar related items
- The cleaning of internal glazing including mirrors, windows, glass doors and partitions
- The cleaning of windows externally and cleaning of external areas
- The cleaning of basins and general fittings including wash and hand basins, splashbacks, pipes, plugs, sink units, taps, drinking fountains, shower fittings, soap dispensers, towel dispensers and cabinets, hand dryers, toilet roll holders, sanitary towel disposal units, and any other similar related items
- The cleaning of toilets including urinal channels and bowls, WC pans, seats, seat hinges, handles, chains, and cubicle walls
- The internal and external cleaning of microwave ovens, refrigerators, cookers and any other similar related items
- The emptying and cleansing of waste bins
- The wiping and sanitising of phones and any other similar related items
- The polish of bright metal work
- Ad-hoc deep and specialist cleaning services are permitted under Lot 1 - General Cleaning when delivered as part of a wider general cleaning contract providing that the majority of cleaning services provided as part of the contract fall within the scope of general cleaning services.

For the avoidance of doubt, any service that falls under the scope of 'general cleaning' is permissible within Lot 1 of this Framework.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £65,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 January 2025

End date

31 December 2026

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Deep and Specialist Cleaning Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 90470000 - Sewer cleaning services
- 90690000 - Graffiti removal services
- 90722200 - Environmental decontamination services
- 90900000 - Cleaning and sanitation services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

This Lot will be awarded on a regional basis.

### **II.2.4) Description of the procurement**

This Lot covers deep and specialist cleaning services, including but not limited to:

- Ambulance deep cleaning and 'make ready' services
- Biohazard cleaning
- Bird dropping removal
- Carpet and upholstery deep cleaning
- Chewing gum removal
- Flood damage cleanup
- Graffiti removal
- Healthcare cleaning

- Infection control
- Kitchen deep cleaning
- Kitchen ventilation cleaning
- Odour removal
- Police and prison cell cleaning
- Post-viral deep cleaning
- Sewage clean-up
- Sharps removals
- Trauma cleaning
- Void property cleaning
- Washroom deep cleaning
- Associated deep and specialist cleaning services including for example, bacteria / hygiene assessments.

For the avoidance of doubt, any relevant service that falls under the scope of 'deep and specialist cleaning' is permissible within Lot 2 of this Framework. For example, house clearances may fall within the scope of this Lot when required as part of a wider 'void property cleaning' service.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £11,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date



1 January 2025

End date

31 December 2026

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

## **II.2) Description**

### **II.2.1) Title**

Lot 3A - Hydrogen Peroxide Vapour (HPV) Decontamination Systems

Lot No

3A

### **II.2.2) Additional CPV code(s)**

- 24315300 - Hydrogen peroxide
- 42924720 - Decontamination equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

This Lot will be awarded on a national basis.

#### **II.2.4) Description of the procurement**

The supply of Hydrogen Peroxide Vapour (HPV) decontamination systems on a national basis.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £3,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 January 2025

End date

31 December 2026

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

## Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

## **II.2) Description**

### **II.2.1) Title**

Lot 3B - Ultraviolet-C (UVC) Decontamination Systems

Lot No

3B

### **II.2.2) Additional CPV code(s)**

- 31515000 - Ultraviolet lamps
- 42924720 - Decontamination equipment

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

This Lot will be awarded on a national basis.

### **II.2.4) Description of the procurement**

The supply of Ultraviolet-C (UVC) decontamination systems on a national basis.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £3,000,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 January 2025

End date

31 December 2026

This contract is subject to renewal

No

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

## **II.2) Description**

### **II.2.1) Title**

Lot 3C - Hydrogen Peroxide Vapour (HPV) Decontamination Services

Lot No

3C

### **II.2.2) Additional CPV code(s)**

- 90722200 - Environmental decontamination services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

This Lot will be awarded on a regional basis.

#### **II.2.4) Description of the procurement**

The provision of decontamination services using Hydrogen Peroxide Vapour (HPV) decontamination systems on a regional basis.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £3,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 January 2025

End date

31 December 2026

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

## **II.2) Description**

### **II.2.1) Title**

Lot 3D - Ultraviolet-C (UVC) Decontamination Services

Lot No

3D

### **II.2.2) Additional CPV code(s)**

- 90722200 - Environmental decontamination services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

This Lot will be awarded on a regional basis.

### **II.2.4) Description of the procurement**

The provision of decontamination services using Ultraviolet-C (UVC) decontamination systems on a regional basis.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £3,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 January 2025

End date

31 December 2026

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

ESPO shall monitor the financial stability of the awarded Suppliers during the period of the Framework Agreement by reference to credit ratings agency reports. ESPO shall obtain a credit score for the Supplier on or before the Framework Start Date as a base score.



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

8 October 2024

Local time

12:00pm

Changed to:

Date

15 October 2024

Local time

12:00pm

See the [change notice](#).

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

8 October 2024

Local time

12:01pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

As a Central Purchasing Body as defined in the Public Contracts Regulations 2015, the Framework Agreement is open for use by Public Bodies (defined at <https://www.espo.org/amfile/file/download/file/9608/>) that also fall into one of the following classifications of user throughout all administrative regions of the UK: Local Authorities; Educational Establishments (including Academies); Central Government Departments and Agencies; Police, Fire & Rescue and Coastguard Emergency Services; NHS and HSC Bodies, including Ambulance Services; Registered Charities; Registered Social Landlords; The Corporate Office of the House of Lords, The Corporate Officer of the House of Commons; or any public body established by or under the Scotland Act 1998 or any Act of the Scottish Parliament. Details of the classification of end user establishments and geographical areas are available at: <https://www.espo.org/legal>.

ESPO has established a commercial trading company, ESPO Trading Limited, whose target clients are third sector organisations such as national and local charities, public sector mutual organisations and other organisations involved in the delivery of services to or for the public sector. The successful Supplier may be asked to enter into an additional separate framework agreement (the Second Framework) with ESPO Trading Limited on materially similar terms to that found in the tender pack to be entered into by ESPO itself.

Any Second Framework agreement will be a purely commercial agreement and will, for the avoidance of doubt, not be governed by the Public Contract Regulations 2015 or other public procurement legislation. ESPO Trading Limited may enter into the second framework agreement with the successful supplier and make it available to third sector clients who themselves are not required to follow the Public Contracts Regulations 2015 or other public procurement legislation. Accordingly, this is provided for bidders information only.

An eAuction process may be used to award subsequent call off contracts following the reopening of competition among the parties to the Framework Agreement.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Royal Court of Justice

The Strand

LONDON

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.justice.gov.uk/>

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

ESPO will incorporate a minimum 10 calendar day standstill period at the point information on the award of the contract is communicated to tenderers. Applicants who are unsuccessful shall be informed by ESPO as soon as possible after the decision has been made as to the reasons why the applicant was unsuccessful. If an appeal regarding the award of the contract has not been successfully resolved, The Public Contracts Regulations 2015 (SI 2105 No. 102) provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take legal action. Any such action must be brought within the applicable limitation period. Where a contract has not been entered into, the Court may order the setting aside of the award decision or order for any document to be amended and may award damages, make a declaration of ineffectiveness, order for a fine to be paid, and/or order the duration of the contract be shortened. The purpose of the standstill period referred to above is to allow the parties to apply to the Courts to set aside the award decision before the contract is entered into.