

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/027141-2024>

Contract

402_24 Language Services

ESPO

YPO

F03: Contract award notice

Notice identifier: 2024/S 000-027141

Procurement identifier (OCID): ocds-h6vhtk-040db0

Published 23 August 2024, 3:57pm

Section I: Contracting authority

I.1) Name and addresses

ESPO

Barnsdale Way, Grove Park, Enderby

LEICESTER

LE19 1ES

Contact

Corporate Solutions Procurement Team

Email

tenders@espo.org

Country

United Kingdom

Region code

UKF22 - Leicestershire CC and Rutland

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.espo.org/>

I.1) Name and addresses

YPO

41 Industrial Park

Wakefield

WF2 0XE

Contact

Contracts

Email

contracts@ypo.co.uk

Country

United Kingdom

Region code

UKE45 - Wakefield

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.ypo.co.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Local Authority Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

402_24 Language Services

Reference number

402_24

II.1.2) Main CPV code

- 79530000 - Translation services

II.1.3) Type of contract

Services

II.1.4) Short description

ESPO (in partnership with YPO) has established a framework agreement with a number of service providers for the provision of Language services. The key aim of the framework is to promote cost savings and create efficiencies by providing customers with access to

pre-approved service providers whom they may appoint using a simple and streamlined procurement process.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £30,000,000

II.2) Description

II.2.1) Title

Lot 1 - Managed Service for all Interpretation, Translation and Transcription Services

Lot No

1

II.2.2) Additional CPV code(s)

- 79530000 - Translation services
- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

A fully managed service encompassing a number of customer needs in relation to language service support, generally based upon a combination or all of the remaining framework lots.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

II.2) Description

II.2.1) Title

Lot 2 - Face to Face Interpretation Services (Verbal)

Lot No

2

II.2.2) Additional CPV code(s)

- 79530000 - Translation services
- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Services where a spoken language is converted from one to another via the use of a linguist in physical attendance, either consecutively, or simultaneously, between individuals or in groups.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

II.2.14) Additional information

Services delivered under this lot will be dependent on the location of customers and their respective assignments, therefore this lot is further divided into 12 geographical sub-lots.

II.2) Description

II.2.1) Title

Lot 3 - Face to Face Interpretation Services (Non-Verbal)

Lot No

3

II.2.2) Additional CPV code(s)

- 79530000 - Translation services
- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Services where the communication of non-spoken language is facilitated via the use of a linguist in physical attendance, either consecutively, or simultaneously, between individuals or in groups.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

II.2.14) Additional information

Services delivered under this lot will be dependent on the location of customers and their respective assignments, therefore this lot is further divided into 12 geographical sub-lots.

II.2) Description

II.2.1) Title

Lot 4a - Telephone Interpretation Services

Lot No

4a

II.2.2) Additional CPV code(s)

- 79530000 - Translation services
- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Services where a spoken language is converted from one to another via the use of a linguist over the telephone, either consecutively, or simultaneously, between individuals or in groups.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

II.2) Description

II.2.1) Title

Lot 4b - Video Interpretation Services - (Spoken)

Lot No

4b

II.2.2) Additional CPV code(s)

- 79530000 - Translation services
- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Services where a spoken language is converted from one to another via the use of a linguist over the video or audio technology, either consecutively, or simultaneously, between individuals or in groups.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

II.2) Description

II.2.1) Title

Lot 4c - Video Interpretation Services - (Non-Spoken)

Lot No

4c

II.2.2) Additional CPV code(s)

- 79530000 - Translation services
- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Services where the communication of non-spoken language is facilitated via the use of a linguist over video or audio technology, either consecutively or simultaneously, between individuals or in groups.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

II.2) Description

II.2.1) Title

Lot 5 - Translation, Transcription and Additional Services

Lot No

5

II.2.2) Additional CPV code(s)

- 79530000 - Translation services
- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Services where written media can be translated from one language to another. Audio files or other media can be transcribed, or written media can be transcribed into non-verbal language.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: Yes

Description of options

The framework agreement has the option to extend for up to a further 24 months. The total estimated value stated includes the option period.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-031021](#)

Section V. Award of contract

Lot No

1

Title

Lot 1 - Managed Service for all Interpretation, Translation and Transcription Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 August 2024

