

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/027207-2023>

Tender

## **CST127 Provision of Domestic Abuse Support Services**

Derbyshire County Council  
Derbyshire Police and Crime Commissioner

F02: Contract notice

Notice identifier: 2023/S 000-027207

Procurement identifier (OCID): ocds-h6vhtk-03eb0b

Published 14 September 2023, 1:10pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Derbyshire County Council

County Hall

Matlock

DE4 3AG

#### **Contact**

Miss Katee Fletcher

#### **Email**

[katee.fletcher@derbyshire.gov.uk](mailto:katee.fletcher@derbyshire.gov.uk)

#### **Telephone**

+44 1629538767

#### **Country**

United Kingdom

**Region code**

UKF1 - Derbyshire and Nottinghamshire

**Internet address(es)**

Main address

<http://www.derbyshire.gov.uk/>

Buyer's address

<http://www.derbyshire.gov.uk/>

**I.1) Name and addresses**

Derbyshire Police and Crime Commissioner

Butterley Hall

Ripley

DE5 3RS

**Contact**

Dawn Robinson

**Email**

[dawn.robinson@derbyshire.police.uk](mailto:dawn.robinson@derbyshire.police.uk)

**Country**

United Kingdom

**Region code**

UKF1 - Derbyshire and Nottinghamshire

**Internet address(es)**

Main address

<https://www.derbyshire-pcc.gov.uk/>

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://eastmidstenders.org/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://eastmidstenders.org/>

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CST127 Provision of Domestic Abuse Support Services

Reference number

DN689726

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Provision of Domestic Abuse Support Services is being procured by Derbyshire County Council (DCC), in partnership with the Derbyshire Office of the Police and Crime Commissioner (OPCC), and will be delivered under two Lots:

- Lot 1 Countywide Domestic Abuse Helpline
- Lot 2 Countywide Domestic Abuse Support Services

#### **II.1.5) Estimated total value**

Value excluding VAT: £15,413,088

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Countywide Domestic Abuse Helpline

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UKF1 - Derbyshire and Nottinghamshire

### **II.2.4) Description of the procurement**

The Domestic Abuse Helpline (Lot 1) will provide advice and support to victims, their friends and family, and guidance for professionals seeking support for their clients. The helpline also functions as a central point of referrals for the Support Services (Lot 2).

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2024

End date

31 March 2027

This contract is subject to renewal

Yes

Description of renewals

Subject to approval, the contract may be extended for 3 years, taken in annual increments.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Countywide Domestic Abuse Support Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85311000 - Social work services with accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKF1 - Derbyshire and Nottinghamshire

### **II.2.4) Description of the procurement**

Domestic Abuse Support Services (Lot 2) will provide flexible safe accommodation to residents of Derbyshire and those fleeing from out of the county area, with appropriate risk assessments. They will also provide community-based support, including emotional and practical intervention, to anyone experiencing domestic abuse who reside in the county of Derbyshire. This includes male, female, and transgender victims (with or without children); those living with or separated from the perpetrator and where the abuser is a family member other than partner / ex-partner.

The service will be available to all DA victims and their children, regardless of geographical location within the county or tenure, and will address individual needs.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2024

End date

31 March 2027

This contract is subject to renewal

Yes

Description of renewals

Subject to approval, the contract may be extended for 3 years, taken in annual increments.

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-021903](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 October 2023

Local time

11:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

16 October 2023

Local time

11:00am

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Derbyshire County Council

County Hall

Matlock

DE4 3AG

Email

[Katee.Fletcher@derbyshire.gov.uk](mailto:Katee.Fletcher@derbyshire.gov.uk)

Telephone

+44 1629538767

Country

United Kingdom