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Tender

Provision and Support of an Electronic Patient Record System (EPR)

East Of England NHS Collaborative Hub c/o West Suffolk NHS Foundation Trust

F02: Contract notice

Notice identifier: 2022/S 000-027138

Procurement identifier (OCID): ocds-h6vhtk-036c07

Published 28 September 2022, 10:40am

Section I: Contracting authority

I.1) Name and addresses

East Of England NHS Collaborative Hub c/o West Suffolk NHS Foundation Trust

Victoria House, Capital Park

Fulbourn

CB21 5XB

Contact

Raj Dosanjh

Email

Raj.Dosanjh@eoecph.nhs.uk

Country

United Kingdom

Region code

UKH12 - Cambridgeshire CC

Internet address(es)

Main address

<https://www.eoecph.nhs.uk>

Buyer's address

<https://www.eoecph.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision and Support of an Electronic Patient Record System (EPR)

II.1.2) Main CPV code

- 48814000 - Medical information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The East of England NHS Collaborative Procurement Hub (EOECPH) is issuing this Invitation to Tender ("ITT") to invite Suppliers to bid for Framework Agreement for Provision and Support of an Electronic Patient Record System (EPR).

The EoECPH is working collaboratively with the National Ambulance Procurement Board on this procurement with an aim of providing a procurement compliant route to market for UK Ambulance Services wishing to procure Electronic Patient Record System.

II.1.5) Estimated total value

Value excluding VAT: £1

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48810000 - Information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

England, Scotland, Wales, Northern Ireland and Isle of Wight

II.2.4) Description of the procurement

The Contracting Authorities (Ambulance Trust's) wish to procure an Integrated Electronic Patient Care Record (ePCR) System for the Ambulance Services across England, Scotland, Wales, Northern Ireland and Isle of Wight. The system will be available to the Ambulance Services who may wish to replace the current system and other associated paper based processes, exploiting the technological advantages an electronic system can provide with integration with hardware installation or cloud services to other organisations.

The Framework awarded will have an initial framework duration of 2 with the option to extend framework duration by 2 x 1 year periods.

Call-Off Order Contracts awarded under the Framework can be valid for a period more than the Framework Agreement duration. Durations of Call-Off Order Contracts awarded under the Framework, will be at the discretion of the Beneficiary using the Framework, who will take into consideration the type and complexity of project, and or the relationship the Beneficiary calling off from the Framework is looking to set up with its chosen Supplier and Partner.

Any Framework extensions will only be extended and awarded following a full specification review that will take into account the changing digital landscape for the NHS.

The following benefits are intended:

- Work in partnership with Ambulance Services in the UK to aggregate spend;
- Drive cash releasing savings for reinvestment in front line services;
- Review options to standardise & rationalise products and services across the UK;
- Improve processes for staff in terms of accessing products and services that they require, when they need it;
- A contribution to improvements in patient care;
- Improved health and value through socially responsible procurement including reducing environments impacts and considering social value;
- EPR system will accurately capture the record of care provided by the ambulance service;
- Data from the EPR system will enable production of clinical quality indicators and support improvement in patient care;
- The EPR system will support efficient handover of care to other providers, driving innovation to improve the quality of patient care and overall value.

The primary beneficiaries of the framework will be United Kingdom ambulance services as detailed below:

- South Western Ambulance Service NHS Foundation Trust
- South Central Ambulance Service NHS Foundation Trust and their subsidiary South Central Fleet Services Limited
- South East Coast Ambulance Service NHS Foundation Trust
- London Ambulance Service NHS Trust
- East of England Ambulance Service NHS Trust
- East Midlands Ambulance Service NHS Trust
- Yorkshire Ambulance Service NHS Trust
- North East Ambulance Service NHS Foundation Trust and their subsidiary North East Ambulance Service Unified Solutions Limited
- North West Ambulance Service NHS Trust
- West Midlands Ambulance Service University NHS Foundation Trust
- Welsh Ambulance Service NHS Trust
- Northern Ireland Ambulance Service Health and Social Care Trust
- Scottish Ambulance Service Board
- Isle of Wight NHS Trust

The Contracting Authority intends to use an e-Procurement Portal in this procurement exercise.

<https://atamis-1928.lightning.force.com/>

Deadline for submission of bids is 11 November 2022 at 1.00pm.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 March 2023

End date

31 March 2025

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

We are committed to working with Suppliers who are dedicated to Sustainability and Social Value.

The Contracting Authority intends to use an e-Procurement Portal in this procurement exercise.

<https://atamis-1928.lightning.force.com/>

Deadline for submission of bids is 1.00pm on xxxxxx.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

11 November 2022

IV.2.4) Languages in which tenders or requests to participate may be submitted

Breton, English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 March 2023

IV.2.7) Conditions for opening of tenders

Date

3 October 2022

Local time

1:00pm

Place

UK

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

West Suffolk NHS Foundation Trust

Hardwick Lane

Bury St Edmunds

IP33 2QZ

Country

United Kingdom

Internet address

<https://www.wsh.nhs.uk/>