V.2.2) Information about tenders

Number of tenders received: 34

Number of tenders received from SMEs: 32

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

D A LANGUAGES LIMITED

Statham House, Talbot Road, Stretford, Manchester, Greater Manchester, M32 0FP

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

06207784

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GLOBAL CONNECTIONS (SCOTLAND) LTD

2nd Floor, 180 Hope Street, Glasgow, G2 2UE

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC188088

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GLOBAL LANGUAGE SERVICES LIMITED

40 Woodrow Road, Pollokshields, Glasgow, G41 5PN

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC218845

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GLOBAL VOICES LTD

Unit A, Logie Court, Innovation Park, Stirling, FK9 4NF

Country

United Kingdom

NUTS code

- UKM7 - Eastern Scotland

Companies House

SC270103

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

LANGUAGE LINE LIMITED

5th Floor, Queen Elizabeth House, 4 St. Dunstan's Hill, London, EC3R 8AD

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

04823110

The contractor is an SME

No

V.2.3) Name and address of the contractor

ONCALL INTERPRETERS LTD

63-66 Hatton Garden, London, EC1N 8LE

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

08848961

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PAB LANGUAGES CENTRE LIMITED

Camburgh House, 27 New Dover Road, Canterbury, Kent, CT1 3DN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

08951055

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PAPILLON TRANSLATIONS LTD

167-169 Great Portland Street, London, W1W 5PF

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

08991181

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PRESTIGE NETWORK LIMITED

Park View House, 65 London Road, Newbury, Berkshire, RG14 1LA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

02440502

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SUPREME LINGUISTIC SERVICES LTD (T/A Premium Linguistic Services)

Unit 4 Great Barr Business Park, Baltimore Road, Birmingham, West Midlands, B42 1DY

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

09340464

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

THE LANGUAGE SHOP LIMITED

Newham Dockside, 1000 Dockside Road, London, E16 2QU

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

08882661

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

THEBIGWORD INTERPRETING SERVICES LIMITED

The Brainworks, Unit 4, Royds Close, Lower Wortley, Leeds, West Yorkshire, LS12 6LL

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

06232449

The contractor is an SME

No

V.2.3) Name and address of the contractor

UK TRANSLATION SERVICES LTD

19 St. Christopher's Way, Pride Park, Derby, Derbyshire, DE24 8JY

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

10145109

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £8,000,000

Section V. Award of contract

Lot No

2

Title

Lot 2 - Face to Face Interpretation Services (Verbal)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 August 2024

V.2.2) Information about tenders

Number of tenders received: 34

Number of tenders received from SMEs: 32

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

AA GLOBAL LANGUAGE SERVICES LIMITED

Francis House, 4 Humber Place, Hull Marina, Kingston Upon Hull, East Yorkshire, HU1
3SS

Country

United Kingdom

NUTS code

- UKE1 - East Yorkshire and Northern Lincolnshire

Companies House

04299764

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

MIGRANT HELP TRADING LIMITED (T/A Clear Voice Interpreting Services)

128 City Road, London, EC1V 2NX

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

05684239

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

D A LANGUAGES LIMITED

Statham House, Talbot Road, Stretford, Manchester, Greater Manchester, M32 0FP

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

06207784

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GLOBAL LANGUAGE SERVICES LIMITED

40 Woodrow Road, Pollokshields, Glasgow, G41 5PN

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC218845

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GLOBAL VOICES LTD

Unit A, Logie Court, Innovation Park, Stirling, FK9 4NF

Country

United Kingdom

NUTS code

- UKM7 - Eastern Scotland

Companies House

SC270103

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

LANGUAGE LINE LIMITED

5th Floor, Queen Elizabeth House, 4 St. Dunstan's Hill, London, EC3R 8AD

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

04823110

The contractor is an SME

No

V.2.3) Name and address of the contractor

PAB LANGUAGES CENTRE LIMITED

Camburgh House, 27 New Dover Road, Canterbury, Kent, CT1 3DN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

08951055

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PAPILLON TRANSLATIONS LTD

167-169 Great Portland Street, London, W1W 5PF

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

08991181

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PRESTIGE NETWORK LIMITED

Park View House, 65 London Road, Newbury, Berkshire, RG14 1LA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

02440502

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SUPREME LINGUISTIC SERVICES LTD (T/A Premium Linguistic Services)

Unit 4 Great Barr Business Park, Baltimore Road, Birmingham, West Midlands, B42 1DY

