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Contract

## **402\_24 Language Services**

ESPO

YPO

F03: Contract award notice

Notice identifier: 2024/S 000-027141

Procurement identifier (OCID): ocds-h6vhtk-040db0

Published 23 August 2024, 3:57pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

ESPO

Barnsdale Way, Grove Park, Enderby

LEICESTER

LE19 1ES

#### **Contact**

Corporate Solutions Procurement Team

#### **Email**

[tenders@espo.org](mailto:tenders@espo.org)

#### **Country**

United Kingdom

#### **Region code**

UKF22 - Leicestershire CC and Rutland

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.espo.org/>

**I.1) Name and addresses**

YPO

41 Industrial Park

Wakefield

WF2 0XE

**Contact**

Contracts

**Email**

[contracts@ypo.co.uk](mailto:contracts@ypo.co.uk)

**Country**

United Kingdom

**Region code**

UKE45 - Wakefield

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.ypo.co.uk/>

## **I.2) Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

Other activity

Local Authority Services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

402\_24 Language Services

Reference number

402\_24

#### **II.1.2) Main CPV code**

- 79530000 - Translation services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

ESPO (in partnership with YPO) has established a framework agreement with a number of service providers for the provision of Language services. The key aim of the framework is to promote cost savings and create efficiencies by providing customers with access to

pre-approved service providers whom they may appoint using a simple and streamlined procurement process.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £30,000,000

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 - Managed Service for all Interpretation, Translation and Transcription Services

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 79530000 - Translation services
- 79540000 - Interpretation services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

A fully managed service encompassing a number of customer needs in relation to language service support, generally based upon a combination or all of the remaining framework lots.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

#### **II.2.11) Information about options**

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Face to Face Interpretation Services (Verbal)

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 79530000 - Translation services
- 79540000 - Interpretation services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Services where a spoken language is converted from one to another via the use of a linguist in physical attendance, either consecutively, or simultaneously, between individuals or in groups.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

### **II.2.11) Information about options**

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

#### **II.2.14) Additional information**

Services delivered under this lot will be dependent on the location of customers and their respective assignments, therefore this lot is further divided into 12 geographical sub-lots.

### **II.2) Description**

#### **II.2.1) Title**

Lot 3 - Face to Face Interpretation Services (Non-Verbal)

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 79530000 - Translation services
- 79540000 - Interpretation services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Services where the communication of non-spoken language is facilitated via the use of a linguist in physical attendance, either consecutively, or simultaneously, between individuals or in groups.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

#### **II.2.11) Information about options**

Options: Yes

## Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

### **II.2.14) Additional information**

Services delivered under this lot will be dependent on the location of customers and their respective assignments, therefore this lot is further divided into 12 geographical sub-lots.

## **II.2) Description**

### **II.2.1) Title**

Lot 4a - Telephone Interpretation Services

Lot No

4a

### **II.2.2) Additional CPV code(s)**

- 79530000 - Translation services
- 79540000 - Interpretation services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Services where a spoken language is converted from one to another via the use of a linguist over the telephone, either consecutively, or simultaneously, between individuals or in groups.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

### **II.2.11) Information about options**

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

## **II.2) Description**

### **II.2.1) Title**

Lot 4b - Video Interpretation Services - (Spoken)

Lot No

4b

### **II.2.2) Additional CPV code(s)**

- 79530000 - Translation services
- 79540000 - Interpretation services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Services where a spoken language is converted from one to another via the use of a linguist over the video or audio technology, either consecutively, or simultaneously, between individuals or in groups.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

### **II.2.11) Information about options**

Options: Yes

Description of options



The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

## **II.2) Description**

### **II.2.1) Title**

Lot 4c - Video Interpretation Services - (Non-Spoken)

Lot No

4c

### **II.2.2) Additional CPV code(s)**

- 79530000 - Translation services
- 79540000 - Interpretation services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Services where the communication of non-spoken language is facilitated via the use of a linguist over video or audio technology, either consecutively or simultaneously, between individuals or in groups.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

### **II.2.11) Information about options**

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

## **II.2) Description**

### **II.2.1) Title**

Lot 5 - Translation, Transcription and Additional Services

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 79530000 - Translation services
- 79540000 - Interpretation services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Services where written media can be translated from one language to another. Audio files or other media can be transcribed, or written media can be transcribed into non-verbal language.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

