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Contract

Children Case Management Solution Framework

Westminster City Council

F03: Contract award notice

Notice identifier: 2022/S 000-027137

Procurement identifier (OCID): ocids-h6vhtk-02878c

Published 28 September 2022, 10:40am

Section I: Contracting authority

I.1) Name and addresses

Westminster City Council

64, Victoria Street

London

SW1E 6QP

Email

tenders@westminster.gov.uk

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<http://www.westminster.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Children Case Management Solution Framework

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This framework will allow Children's Social Care to procure the Case management as and when needed. At the heart of this implementation is a fundamental outcome: putting children and families at the heart of the design and supporting them in the most effective way. This is a revolution in case management, moving it from being an administrative tool to taking the role of an enabler of best practice within social work delivery.

Bi-borough Children's Services are also keen to collaborate and jointly design a new approach to case management this exercise will enable potential suppliers to co create the end solution with Bi borough and develop a unique and innovative product for the benefit of the market as whole.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,002,088.59

II.2) Description

II.2.1) Title

Lot 1: Core CMS Software Solution

Lot No

1

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The following Service areas are intended to be covered:

CareLeavers

Case Notes and Events

MASH

Missing Children

Early Help

Emergency Duty Team

Family Collaboration Functionality (see Lot 4)

Referrals

CIN - CP

Fostering & Adoption

Finance

LAC

Short Breaks

Disable Children's Service

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3: Third Party Collaboration Solution

Lot No

3

II.2.2) Additional CPV code(s)

- 72212700 - Software development services utilities
- 72227000 - Software integration consultancy services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Our ambitions for this Lot are:

Enabling 2-way collaboration with 3rd parties.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4: Family Collaboration Solution

Lot No

4

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48170000 - Compliance software package

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Our ambitions for this Lot are:

- Use the best of technology to collaborate directly with families and enable this collaboration to support our provision of care. This should also enable a family story style view of records.

- The solution should build on the extensive use of technology by children and young people.
- Enable transparent and appropriate interaction with records so that children and families can help influence, understand and be part of their own journey.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-000070](#)

Section V. Award of contract

Lot No

1

Title

Core CMS Software Solution

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 May 2022

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Access UK Ltd

The Old School, School Lane, Stratford St. Mary,

Colchester

CO7 6LZ

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,556,588.59

Section V. Award of contract

Lot No

3

Title

Third Party Collaboration Solution

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 May 2022

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Access UK Ltd

The Old School, School Lane, Stratford St. Mary,

Colchester

CO7 6LZ

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £325,288

Section V. Award of contract

Lot No

4

Title

Family Collaboration

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 August 2022

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Meganexus Limited

Tavistock House 4th Floor, North-West Wing, Tavistock Square, Bloomsbury,

London

WC1H 9JP

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £445,500

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Procurement Services, Westminster City Council

London

SW1E 6QP

Country

United Kingdom