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

09340464

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

THE LANGUAGE SHOP LIMITED

Newham Dockside, 1000 Dockside Road, London, E16 2QU

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

08882661

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

THEBIGWORD INTERPRETING SERVICES LIMITED

The Brainworks, Unit 4, Royds Close, Lower Wortley, Leeds, West Yorkshire, LS12 6LL

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

06232449

The contractor is an SME

No

V.2.3) Name and address of the contractor

TRANSLATE UK LIMITED

Croft Myl, 1 West Parade, Halifax, West Yorkshire, HX1 2EQ

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

05705452

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

UK TRANSLATION SERVICES LTD

19 St. Christopher's Way, Pride Park, Derby, Derbyshire, DE24 8JY

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

10145109

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,000,000

Section V. Award of contract

Lot No

3

Title

Lot 3 - Face to Face Interpretation Services (Non-Verbal)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 August 2024

V.2.2) Information about tenders

Number of tenders received: 34

Number of tenders received from SMEs: 32

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

AA GLOBAL LANGUAGE SERVICES LIMITED

Francis House, 4 Humber Place, Hull Marina, Kingston Upon Hull, East Yorkshire, HU1 3SS

Country

United Kingdom

NUTS code

- UKE1 - East Yorkshire and Northern Lincolnshire

Companies House

04299764

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

BID SERVICES

Deaf Cultural Centre, Ladywood Road, Birmingham, West Midlands, B16 8SZ

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Charity Commission (England and Wales)

1053184

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GLOBAL LANGUAGE SERVICES LIMITED

40 Woodrow Road, Pollokshields, Glasgow, G41 5PN

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC218845

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GLOBAL VOICES LTD

Unit A, Logie Court, Innovation Park, Stirling, FK9 4NF

Country

United Kingdom

NUTS code

- UKM7 - Eastern Scotland

Companies House

SC270103

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PAB LANGUAGES CENTRE LIMITED

Camburgh House, 27 New Dover Road, Canterbury, Kent, CT1 3DN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

08951055

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PAPILLON TRANSLATIONS LTD

167-169 Great Portland Street, London, W1W 5PF

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

08991181

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PRESTIGE NETWORK LIMITED

Park View House, 65 London Road, Newbury, Berkshire, RG14 1LA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

02440502

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SIGN SOLUTIONS (SIGN LANGUAGE INTERPRETING AGENCY) LTD

First Floor, Ipsley Barn, Berrington Close, Ipsley, Redditch, Worcestershire, B98 0TJ

Country

United Kingdom

NUTS code

- UKG1 - Herefordshire, Worcestershire and Warwickshire

Companies House

04802772

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SUPREME LINGUISTIC SERVICES LTD (T/A Premium Linguistic Services)

Unit 4 Great Barr Business Park, Baltimore Road, Birmingham, West Midlands, B42 1DY

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

09340464

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

THE LANGUAGE SHOP LIMITED

Newham Dockside, 1000 Dockside Road, London, E16 2QU

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

08882661

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

THEBIGWORD INTERPRETING SERVICES LIMITED

The Brainworks, Unit 4, Royds Close, Lower Wortley, Leeds, West Yorkshire, LS12 6LL

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

06232449

The contractor is an SME

No

V.2.3) Name and address of the contractor

TOPP LANGUAGE SOLUTIONS LIMITED

Suite 3, Park House Business Centre, Clayton Wood Close, Leeds, West Yorkshire, LS16 6QE

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

08473338

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

UK TRANSLATION SERVICES LTD

19 St. Christopher's Way, Pride Park, Derby, Derbyshire, DE24 8JY

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

10145109

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,000,000

Section V. Award of contract

Lot No

4a

Title

Lot 4a - Telephone Interpretation Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 August 2024

V.2.2) Information about tenders

Number of tenders received: 34

Number of tenders received from SMEs: 32

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

AA GLOBAL LANGUAGE SERVICES LIMITED

Francis House, 4 Humber Place, Hull Marina, Kingston Upon Hull, East Yorkshire, HU1
3SS

Country

United Kingdom

NUTS code

- UKE1 - East Yorkshire and Northern Lincolnshire

Companies House

04299764

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

MIGRANT HELP TRADING LIMITED (T/A Clear Voice Interpreting Services)

128 City Road, London, EC1V 2NX

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

05684239

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

D A LANGUAGES LIMITED

Statham House, Talbot Road, Stretford, Manchester, Greater Manchester, M32 0FP

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

06207784

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GLOBAL LANGUAGE SERVICES LIMITED

