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Tender

CST127 Provision of Domestic Abuse Support Services

Derbyshire County Council
Derbyshire Police and Crime Commissioner

F02: Contract notice

Notice identifier: 2023/S 000-027207

Procurement identifier (OCID): ocds-h6vhtk-03eb0b

Published 14 September 2023, 1:10pm

Section I: Contracting authority

I.1) Name and addresses

Derbyshire County Council

County Hall

Matlock

DE4 3AG

Contact

Miss Katee Fletcher

Email

katee.fletcher@derbyshire.gov.uk

Telephone

+44 1629538767

Country

United Kingdom

Region code

UKF1 - Derbyshire and Nottinghamshire

Internet address(es)

Main address

<http://www.derbyshire.gov.uk/>

Buyer's address

<http://www.derbyshire.gov.uk/>

I.1) Name and addresses

Derbyshire Police and Crime Commissioner

Butterley Hall

Ripley

DE5 3RS

Contact

Dawn Robinson

Email

dawn.robinson@derbyshire.police.uk

Country

United Kingdom

Region code

UKF1 - Derbyshire and Nottinghamshire

Internet address(es)

Main address

<https://www.derbyshire-pcc.gov.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://eastmidstenders.org/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://eastmidstenders.org/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CST127 Provision of Domestic Abuse Support Services

Reference number

DN689726

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

The Provision of Domestic Abuse Support Services is being procured by Derbyshire County Council (DCC), in partnership with the Derbyshire Office of the Police and Crime Commissioner (OPCC), and will be delivered under two Lots:

- Lot 1 Countywide Domestic Abuse Helpline
- Lot 2 Countywide Domestic Abuse Support Services

II.1.5) Estimated total value

Value excluding VAT: £15,413,088

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Countywide Domestic Abuse Helpline

Lot No

1

II.2.2) Additional CPV code(s)

- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKF1 - Derbyshire and Nottinghamshire

II.2.4) Description of the procurement

The Domestic Abuse Helpline (Lot 1) will provide advice and support to victims, their friends and family, and guidance for professionals seeking support for their clients. The helpline also functions as a central point of referrals for the Support Services (Lot 2).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2024

End date

31 March 2027

This contract is subject to renewal

Yes

Description of renewals

Subject to approval, the contract may be extended for 3 years, taken in annual increments.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Countywide Domestic Abuse Support Services

Lot No

2

II.2.2) Additional CPV code(s)

- 85311000 - Social work services with accommodation

II.2.3) Place of performance

NUTS codes

- UKF1 - Derbyshire and Nottinghamshire

II.2.4) Description of the procurement

Domestic Abuse Support Services (Lot 2) will provide flexible safe accommodation to residents of Derbyshire and those fleeing from out of the county area, with appropriate risk assessments. They will also provide community-based support, including emotional and practical intervention, to anyone experiencing domestic abuse who reside in the county of Derbyshire. This includes male, female, and transgender victims (with or without children); those living with or separated from the perpetrator and where the abuser is a family member other than partner / ex-partner.

The service will be available to all DA victims and their children, regardless of geographical location within the county or tenure, and will address individual needs.

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Options: No

II.2.13) Information about European Union Funds

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Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-021903](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 October 2023

Local time

11:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

16 October 2023

Local time

11:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Derbyshire County Council

County Hall

Matlock

DE4 3AG

Email

Katee.Fletcher@derbyshire.gov.uk

Telephone

+44 1629538767

Country

United Kingdom