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Planning

15000000

National Highways

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-027267

Procurement identifier (OCID): ocids-h6vhtk-02f1f1

Published 29 October 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

National Highways

2 City Walk

LEEDS

LS11 9AR

Email

It_infrastructure_procurement@highwaysengland.co.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://highwaysengland.co.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

15000000

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of this Prior Information Notice (PIN) is to inform the market of National Highways (NH) plans to start Preliminary Market Consultation only with regards to Digital Workplace Services. National Highways is keen to understand the capabilities, innovation and potential solutions that are available in the marketplace for Digital Workplace Services.

Digital Workplace Services is a broad category, with potentially different definitions. We are using the preliminary market consultation and the early market engagement to help shape our thinking and scope should we proceed to a future procurement exercise.

We will commence a Request for Information (RFI) exercise. Suppliers will be given information and the opportunity to respond with solutions and creative thinking to help National Highways shape our future approach and incorporate into a future procurement.

As part of the RFI stage we may hold clarification sessions with Suppliers if there are any areas of Supplier responses that we need to understand further.

The closing date for suppliers to submit responses to the RFI is 29 November 2021

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 72100000 - Hardware consultancy services
- 72110000 - Hardware selection consultancy services
- 72120000 - Hardware disaster-recovery consultancy services
- 72130000 - Computer-site planning consultancy services
- 72140000 - Computer hardware acceptance testing consultancy services
- 72150000 - Computer audit consultancy and hardware consultancy services
- 72220000 - Systems and technical consultancy services
- 72222000 - Information systems or technology strategic review and planning services
- 72222100 - Information systems or technology strategic review services
- 72222200 - Information systems or technology planning services
- 72222300 - Information technology services
- 72223000 - Information technology requirements review services
- 72224000 - Project management consultancy services
- 72224100 - System implementation planning services
- 72246000 - Systems consultancy services

- 72253000 - Helpdesk and support services
- 72253100 - Helpdesk services
- 72253200 - Systems support services
- 72261000 - Software support services
- 72266000 - Software consultancy services
- 72600000 - Computer support and consultancy services
- 72900000 - Computer back-up and catalogue conversion services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

National Highways is conducting preliminary market consultations to understand the trends, capabilities, potential solutions and innovation, for digital workplace services. We are doing this through a Request for Information exercise. The RFI will provide potential providers the opportunity to understand our current position, our current line of thinking and Suppliers can provide potential options and considerations that can be included in a future procurement.

The RFI will be published on Monday 1 November 2021.

Digital Workplace Services is a broad area and likely to have different interpretations as to what is included or not. At the moment we believe the following areas to be in scope:

End User Computing,

Service Desk

Mobile device management

Desk Side Support additional capacity Active Directory / Azure AD

Wintel

Managed Print

Virtual Desktop

Application packaging & Deployment

Collaboration platform

O365 and Collaboration Products

Innovation and technology adoption

Identity and Access Management,

Multi Factor Authentication,

Single Sign on,

Infrastructure / Platform and Software as a Service

As part of the RFI process National Highways may need to talk to suppliers to clarify any elements, where applicable, included in your RFI response. If we do need to clarify any element of your RFI response then the session is likely to be held during week commencing Monday 3 January 2022. Further details will be provided nearer the time if such clarification sessions are required.

Suppliers should ensure that in order to participate in and receive the RFI they register at:

<https://highways.bravosolution.co.uk>

Nothing within this preliminary market consultation process will be used to down select any potential supplier or solution.

It is likely, but not guaranteed, that we will conduct a procurement and will provide further information in any published Contract Notice.

The estimated value used for this PIN is a forecast based upon an approximate annual spend of £3m for the services that we believe to be currently in scope. It has then been assumed, if we did carry out a procurement, that the likely contract term would be 3 years with two further extension options of 12 months each. The scope, our assumptions and estimated spend is therefore subject to change. The purpose of conducting the RFI is to help us clarify and make clear in the Contract Notice, if we proceed to a procurement.

If we do progress to a procurement, then this will likely be issued in March 2022.

II.3) Estimated date of publication of contract notice

1 March 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

The Request for Information (RFI) is available at:

<https://highways.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above email address.

In order to participate in this Request for Information Suppliers must register at:

<https://highways.bravosolution.co.uk>

If this exercise progresses to a procurement, then all procurement documents will be issued with the Contract Notice. All procurement documents relating to the Digital Workplace Services will be available to download free of charge from the resourcing portal BravoSolutions (<https://highways.bravosolution.co.uk>). You will be required to create an account.

To find out further information about this procurement, please respond to the RFI which will be released on Monday 1 November 2021.