### **II.2.11) Information about options**

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-031021](#)

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## Section V. Award of contract

### Lot No

1

### Title

Lot 1 - Managed Service for all Interpretation, Translation and Transcription Services

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

16 August 2024

#### V.2.2) Information about tenders

Number of tenders received: 34

Number of tenders received from SMEs: 32

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

D A LANGUAGES LIMITED

Statham House, Talbot Road, Stretford, Manchester, Greater Manchester, M32 0FP

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

06207784

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GLOBAL CONNECTIONS (SCOTLAND) LTD

2nd Floor, 180 Hope Street, Glasgow, G2 2UE

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC188088

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GLOBAL LANGUAGE SERVICES LIMITED

40 Woodrow Road, Pollokshields, Glasgow, G41 5PN

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC218845

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GLOBAL VOICES LTD

Unit A, Logie Court, Innovation Park, Stirling, FK9 4NF

Country

United Kingdom

NUTS code

- UKM7 - Eastern Scotland

Companies House

SC270103

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

LANGUAGE LINE LIMITED

5th Floor, Queen Elizabeth House, 4 St. Dunstan's Hill, London, EC3R 8AD

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

04823110

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

ONCALL INTERPRETERS LTD

63-66 Hatton Garden, London, EC1N 8LE

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

08848961

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PAB LANGUAGES CENTRE LIMITED

Camburgh House, 27 New Dover Road, Canterbury, Kent, CT1 3DN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

08951055

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PAPILLON TRANSLATIONS LTD

167-169 Great Portland Street, London, W1W 5PF

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

08991181

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PRESTIGE NETWORK LIMITED

Park View House, 65 London Road, Newbury, Berkshire, RG14 1LA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

02440502

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SUPREME LINGUISTIC SERVICES LTD (T/A Premium Linguistic Services)



Unit 4 Great Barr Business Park, Baltimore Road, Birmingham, West Midlands, B42 1DY

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

09340464

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

THE LANGUAGE SHOP LIMITED

Newham Dockside, 1000 Dockside Road, London, E16 2QU

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

08882661

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

THEBIGWORD INTERPRETING SERVICES LIMITED

The Brainworks, Unit 4, Royds Close, Lower Wortley, Leeds, West Yorkshire, LS12 6LL

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

06232449

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

UK TRANSLATION SERVICES LTD

19 St. Christopher's Way, Pride Park, Derby, Derbyshire, DE24 8JY

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

10145109

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £8,000,000

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## Section V. Award of contract

### Lot No

2

### Title

Lot 2 - Face to Face Interpretation Services (Verbal)

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

16 August 2024

#### V.2.2) Information about tenders

Number of tenders received: 34

Number of tenders received from SMEs: 32

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

AA GLOBAL LANGUAGE SERVICES LIMITED

Francis House, 4 Humber Place, Hull Marina, Kingston Upon Hull, East Yorkshire, HU1 3SS

Country

United Kingdom

NUTS code

- UKE1 - East Yorkshire and Northern Lincolnshire

Companies House

04299764

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

MIGRANT HELP TRADING LIMITED (T/A Clear Voice Interpreting Services)

128 City Road, London, EC1V 2NX

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

05684239

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

D A LANGUAGES LIMITED

Statham House, Talbot Road, Stretford, Manchester, Greater Manchester, M32 0FP

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

06207784

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GLOBAL LANGUAGE SERVICES LIMITED

40 Woodrow Road, Pollokshields, Glasgow, G41 5PN

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC218845

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GLOBAL VOICES LTD

Unit A, Logie Court, Innovation Park, Stirling, FK9 4NF

Country

United Kingdom

NUTS code

- UKM7 - Eastern Scotland

Companies House

SC270103

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

LANGUAGE LINE LIMITED

5th Floor, Queen Elizabeth House, 4 St. Dunstan's Hill, London, EC3R 8AD

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

04823110

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

PAB LANGUAGES CENTRE LIMITED

Camburgh House, 27 New Dover Road, Canterbury, Kent, CT1 3DN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

08951055

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PAPILLON TRANSLATIONS LTD

167-169 Great Portland Street, London, W1W 5PF

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

08991181

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PRESTIGE NETWORK LIMITED

Park View House, 65 London Road, Newbury, Berkshire, RG14 1LA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