40 Woodrow Road, Pollokshields, Glasgow, G41 5PN

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC218845

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GLOBAL VOICES LTD

Unit A, Logie Court, Innovation Park, Stirling, FK9 4NF

Country

United Kingdom

NUTS code

- UKM7 - Eastern Scotland

Companies House

SC270103

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

LANGUAGE LINE LIMITED

5th Floor, Queen Elizabeth House, 4 St. Dunstan's Hill, London, EC3R 8AD

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

04823110

The contractor is an SME

No

V.2.3) Name and address of the contractor

PAB LANGUAGES CENTRE LIMITED

Camburgh House, 27 New Dover Road, Canterbury, Kent, CT1 3DN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

08951055

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PAPILLON TRANSLATIONS LTD

167-169 Great Portland Street, London, W1W 5PF

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

08991181

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PRESTIGE NETWORK LIMITED

Park View House, 65 London Road, Newbury, Berkshire, RG14 1LA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

02440502

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SUPREME LINGUISTIC SERVICES LTD (T/A Premium Linguistic Services)

Unit 4 Great Barr Business Park, Baltimore Road, Birmingham, West Midlands, B42 1DY

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

09340464

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

THE LANGUAGE SHOP LIMITED

Newham Dockside, 1000 Dockside Road, London, E16 2QU

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

08882661

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

THEBIGWORD INTERPRETING SERVICES LIMITED

The Brainworks, Unit 4, Royds Close, Lower Wortley, Leeds, West Yorkshire, LS12 6LL

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

06232449

The contractor is an SME

No

V.2.3) Name and address of the contractor

TRANSLATE UK LIMITED

Croft Myl, 1 West Parade, Halifax, West Yorkshire, HX1 2EQ

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

05705452

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

UK TRANSLATION SERVICES LTD

19 St. Christopher's Way, Pride Park, Derby, Derbyshire, DE24 8JY

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

10145109

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,000,000

Section V. Award of contract

Lot No

4b

Title

Lot 4b - Video Interpretation Services - (Spoken)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 August 2024

V.2.2) Information about tenders

Number of tenders received: 34

Number of tenders received from SMEs: 32

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

AA GLOBAL LANGUAGE SERVICES LIMITED

Francis House, 4 Humber Place, Hull Marina, Kingston Upon Hull, East Yorkshire, HU1
3SS

Country

United Kingdom

NUTS code

- UKE1 - East Yorkshire and Northern Lincolnshire

Companies House

04299764

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

D A LANGUAGES LIMITED

Statham House, Talbot Road, Stretford, Manchester, Greater Manchester, M32 0FP

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

06207784

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GLOBAL LANGUAGE SERVICES LIMITED

40 Woodrow Road, Pollokshields, Glasgow, G41 5PN

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC218845

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GLOBAL VOICES LTD

Unit A, Logie Court, Innovation Park, Stirling, FK9 4NF

Country

United Kingdom

NUTS code

- UKM7 - Eastern Scotland

Companies House

SC270103

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

LANGUAGE LINE LIMITED

5th Floor, Queen Elizabeth House, 4 St. Dunstan's Hill, London, EC3R 8AD

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

04823110

The contractor is an SME

No

V.2.3) Name and address of the contractor

PAB LANGUAGES CENTRE LIMITED

Camburgh House, 27 New Dover Road, Canterbury, Kent, CT1 3DN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

08951055

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PAPILLON TRANSLATIONS LTD

167-169 Great Portland Street, London, W1W 5PF

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

08991181

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PRESTIGE NETWORK LIMITED

Park View House, 65 London Road, Newbury, Berkshire, RG14 1LA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

02440502

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SUPREME LINGUISTIC SERVICES LTD (T/A Premium Linguistic Services)

Unit 4 Great Barr Business Park, Baltimore Road, Birmingham, West Midlands, B42 1DY

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

09340464

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

THE LANGUAGE SHOP LIMITED

Newham Dockside, 1000 Dockside Road, London, E16 2QU

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

08882661

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

THEBIGWORD INTERPRETING SERVICES LIMITED

The Brainworks, Unit 4, Royds Close, Lower Wortley, Leeds, West Yorkshire, LS12 6LL

