

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/027137-2022>

Contract

## **Children Case Management Solution Framework**

Westminster City Council

F03: Contract award notice

Notice identifier: 2022/S 000-027137

Procurement identifier (OCID): ocds-h6vhtk-02878c

Published 28 September 2022, 10:40am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Westminster City Council

64, Victoria Street

London

SW1E 6QP

#### **Email**

[tenders@westminster.gov.uk](mailto:tenders@westminster.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI - London

## **Internet address(es)**

Main address

[www.westminster.gov.uk](http://www.westminster.gov.uk)

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Children Case Management Solution Framework

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This framework will allow Children's Social Care to procure the Case management as and when needed. At the heart of this implementation is a fundamental outcome: putting children and families at the heart of the design and supporting them in the most effective way. This is a revolution in case management, moving it from being an administrative tool to taking the role of an enabler of best practice within social work delivery.

Bi-borough Children's Services are also keen to collaborate and jointly design a new approach to case management this exercise will enable potential suppliers to co create the end solution with Bi borough and develop a unique and innovative product for the benefit of

the market as whole.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,002,088.59

## **II.2) Description**

### **II.2.1) Title**

Lot 1: Core CMS Software Solution

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

The following Service areas are intended to be covered:

CareLeavers

Case Notes and Events

MASH

Missing Children

Early Help

Emergency Duty Team

Family Collaboration Functionality (see Lot 4)

Referrals

CIN - CP

Fostering & Adoption

Finance

LAC

Short Breaks

Disable Children's Service

## **II.2.5) Award criteria**

Price

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3: Third Party Collaboration Solution

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 72212700 - Software development services utilities
- 72227000 - Software integration consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

Our ambitions for this Lot are:

Enabling 2-way collaboration with 3rd parties.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 4: Family Collaboration Solution

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

- 48170000 - Compliance software package

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

Our ambitions for this Lot are:

- Use the best of technology to collaborate directly with families and enable this collaboration to support our provision of care. This should also enable a family story style view of records.
- The solution should build on the extensive use of technology by children and young people.
- Enable transparent and appropriate interaction with records so that children and families can help influence, understand and be part of their own journey.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-000070](#)

---

## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Core CMS Software Solution

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 May 2022

### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Access UK Ltd

The Old School, School Lane, Stratford St. Mary,

Colchester

CO7 6LZ

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,556,588.59

---

## **Section V. Award of contract**

### **Lot No**

3

### **Title**

Third Party Collaboration Solution



A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

11 May 2022

### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Access UK Ltd

The Old School, School Lane, Stratford St. Mary,

Colchester

CO7 6LZ

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £325,288

---

## **Section V. Award of contract**

### **Lot No**

4

### **Title**

Family Collaboration

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 August 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Meganexus Limited

Tavistock House 4th Floor, North-West Wing, Tavistock Square, Bloomsbury,

London

WC1H 9JP

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £445,500

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Procurement Services, Westminster City Council

London

SW1E 6QP

Country

United Kingdom