02440502

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SUPREME LINGUISTIC SERVICES LTD (T/A Premium Linguistic Services)

Unit 4 Great Barr Business Park, Baltimore Road, Birmingham, West Midlands, B42 1DY

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

09340464

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

THE LANGUAGE SHOP LIMITED

Newham Dockside, 1000 Dockside Road, London, E16 2QU

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

08882661

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

THEBIGWORD INTERPRETING SERVICES LIMITED



The Brainworks, Unit 4, Royds Close, Lower Wortley, Leeds, West Yorkshire, LS12 6LL

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

06232449

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

TRANSLATE UK LIMITED

Croft Myl, 1 West Parade, Halifax, West Yorkshire, HX1 2EQ

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

05705452

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

UK TRANSLATION SERVICES LTD

19 St. Christopher's Way, Pride Park, Derby, Derbyshire, DE24 8JY

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

10145109

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £5,000,000

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## Section V. Award of contract

### Lot No

3

### Title

Lot 3 - Face to Face Interpretation Services (Non-Verbal)

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

16 August 2024

#### V.2.2) Information about tenders

Number of tenders received: 34

Number of tenders received from SMEs: 32

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

AA GLOBAL LANGUAGE SERVICES LIMITED

Francis House, 4 Humber Place, Hull Marina, Kingston Upon Hull, East Yorkshire, HU1 3SS

Country

United Kingdom

NUTS code

- UKE1 - East Yorkshire and Northern Lincolnshire

Companies House

04299764

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

BID SERVICES

Deaf Cultural Centre, Ladywood Road, Birmingham, West Midlands, B16 8SZ

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Charity Commission (England and Wales)

1053184

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GLOBAL LANGUAGE SERVICES LIMITED

40 Woodrow Road, Pollokshields, Glasgow, G41 5PN

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC218845

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GLOBAL VOICES LTD

Unit A, Logie Court, Innovation Park, Stirling, FK9 4NF

Country

United Kingdom

NUTS code

- UKM7 - Eastern Scotland

Companies House

SC270103

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PAB LANGUAGES CENTRE LIMITED

Camburgh House, 27 New Dover Road, Canterbury, Kent, CT1 3DN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

08951055

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PAPILLON TRANSLATIONS LTD

167-169 Great Portland Street, London, W1W 5PF

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

08991181

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PRESTIGE NETWORK LIMITED

Park View House, 65 London Road, Newbury, Berkshire, RG14 1LA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

02440502

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SIGN SOLUTIONS (SIGN LANGUAGE INTERPRETING AGENCY) LTD

First Floor, Ipsley Barn, Berrington Close, Ipsley, Redditch, Worcestershire, B98 0TJ

Country

United Kingdom

NUTS code

- UKG1 - Herefordshire, Worcestershire and Warwickshire

Companies House

04802772

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SUPREME LINGUISTIC SERVICES LTD (T/A Premium Linguistic Services)

Unit 4 Great Barr Business Park, Baltimore Road, Birmingham, West Midlands, B42 1DY

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

09340464

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

THE LANGUAGE SHOP LIMITED

Newham Dockside, 1000 Dockside Road, London, E16 2QU

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

08882661

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

THEBIGWORD INTERPRETING SERVICES LIMITED

The Brainworks, Unit 4, Royds Close, Lower Wortley, Leeds, West Yorkshire, LS12 6LL

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

06232449

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

TOPP LANGUAGE SOLUTIONS LIMITED



Suite 3, Park House Business Centre, Clayton Wood Close, Leeds, West Yorkshire, LS16 6QE

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

08473338

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

UK TRANSLATION SERVICES LTD

19 St. Christopher's Way, Pride Park, Derby, Derbyshire, DE24 8JY

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

10145109

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £5,000,000

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## **Section V. Award of contract**

### **Lot No**

4a

### **Title**

Lot 4a - Telephone Interpretation Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 August 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received from SMEs: 32

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

AA GLOBAL LANGUAGE SERVICES LIMITED

Francis House, 4 Humber Place, Hull Marina, Kingston Upon Hull, East Yorkshire, HU1 3SS

