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Contract

## **Debt Resolution Services**

The Student Loans Company Limited

F03: Contract award notice

Notice identifier: 2023/S 000-027264

Procurement identifier (OCID): ocds-h6vhtk-03fcd6

Published 14 September 2023, 7:06pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Student Loans Company Limited

100 Bothwell Street

Glasgow

G2 7JD

#### **Email**

[commercial\\_services@slc.co.uk](mailto:commercial_services@slc.co.uk)

#### **Telephone**

+44 1413062000

#### **Country**

United Kingdom

#### **Region code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

[www.GOV.UK/slc](http://www.GOV.UK/slc)

Buyer's address

[www.slc.co.uk](http://www.slc.co.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Administration of Student Loans

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Debt Resolution Services

Reference number

2022-TR-0030

#### **II.1.2) Main CPV code**

- 79940000 - Collection agency services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The management of a panel of Debt Collection Agencies for the collection of the following debt types:

- Repayment of Grant Overpayments (RGO) - Overpaid grants to students.
- Income Repayment Loans (ICR) - Student loans taken by students during university.
- GLOP – Grant and Loan Overpayments

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £4,950,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

The management of a panel of DCAs for the collection of the following debt types:

- Repayment of Grant Overpayments (RGO) - Overpaid grants to students.
- Income Repayment Loans (ICR) - Student loans taken by students during university.
- GLOP – Grant and Loan Overpayments

#### **II.2.5) Award criteria**

Quality criterion - Name: Delivery of Services / Weighting: 35

Cost criterion - Name: Cost / Weighting: 65

#### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for 1 x 12 month period

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The procurement exercise took the form of a direct award utilising an existing framework, RM6226 Debt Resolution Services, put in place by Crown Commercial Services, this framework was awarded in compliance with the Public Contracts Regulations 2015

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

### **Contract No**

2022-TR-0030

### **Title**

Debt Resolution Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 August 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

TDX Group Ltd

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05059906

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £5,000,000

Total value of the contract/lot: £4,950,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=809099710>

GO Reference: GO-2023914-PRO-23879832

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Student Loans Company

100 Bothwell Street

Glasgow

G2 7JD

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Student Loans Company

100 Bothwell Street

Glasgow

G2 7JD

Telephone

+44 1413062109

Country

United Kingdom