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

06232449

The contractor is an SME

No

V.2.3) Name and address of the contractor

TRANSLATE UK LIMITED

Croft Myl, 1 West Parade, Halifax, West Yorkshire, HX1 2EQ

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

05705452

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

UK TRANSLATION SERVICES LTD

19 St. Christopher's Way, Pride Park, Derby, Derbyshire, DE24 8JY

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

10145109

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Lot No

4c

Title

Lot 4c - Video Interpretation Services - (Non-Spoken)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 August 2024

V.2.2) Information about tenders

Number of tenders received: 34

Number of tenders received from SMEs: 32

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

AA GLOBAL LANGUAGE SERVICES LIMITED

Francis House, 4 Humber Place, Hull Marina, Kingston Upon Hull, East Yorkshire, HU1
3SS

Country

United Kingdom

NUTS code

- UKE1 - East Yorkshire and Northern Lincolnshire

Companies House

04299764

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

BID SERVICES

Deaf Cultural Centre, Ladywood Road, Birmingham, West Midlands, B16 8SZ

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Charity Commission (England and Wales)

1053184

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GLOBAL LANGUAGE SERVICES LIMITED

40 Woodrow Road, Pollokshields, Glasgow, G41 5PN

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC218845

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GLOBAL VOICES LTD

Unit A, Logie Court, Innovation Park, Stirling, FK9 4NF

Country

United Kingdom

NUTS code

- UKM7 - Eastern Scotland

Companies House

SC270103

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

LANGUAGE LINE LIMITED

5th Floor, Queen Elizabeth House, 4 St. Dunstan's Hill, London, EC3R 8AD

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

04823110

The contractor is an SME

No

V.2.3) Name and address of the contractor

PAB LANGUAGES CENTRE LIMITED

Camburgh House, 27 New Dover Road, Canterbury, Kent, CT1 3DN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

08951055

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PAPILLON TRANSLATIONS LTD

167-169 Great Portland Street, London, W1W 5PF

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

08991181

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PRESTIGE NETWORK LIMITED

Park View House, 65 London Road, Newbury, Berkshire, RG14 1LA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

02440502

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SIGN SOLUTIONS (SIGN LANGUAGE INTERPRETING AGENCY) LTD

First Floor, Ipsley Barn, Berrington Close, Ipsley, Redditch, Worcestershire, B98 0TJ

Country

United Kingdom

NUTS code

- UKG1 - Herefordshire, Worcestershire and Warwickshire

Companies House

04802772

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SUPREME LINGUISTIC SERVICES LTD (T/A Premium Linguistic Services)

Unit 4 Great Barr Business Park, Baltimore Road, Birmingham, West Midlands, B42 1DY

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

09340464

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

THE LANGUAGE SHOP LIMITED

Newham Dockside, 1000 Dockside Road, London, E16 2QU

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

08882661

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

THEBIGWORD INTERPRETING SERVICES LIMITED

The Brainworks, Unit 4, Royds Close, Lower Wortley, Leeds, West Yorkshire, LS12 6LL

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

06232449

The contractor is an SME

No

V.2.3) Name and address of the contractor

UK TRANSLATION SERVICES LTD

19 St. Christopher's Way, Pride Park, Derby, Derbyshire, DE24 8JY

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

10145109

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Lot No

5

Title

Lot 5 - Translation, Transcription and Additional Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 August 2024

V.2.2) Information about tenders

Number of tenders received: 34

Number of tenders received from SMEs: 32

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

AA GLOBAL LANGUAGE SERVICES LIMITED

Francis House, 4 Humber Place, Hull Marina, Kingston Upon Hull, East Yorkshire, HU1
3SS

Country

United Kingdom

NUTS code

- UKE1 - East Yorkshire and Northern Lincolnshire

Companies House

04299764

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

BRIGHTLINGUA LTD

9 Hornby Avenue, Bracknell, Berkshire, RG12 7FA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

11670413

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

MIGRANT HELP TRADING LIMITED (T/A Clear Voice Interpreting Services)

128 City Road, London, EC1V 2NX

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

05684239

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

D A LANGUAGES LIMITED

Statham House, Talbot Road, Stretford, Manchester, Greater Manchester, M32 0FP

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

06207784

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GLOBAL LANGUAGE SERVICES LIMITED