Country

United Kingdom

NUTS code

- UKE1 - East Yorkshire and Northern Lincolnshire

Companies House

04299764

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

MIGRANT HELP TRADING LIMITED (T/A Clear Voice Interpreting Services)

128 City Road, London, EC1V 2NX

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

05684239

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

D A LANGUAGES LIMITED

Statham House, Talbot Road, Stretford, Manchester, Greater Manchester, M32 0FP

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

06207784

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GLOBAL LANGUAGE SERVICES LIMITED

40 Woodrow Road, Pollokshields, Glasgow, G41 5PN

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC218845

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GLOBAL VOICES LTD

Unit A, Logie Court, Innovation Park, Stirling, FK9 4NF

Country

United Kingdom

NUTS code

- UKM7 - Eastern Scotland

Companies House

SC270103

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

LANGUAGE LINE LIMITED

5th Floor, Queen Elizabeth House, 4 St. Dunstan's Hill, London, EC3R 8AD

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

04823110

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

PAB LANGUAGES CENTRE LIMITED

Camburgh House, 27 New Dover Road, Canterbury, Kent, CT1 3DN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

08951055

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PAPILLON TRANSLATIONS LTD

167-169 Great Portland Street, London, W1W 5PF

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

08991181

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PRESTIGE NETWORK LIMITED

Park View House, 65 London Road, Newbury, Berkshire, RG14 1LA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

02440502

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SUPREME LINGUISTIC SERVICES LTD (T/A Premium Linguistic Services)

Unit 4 Great Barr Business Park, Baltimore Road, Birmingham, West Midlands, B42 1DY

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

09340464

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

THE LANGUAGE SHOP LIMITED

Newham Dockside, 1000 Dockside Road, London, E16 2QU

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

08882661

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

THEBIGWORD INTERPRETING SERVICES LIMITED

The Brainworks, Unit 4, Royds Close, Lower Wortley, Leeds, West Yorkshire, LS12 6LL

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

06232449

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

TRANSLATE UK LIMITED

Croft Myl, 1 West Parade, Halifax, West Yorkshire, HX1 2EQ

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

05705452

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

UK TRANSLATION SERVICES LTD

19 St. Christopher's Way, Pride Park, Derby, Derbyshire, DE24 8JY



Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

10145109

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £4,000,000

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## **Section V. Award of contract**

### **Lot No**

4b

### **Title**

Lot 4b - Video Interpretation Services - (Spoken)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 August 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received from SMEs: 32

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

AA GLOBAL LANGUAGE SERVICES LIMITED

Francis House, 4 Humber Place, Hull Marina, Kingston Upon Hull, East Yorkshire, HU1 3SS

Country

United Kingdom

NUTS code

- UKE1 - East Yorkshire and Northern Lincolnshire

Companies House

04299764

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

D A LANGUAGES LIMITED

Statham House, Talbot Road, Stretford, Manchester, Greater Manchester, M32 0FP

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

06207784

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GLOBAL LANGUAGE SERVICES LIMITED

40 Woodrow Road, Pollokshields, Glasgow, G41 5PN

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC218845

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GLOBAL VOICES LTD

Unit A, Logie Court, Innovation Park, Stirling, FK9 4NF

Country

United Kingdom

NUTS code

- UKM7 - Eastern Scotland

Companies House

SC270103

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

LANGUAGE LINE LIMITED

5th Floor, Queen Elizabeth House, 4 St. Dunstan's Hill, London, EC3R 8AD

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

04823110

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

PAB LANGUAGES CENTRE LIMITED

Camburgh House, 27 New Dover Road, Canterbury, Kent, CT1 3DN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

08951055

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PAPILLON TRANSLATIONS LTD

167-169 Great Portland Street, London, W1W 5PF

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

08991181

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PRESTIGE NETWORK LIMITED

Park View House, 65 London Road, Newbury, Berkshire, RG14 1LA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

02440502

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SUPREME LINGUISTIC SERVICES LTD (T/A Premium Linguistic Services)

Unit 4 Great Barr Business Park, Baltimore Road, Birmingham, West Midlands, B42 1DY

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

09340464

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

THE LANGUAGE SHOP LIMITED

Newham Dockside, 1000 Dockside Road, London, E16 2QU

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

08882661

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

THEBIGWORD INTERPRETING SERVICES LIMITED

The Brainworks, Unit 4, Royds Close, Lower Wortley, Leeds, West Yorkshire, LS12 6LL

