

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/027132-2022>

Contract

Provision of Cumbria Telecare and Assistive Technology Service

Cumbria County Council

F03: Contract award notice

Notice identifier: 2022/S 000-027132

Procurement identifier (OCID): ocds-h6vhtk-02df09

Published 28 September 2022, 10:17am

Section I: Contracting authority

I.1) Name and addresses

Cumbria County Council

Cumbria House, 107 - 117 Botchergate

Carlisle

CA1 1RD

Contact

Mrs Alyson Delin

Email

Alyson.Delin@cumbria.gov.uk

Telephone

+44 1228221706

Country

United Kingdom

Region code

UKD1 - Cumbria

Internet address(es)

Main address

<http://www.cumbria.gov.uk/>

Buyer's address

<http://www.cumbria.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Cumbria Telecare and Assistive Technology Service

Reference number

DN568302

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is committed to the use of assistive technology (AT) in all its forms to meet Customers' assessed care and support and reablement needs in cost effective ways. The Council is committed to supporting innovative use of Assistive Technology with the expectation that the Provider will become our expert in the use and deployment of assistive Technology.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD1 - Cumbria

II.2.4) Description of the procurement

The Council is committed to the use of assistive technology (AT) in all its forms to meet Customers' assessed care and support and reablement needs in cost effective ways. The Council is committed to supporting innovative use of Assistive Technology with the expectation that the Provider will become our expert in the use and deployment of assistive Technology.

II.2.5) Award criteria

Cost criterion - Name: Quality Criterion / Weighting: 60

Cost criterion - Name: Cost Criterion / Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

It will run for a maximum of 3 years with 2 optional extensions of 12 months each making a total possible extension of 24 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-022426](#)

Section V. Award of contract

Title

Provision of Cumbria Telecare and Assistive Technology Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 April 2022

V.2.2) Information about tenders

Number of tenders received: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Doro Care (UK) Ltd trading as Careium

Aspinall House, Walker Park

Blackburn

BB1 2QE

Country

United Kingdom

NUTS code

- UKD1 - Cumbria

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Her Majesty's Court Service

Strand

London

WC2A 2LL

Country

United Kingdom