40 Woodrow Road, Pollokshields, Glasgow, G41 5PN

Country

United Kingdom

NUTS code

- UKM8 - West Central Scotland

Companies House

SC218845

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GLOBAL VOICES LTD

Unit A, Logie Court, Innovation Park, Stirling, FK9 4NF

Country

United Kingdom

NUTS code

- UKM7 - Eastern Scotland

Companies House

SC270103

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

LANGUAGE LINE LIMITED

5th Floor, Queen Elizabeth House, 4 St. Dunstan's Hill, London, EC3R 8AD

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

04823110

The contractor is an SME

No

V.2.3) Name and address of the contractor

LINGVO HOUSE TRANSLATION SERVICES LIMITED

60 Cannon Street, London, EC4N 6NP

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

06737511

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PAB LANGUAGES CENTRE LIMITED

Camburgh House, 27 New Dover Road, Canterbury, Kent, CT1 3DN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

08951055

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PAPILLON TRANSLATIONS LTD

167-169 Great Portland Street, London, W1W 5PF

Country

United Kingdom

NUTS code

- UKI3 - Inner London – West

Companies House

08991181

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PEAK TRANSLATIONS LIMITED

Ringstones Industrial Estate, Bridgemont, Whaley Bridge, Derbyshire, SK23 7PD

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

02906009

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PRESTIGE NETWORK LIMITED

Park View House, 65 London Road, Newbury, Berkshire, RG14 1LA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

02440502

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SUPREME LINGUISTIC SERVICES LTD (T/A Premium Linguistic Services)

Unit 4 Great Barr Business Park, Baltimore Road, Birmingham, West Midlands, B42 1DY

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

09340464

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

THE LANGUAGE SHOP LIMITED

Newham Dockside, 1000 Dockside Road, London, E16 2QU

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

Companies House

08882661

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

THEBIGWORD INTERPRETING SERVICES LIMITED

The Brainworks, Unit 4, Royds Close, Lower Wortley, Leeds, West Yorkshire, LS12 6LL

Country

United Kingdom

NUTS code

- UKE4 - West Yorkshire

Companies House

06232449

The contractor is an SME

No

V.2.3) Name and address of the contractor

TP TRANSCRIPTION LIMITED

Ty Brith, Llandegla Road, Llanarmon-Yn-Ial, Mold, Denbighshire, CH7 4QX

Country

United Kingdom

NUTS code

- UKL1 - West Wales and the Valleys

Companies House

04946815

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

UK TRANSLATION SERVICES LTD

19 St. Christopher's Way, Pride Park, Derby, Derbyshire, DE24 8JY

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

10145109

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,000,000

Section VI. Complementary information

VI.3) Additional information

As a Central Purchasing Body as defined in the Public Contracts Regulations 2015, the Framework Agreement is open for use by Public Bodies (defined at <https://www.espo.org/amfile/file/download/file/9608/>) that also fall into one of the following classifications of user throughout all administrative regions of the UK: Local Authorities; Educational Establishments (including Academies); Central Government Departments and Agencies; Police, Fire & Rescue and Coastguard Emergency Services; NHS and HSC Bodies, including Ambulance Services; Registered Charities; Registered Social Landlords; The Corporate Office of the House of Lords, The Corporate Officer of the House of Commons; or any public body established by or under the Scotland Act 1998 or any Act of the Scottish Parliament. Details of the classification of end user establishments and geographical areas are available at: <https://www.espo.org/legal>.

ESPO has established a commercial trading company, ESPO Trading Limited, whose target clients are third sector organisations such as national and local charities, public sector mutual organisations and other organisations involved in the delivery of services to or for the public sector. The successful Supplier may be asked to enter into an additional separate framework agreement (the Second Framework) with ESPO Trading Limited on materially similar terms to that found in the tender pack to be entered into by ESPO itself.

Any Second Framework agreement will be a purely commercial agreement and will, for the avoidance of doubt, not be governed by the Public Contract Regulations 2015 or other public procurement legislation. ESPO Trading Limited may enter into the second framework agreement with the successful supplier and make it available to third sector clients who themselves are not required to follow the Public Contracts Regulations 2015 or other public procurement legislation. Accordingly, this is provided for bidders information only.

An eAuction process may be used to award subsequent call off contracts following the reopening of competition among the parties to the Framework Agreement.

VI.4) Procedures for review

VI.4.1) Review body

The Royal Court of Justice

The Strand

LONDON

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.justice.gov.uk/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Information on deadlines(s) for review procedures can be found in Part 3, Chapter 6 of the Public Contracts Regulations 2015.