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

06232449

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

TRANSLATE UK LIMITED

Croft Myl, 1 West Parade, Halifax, West Yorkshire, HX1 2EQ

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

05705452

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

UK TRANSLATION SERVICES LTD

19 St. Christopher's Way, Pride Park, Derby, Derbyshire, DE24 8JY

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

10145109

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,000,000



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## Section V. Award of contract

### Lot No

4c

### Title

Lot 4c - Video Interpretation Services - (Non-Spoken)

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

16 August 2024

#### V.2.2) Information about tenders

Number of tenders received: 34

Number of tenders received from SMEs: 32

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: Yes

#### V.2.3) Name and address of the contractor

AA GLOBAL LANGUAGE SERVICES LIMITED

Francis House, 4 Humber Place, Hull Marina, Kingston Upon Hull, East Yorkshire, HU1 3SS

Country

United Kingdom

NUTS code

- UKE1 - East Yorkshire and Northern Lincolnshire

Companies House

04299764

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

BID SERVICES

Deaf Cultural Centre, Ladywood Road, Birmingham, West Midlands, B16 8SZ

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Charity Commission (England and Wales)

1053184

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GLOBAL LANGUAGE SERVICES LIMITED

40 Woodrow Road, Pollokshields, Glasgow, G41 5PN

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC218845

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GLOBAL VOICES LTD

Unit A, Logie Court, Innovation Park, Stirling, FK9 4NF

Country

United Kingdom

NUTS code

- UKM7 - Eastern Scotland

Companies House

SC270103

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

LANGUAGE LINE LIMITED

5th Floor, Queen Elizabeth House, 4 St. Dunstan's Hill, London, EC3R 8AD

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

04823110

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

PAB LANGUAGES CENTRE LIMITED

Camburgh House, 27 New Dover Road, Canterbury, Kent, CT1 3DN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

08951055

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PAPILLON TRANSLATIONS LTD

167-169 Great Portland Street, London, W1W 5PF

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

08991181

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PRESTIGE NETWORK LIMITED

Park View House, 65 London Road, Newbury, Berkshire, RG14 1LA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

02440502

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SIGN SOLUTIONS (SIGN LANGUAGE INTERPRETING AGENCY) LTD

First Floor, Ipsley Barn, Berrington Close, Ipsley, Redditch, Worcestershire, B98 0TJ

Country

United Kingdom

NUTS code

- UKG1 - Herefordshire, Worcestershire and Warwickshire

Companies House

04802772

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SUPREME LINGUISTIC SERVICES LTD (T/A Premium Linguistic Services)

Unit 4 Great Barr Business Park, Baltimore Road, Birmingham, West Midlands, B42 1DY

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

09340464

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

THE LANGUAGE SHOP LIMITED

Newham Dockside, 1000 Dockside Road, London, E16 2QU

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

08882661

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

THEBIGWORD INTERPRETING SERVICES LIMITED

The Brainworks, Unit 4, Royds Close, Lower Wortley, Leeds, West Yorkshire, LS12 6LL

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

06232449

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

UK TRANSLATION SERVICES LTD

19 St. Christopher's Way, Pride Park, Derby, Derbyshire, DE24 8JY

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

10145109

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,000,000

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## **Section V. Award of contract**

### **Lot No**

5

### **Title**

Lot 5 - Translation, Transcription and Additional Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 August 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received from SMEs: 32

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

AA GLOBAL LANGUAGE SERVICES LIMITED

Francis House, 4 Humber Place, Hull Marina, Kingston Upon Hull, East Yorkshire, HU1 3SS

Country

United Kingdom

NUTS code

- UKE1 - East Yorkshire and Northern Lincolnshire

Companies House



04299764

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

BRIGHTLINGUA LTD

9 Hornby Avenue, Bracknell, Berkshire, RG12 7FA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

11670413

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

MIGRANT HELP TRADING LIMITED (T/A Clear Voice Interpreting Services)

128 City Road, London, EC1V 2NX

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

05684239

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

D A LANGUAGES LIMITED

Statham House, Talbot Road, Stretford, Manchester, Greater Manchester, M32 0FP

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

06207784

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GLOBAL LANGUAGE SERVICES LIMITED

