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Contract

Debt Resolution Services

The Student Loans Company Limited

F03: Contract award notice

Notice identifier: 2023/S 000-027264

Procurement identifier (OCID): ocds-h6vhtk-03fcd6

Published 14 September 2023, 7:06pm

Section I: Contracting authority

I.1) Name and addresses

The Student Loans Company Limited

100 Bothwell Street

Glasgow

G2 7JD

Email

commercial_services@slc.co.uk

Telephone

+44 1413062000

Country

United Kingdom

Region code

UKM82 - Glasgow City

Internet address(es)

Main address

www.GOV.UK/slc

Buyer's address

www.slc.co.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Administration of Student Loans

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Debt Resolution Services

Reference number

2022-TR-0030

II.1.2) Main CPV code

- 79940000 - Collection agency services

II.1.3) Type of contract

Services

II.1.4) Short description

The management of a panel of Debt Collection Agencies for the collection of the following debt types: •Repayment of Grant Overpayments (RGO) - Overpaid grants to students.
•Income Repayment Loans (ICR) - Student loans taken by students during university.
•GLOP – Grant and Loan Overpayments

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,950,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

The management of a panel of DCAs for the collection of the following debt types:

•Repayment of Grant Overpayments (RGO) - Overpaid grants to students. •Income Repayment Loans (ICR) - Student loans taken by students during university. •GLOP – Grant and Loan Overpayments

II.2.5) Award criteria

Quality criterion - Name: Delivery of Services / Weighting: 35

Cost criterion - Name: Cost / Weighting: 65

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for 1 x 12 month period

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The procurement exercise took the form of a direct award utilising an existing framework, RM6226 Debt Resolution Services, put in place by Crown Commercial Services, this framework was awarded in compliance with the Public Contracts Regulations 2015

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

2022-TR-0030

Title

Debt Resolution Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TDX Group Ltd

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05059906

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £5,000,000

Total value of the contract/lot: £4,950,000

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=809099710>

GO Reference: GO-2023914-PRO-23879832

VI.4) Procedures for review

VI.4.1) Review body

Student Loans Company

100 Bothwell Street

Glasgow

G2 7JD

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Student Loans Company

100 Bothwell Street

Glasgow

G2 7JD

Telephone

+44 1413062109

Country

United Kingdom

