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Tender

Homeless Outreach Service

NHS NORTH EAST LONDON ICB

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-027196

Procurement identifier (OCID): ocids-h6vhtk-03fcad

Published 14 September 2023, 11:50am

The closing date and time has been changed to:

9 October 2023, 12:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

NHS NORTH EAST LONDON ICB

London

Contact

Sara O'Donnell

Email

Sara.o'donnell@nhs.net

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://northeastlondon.icb.nhs.uk>

Buyer's address

<https://northeastlondon.icb.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert?advertId=2eff9661-5b52-ee11-8124-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert?advertId=2eff9661-5b52-ee11-8124-005056b64545>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Homeless Outreach Service

Reference number

PRJ1260

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

North East London ICB wish to commission Homeless Outreach Services across Barking, Dagenham, Havering and Redbridge.

The vision of the ICB is for a healthy and well population able to care for itself where possible, with joined up services that work together, provided around the whole person and focused on early intervention and prevention.

Improving health and care outcomes for the homeless population is a key priority of the ICB, the BHR places and Local Authorities. All are committed to addressing inequalities experienced by homeless people and transforming the way in which homeless health and care is delivered locally.

This service specification details the ICB's commissioning intention for a single, integrated, proactive (including outreach), accessible model of care for homeless people, aligned with the strategies of the ICB and the London Boroughs of Barking & Dagenham, Havering and Redbridge.

The intention is to commission a multidisciplinary model supporting integrated care. A concept central to effective care because many homeless people present with multiple health and care needs. Evidence shows using peer advocacy and a partnership approach to addressing health and care needs of homeless people improves the effectiveness of care delivery. Commissioners are keen to see whether an integrated multi-agency approach can lead to:

- More personalised care delivered in a patient appropriate manner / setting (outreach)
- A joined up service with record collection and information sharing between organisations
- Innovative approaches to the use of social prescribing to help address individual needs
- A focus on early intervention and prevention of ill health and health promotion
- A population health approach to service redesign and the development of new models of care
- Medicines optimisation and improved availability "right time" "right place" (practice/outreach)
- Better management of the continuing healthcare process and pathways
- Reduced overall impact on resources of the health and social care system

II.1.5) Estimated total value

Value excluding VAT: £1,400,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

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Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

5 October 2023

Local time

12:00pm

Changed to:

Date

9 October 2023

Local time

12:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English