40 Woodrow Road, Pollokshields, Glasgow, G41 5PN

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC218845

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GLOBAL VOICES LTD

Unit A, Logie Court, Innovation Park, Stirling, FK9 4NF

Country

United Kingdom

NUTS code

- UKM7 - Eastern Scotland

Companies House

SC270103

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

LANGUAGE LINE LIMITED

5th Floor, Queen Elizabeth House, 4 St. Dunstan's Hill, London, EC3R 8AD

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

04823110

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

LINGVO HOUSE TRANSLATION SERVICES LIMITED

60 Cannon Street, London, EC4N 6NP

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

06737511

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PAB LANGUAGES CENTRE LIMITED

Camburgh House, 27 New Dover Road, Canterbury, Kent, CT1 3DN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

08951055

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PAPILLON TRANSLATIONS LTD

167-169 Great Portland Street, London, W1W 5PF

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

08991181

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PEAK TRANSLATIONS LIMITED

Ringstones Industrial Estate, Bridgemont, Whaley Bridge, Derbyshire, SK23 7PD

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

02906009

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

PRESTIGE NETWORK LIMITED

Park View House, 65 London Road, Newbury, Berkshire, RG14 1LA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

02440502

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SUPREME LINGUISTIC SERVICES LTD (T/A Premium Linguistic Services)

Unit 4 Great Barr Business Park, Baltimore Road, Birmingham, West Midlands, B42 1DY

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

09340464

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

THE LANGUAGE SHOP LIMITED

Newham Dockside, 1000 Dockside Road, London, E16 2QU

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

08882661

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

THEBIGWORD INTERPRETING SERVICES LIMITED

The Brainworks, Unit 4, Royds Close, Lower Wortley, Leeds, West Yorkshire, LS12 6LL

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

06232449

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

TP TRANSCRIPTION LIMITED

Ty Brith, Llandegla Road, Llanarmon-Yn-Ial, Mold, Denbighshire, CH7 4QX

Country

United Kingdom

NUTS code

- UKL1 - West Wales and the Valleys

Companies House

04946815

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

UK TRANSLATION SERVICES LTD

19 St. Christopher's Way, Pride Park, Derby, Derbyshire, DE24 8JY

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

10145109

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,000,000



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## **Section VI. Complementary information**

### **VI.3) Additional information**

As a Central Purchasing Body as defined in the Public Contracts Regulations 2015, the Framework Agreement is open for use by Public Bodies (defined at <https://www.espo.org/amfile/file/download/file/9608/>) that also fall into one of the following classifications of user throughout all administrative regions of the UK: Local Authorities; Educational Establishments (including Academies); Central Government Departments and Agencies; Police, Fire & Rescue and Coastguard Emergency Services; NHS and HSC Bodies, including Ambulance Services; Registered Charities; Registered Social Landlords; The Corporate Office of the House of Lords, The Corporate Officer of the House of Commons; or any public body established by or under the Scotland Act 1998 or any Act of the Scottish Parliament. Details of the classification of end user establishments and geographical areas are available at: <https://www.espo.org/legal>.

ESPO has established a commercial trading company, ESPO Trading Limited, whose target clients are third sector organisations such as national and local charities, public sector mutual organisations and other organisations involved in the delivery of services to or for the public sector. The successful Supplier may be asked to enter into an additional separate framework agreement (the Second Framework) with ESPO Trading Limited on materially similar terms to that found in the tender pack to be entered into by ESPO itself.

Any Second Framework agreement will be a purely commercial agreement and will, for the avoidance of doubt, not be governed by the Public Contract Regulations 2015 or other public procurement legislation. ESPO Trading Limited may enter into the second framework agreement with the successful supplier and make it available to third sector clients who themselves are not required to follow the Public Contracts Regulations 2015 or other public procurement legislation. Accordingly, this is provided for bidders information only.

An eAuction process may be used to award subsequent call off contracts following the reopening of competition among the parties to the Framework Agreement.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Royal Court of Justice

The Strand

LONDON

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.justice.gov.uk/>

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Information on deadlines(s) for review procedures can be found in Part 3, Chapter 6 of the Public Contracts Regulations 2015.