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Planning

## **Proactive Support Service for Adults with Learning Disabilities and/ or Autism at Lavenham Place - Market Engagement**

Suffolk County Council

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-027290

Procurement identifier (OCID): ocds-h6vhtk-037146

Published 29 September 2022, 10:38am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Suffolk County Council

Endeavour House, Russell Road

IPSWICH

IP1 2BX

#### **Email**

[vimmi.hayes@suffolk.gov.uk](mailto:vimmi.hayes@suffolk.gov.uk)

#### **Telephone**

+44 1473264831

#### **Country**

United Kingdom

**NUTS code**

UKH14 - Suffolk

**Internet address(es)**

Main address

[www.suffolksourcing.uk](http://www.suffolksourcing.uk)

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Proactive Support Service for Adults with Learning Disabilities and/ or Autism at Lavenham Place - Market Engagement

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

We are looking to engage the market in discussions around the future procurement of a

proactive support service that delivers support at the right time in a variety of settings and that will help avoid placement breakdowns in the community and reduce escalations that could be detrimental to the individual. The Service would offer support to People who are aged over 18 and who: • Have a learning disability and/or autism; this could include a mild learning disability or undiagnosed learning disability or autism. • May have behaviour that challenges (this could present the service with significant challenge) and/or mental health concerns It will include people because they have a diagnosis of personality disorder. The service will provide time sensitive care and support. We are looking for a provider (s) to work collaboratively to develop the service in partnership and put together an offer for the service

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH14 - Suffolk

### **II.2.4) Description of the procurement**

We are looking to engage the market in discussions around the future procurement of a proactive support service that delivers support at the right time in a variety of settings and that will help avoid placement breakdowns in the community and reduce escalations that could be detrimental to the individual. The Service would offer support to People who are aged over 18 and who: • Have a learning disability and/or autism; this could include a mild learning disability or undiagnosed learning disability or autism. • May have behaviour that challenges (this could present the service with significant challenge) and/or mental health concerns It will include people because they have a diagnosis of personality disorder. The service will provide time sensitive care and support. We are looking for a provider (s) to work collaboratively to develop the service in partnership and put together an offer for the service. The service will likely have three primary functions, based on the above premise:

1. Information, Advice and Guidance – The service could offer a telephone service/helpline that promotes early intervention, by offering early-stage advice and guidance to support workers and direct support staff (including parent/carers) around crisis management, de-escalation of challenging situations, and offers a removed perspective on the situation. This may be a 24-hour service or have set operating hours,

and it may be delivered from the building-based service (see function 3) or from another location. 2. Proactive Community Outreach – The service could offer a Community Outreach Component. The geography of this service is yet to be determined. The service will need to provide short term enhanced care and support in the community, to ensure that People are supported well in a crisis. This may mean that their usual care and support has broken down and they need an urgent response, and the service would look to provide an immediate response to crisis in the community to avoid further escalation. The provider would work with the family and other providers to look at the type of care and support needed for the Person to allow continuation of the existing care arrangements. 3. Accommodation Based Provision – we own a multi-unit property which is funded by the CCG to offer short term intervention to those who cannot be safely supported in their usual setting. If interested, we will arrange initial conversations with the Council, Integrated Care Board and Norfolk Suffolk Foundation Trust to discuss suitability and ideas including any requirements for development or collaboration that may be needed to provide complete solutions Providers will need to develop and present ideas for how they may deliver an individual element(s) of the wider offer, either solely or in collaboration with partner organisations, or how they will deliver the wider offer completely. We are keen to engage on: a. Could a single provider and staff team cover such a wide remit? b. Would a provider collaboration be effective, and would this require a lead organisation? c. What may be the challenges to delivering a time-limited service in Suffolk? d. What would be a realistic time for move on to the community to be achieved or a return to the usual residence? e. What systems may need to be in place to support this? f. What would you need to be in place to allow effective transitions to happen? g. What may be the main challenges to providing appropriately trained and suitably skilled staff? What challenges may this present in retaining staff and what may be necessary to ensure this? h. What would the solution cost? i. How can the demands for such a service be met? Please email [Vimmi.Hayes@suffolk.gov.uk](mailto:Vimmi.Hayes@suffolk.gov.uk) by 28th October 2022 to arrange a market engagement meeting.

### **II.3) Estimated date of publication of contract notice**

29 September 2022

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes