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Tender

## Homeless Outreach Service

NHS NORTH EAST LONDON ICB

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-027196

Procurement identifier (OCID): ocds-h6vhtk-03fcad

Published 14 September 2023, 11:50am

The closing date and time has been changed to:

**9 October 2023, 12:00pm**

See the [change notice](#).

## Section I: Contracting authority

### I.1) Name and addresses

NHS NORTH EAST LONDON ICB

London

#### Contact

Sara O'Donnell

#### Email

[Sara.o'donnell@nhs.net](mailto:Sara.o'donnell@nhs.net)

#### Country

United Kingdom

**Region code**

UKI - London

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://northeastlondon.icb.nhs.uk>

Buyer's address

<https://northeastlondon.icb.nhs.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert?advertId=2eff9661-5b52-ee11-8124-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert?advertId=2eff9661-5b52-ee11-8124-005056b64545>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Homeless Outreach Service

Reference number

PRJ1260

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North East London ICB wish to commission Homeless Outreach Services across Barking, Dagenham, Havering and Redbridge.

The vision of the ICB is for a healthy and well population able to care for itself where possible, with joined up services that work together, provided around the whole person and focused on early intervention and prevention.

Improving health and care outcomes for the homeless population is a key priority of the ICB, the BHR places and Local Authorities. All are committed to addressing inequalities experienced by homeless people and transforming the way in which homeless health and care is delivered locally.

This service specification details the ICB's commissioning intention for a single, integrated, proactive (including outreach), accessible model of care for homeless people, aligned with the strategies of the ICB and the London Boroughs of Barking & Dagenham, Havering and Redbridge.

The intention is to commission a multidisciplinary model supporting integrated care. A

concept central to effective care because many homeless people present with multiple health and care needs. Evidence shows using peer advocacy and a partnership approach to addressing health and care needs of homeless people improves the effectiveness of care delivery. Commissioners are keen to see whether an integrated multi-agency approach can lead to:

- More personalised care delivered in a patient appropriate manner / setting (outreach)
- A joined up service with record collection and information sharing between organisations
- Innovative approaches to the use of social prescribing to help address individual needs
- A focus on early intervention and prevention of ill health and health promotion
- A population health approach to service redesign and the development of new models of care
- Medicines optimisation and improved availability "right time" "right place" (practice/outreach)
- Better management of the continuing healthcare process and pathways
- Reduced overall impact on resources of the health and social care system

### **II.1.5) Estimated total value**

Value excluding VAT: £1,400,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

5 October 2023

Local time

12:00pm

Changed to:

Date

9 October 2023

Local time

12:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English