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Planning

## **Responsive Repairs and Planned Maintenance**

Sanctuary Housing Association

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-027134

Procurement identifier (OCID): ocids-h6vhtk-0493c0

Published 23 August 2024, 3:36pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Sanctuary Housing Association

Chamber Court

Worcester

wr1 3zq

#### **Contact**

Group Procurement

#### **Email**

[group.procurement@sanctuary.co.uk](mailto:group.procurement@sanctuary.co.uk)

#### **Telephone**

+44 1905334947

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**National registration number**

19059R

**Internet address(es)**

Main address

<https://www.sanctuary.co.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA15983](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA15983)

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Responsive Repairs and Planned Maintenance

#### **II.1.2) Main CPV code**

- 50700000 - Repair and maintenance services of building installations

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

##### OVERVIEW

Sanctuary Housing Association have a requirement for responsive maintenance/repairs, disrepair, voids, planned maintenance, damp and mould services.

We will be seeking a range of suppliers to cover tenanted properties, care homes, student accommodation and

supported living facilities across England and Scotland.

It is envisaged that the combined service value will be in excess of GBP 50,000,000 per annum. This will be divided into smaller geographical lots.

Bids will be sought from generalist suppliers who will be able to provide the full range of disciplines set out below. Sub-contracting will be permitted under the contract.

It is envisaged that pricing will be predicated on National Housing Association Schedule of Rates (SOR) 7.1

##### MARKET ENGAGEMENT

In Partnership with Crown Commercial Services, The Group is planning early engagement with the market via a Suppliers Day on 3rd September, to be conducted via Microsoft Teams. Timings will be confirmed nearer the day.

If you are interested in attending this online event, please send an email to

[group.procurement@sanctuary.co.uk](mailto:group.procurement@sanctuary.co.uk) with Subject Line “Responsive Repairs Market Engagement 2024”, no later than 30th August. Further details and invitations will then be provided to you. Your email must clearly state: the name of your organisation, email address and contact details for the individual(s) who will be participating in the market engagement event.

Further individual/bookable sessions will be held on 9th and 10th September. Further details of these will be provided following the event on 3rd September.

Sanctuary Housing Association also welcomes written feedback from potential suppliers. Please submit feedback using the form provided to [group.procurement@sanctuary.co.uk](mailto:group.procurement@sanctuary.co.uk)

## SANCTUARY HOUSING ASSOCIATION

Sanctuary Housing Association are a not-for-profit housing association, providing homes and care for more than 250,000 people in England and Scotland. Every penny made is reinvested in improving homes and services, building new affordable homes and investing in communities. Sanctuary is driven by their charitable and social purpose and values.

Sanctuary work as one team, made up of over 13,500 people across England and Scotland.

Sanctuary manages more than 105,000 homes, 115 residential care homes, 650 supported housing schemes and more than 10,000 student rooms.

Further information on Sanctuary can be found at <http://www.sanctuary.co.uk/>

### **II.1.5) Estimated total value**

Value excluding VAT: £250,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 50700000 - Repair and maintenance services of building installations

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

## **II.2.4) Description of the procurement**

### THE PROCESS

Sanctuary intend to conduct a further competition to enable contract commencement on 1st April 2025.

Sanctuary will be conducting formal bids under the Crown Commercial Service (CCS) Dynamic Purchasing System (DPS), specifically via the RM6241 Housing Maintenance & Repair DPS. It is expected that formal bids under the DPS will be requested early October with contract award being early January 2025.

It is vital that you join the Housing Maintenance DPS if you wish to be considered for this opportunity, please see details on how to onboard below:

- follow the link to the DPS marketplace and scroll down to the Housing maintenance and repairs DPS
- select 'access as supplier' and follow the steps to create an account, and then you will be taken to the selection questionnaire
- Suppliers should then follow the instructions to register on the system and complete all required documents. Completion is expected to take little more than a working day for many suppliers, including the new FVRA (Financial assessment) sheet
- CCS will then assess each submission and will either approve, reach out for further information or reject an application. Reasoning for any rejection will be given. Registration can take a number of weeks and you are advised to submit any application as early as possible.

Please note, whilst we are unable at this stage to provide specific filter breakdowns to determine whether you will be shortlisted for this opportunity, we will be in touch as soon as we have further clarity. In the meantime, please complete the DPS questionnaire with all services as an organisation you can deliver.

For the avoidance of doubt, this is being procured via the RM6241 Housing Maintenance & Repair DPS.

There will be an additional requirement to register on the relevant e-tendering portal once this has been decided and further details will be provided. Please note that there will also be a requirement for any successful to supplier to hold a current SSIP accreditation.

If you have any questions about the DPS please contact [rm6241housing@crownccommercial.gov.uk](mailto:rm6241housing@crownccommercial.gov.uk).

#### **II.2.14) Additional information**

Initial contract period 1/4/2025 to 31/3/2030 with a maximum of two extension periods of 12 months each.

FTS Notice:

<https://www.find-tender.service.gov.uk/Notice/027107-2024>

#### **II.3) Estimated date of publication of contract notice**

1 October 2024

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

#### DESCRIPTION OF WORK

Works Orders issued under the Contract will be in four main categories, these being:

- Responsive Repairs
- Voids
- Damp & Mould
- Disrepair

#### LOTS AND REGIONS

It is envisaged that the contract will be divided into 18 regions/lots as follows, with a minimum two contractors being awarded each lot. The amount of anticipated work is indicated as a guide only based on current volumes. There will be no minimum guarantee of work under this contract.

BID LOT AREA - Expected annual total turnover, excl. VAT

North East Scotland - 688,000 GBP

Central Scotland - 1,630,000 GBP

South Yorks/Lincs - 2,974,000 GBP

North and West Yorks - 1,502,000 GBP

North East - 544,000 GBP

Cheshire/Staffs - 2,505,000 GBP

Manchester/Liverpool/Lancs - 2,545,000 GBP

West Midlands - 2,743,000 GBP

East Midlands/Oxon - 3,114,000 GBP

South West - 2,801,000 GBP

West Country - 3,234,000 GBP

Sussex/Kent - 2,540,000 GBP

Home Counties - 5,248,000 GBP

Essex - 6,104,000 GBP

East Anglia - 2,391,000 GBP

North East London - 6,225,000 GBP

North West London -3,375,000 GBP

South London - 1,198,000 GBP

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=776063](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=776063).

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