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Tender

Care & Repair Framework Agreement

Peterborough City Council

F02: Contract notice

Notice identifier: 2022/S 000-027098

Procurement identifier (OCID): ocds-h6vhtk-036bf0

Published 27 September 2022, 4:53pm

The closing date and time has been changed to:

7 November 2022, 11:55pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Peterborough City Council

Sand Martin House, Bittern Way

Peterborough

PE2 8TY

Contact

Mrs Jan Thistleton

Email

Jan.Thistleton@peterborough.gov.uk

Telephone

+44 1733864553

Country

United Kingdom

Region code

UKH11 - Peterborough

Internet address(es)

Main address

<https://www.peterborough.gov.uk/business/supplying-the-council/supply-opportunities>

Buyer's address

<https://www.peterborough.gov.uk/business/supplying-the-council/supply-opportunities>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=95afbebe-663e-ed11-8119-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=95afbebe-663e-ed11-8119-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care & Repair Framework Agreement

Reference number

DN625370

II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

Peterborough City Council's (PCC) Care & Repair Home Improvement Agency, part of the Adult Social Care Home Service Delivery Team, anticipates undertaking a procurement exercise for the provision of a framework agreement for contractors to deliver grant funded adaptations and building works.

The Council is committed to transforming local provision to better meet the needs of vulnerable, elderly and disabled adults and disabled children the Peterborough Unitary Authority area. The purpose of the proposed procurement exercise will be to procure almost all the agency services by utilising schedules of rates and competition within the framework, in order to develop an innovative, flexible team of contractors to deliver the Council's Disabled Facility Grant allocation from central government.

The contract will be divided into 4 Lots:

- LOT1 - Level Access Shower and Minor Aids & Adaptations
- LOT 2 - Boiler & Central Heating

- LOT 3 - Specialist Deep Cleaning and De-Cluttering

- LOT 4 - Lifts

II.1.5) Estimated total value

Value excluding VAT: £6,660,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 4

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Bidders may be awarded contract for one, two, three or four lots. There is no restriction to bidders applying for lots and award will be made based on meeting the requirements of the individual lots. For the avoidance of doubt there is no maximum to the number of lots that may be awarded to individual bidders.

II.2) Description

II.2.1) Title

Level Access Shower and Minor Aids & Adaptations

Lot No

1

II.2.2) Additional CPV code(s)

- 50800000 - Miscellaneous repair and maintenance services

II.2.3) Place of performance

NUTS codes

- UKH11 - Peterborough

Main site or place of performance

Peterborough

II.2.4) Description of the procurement

Efficiently install Level Access Showers and associated work and minor aids and adaptations, both in occupied domestic properties.

Maintain capacity for busy periods.

Complete an average of between 75 to 150 shower jobs and 100 to 200 minor aids and adaptations per year. This can vary as it is reliant on demand and budgets

Use responsive, suitably qualified, and experienced, knowledgeable contractors

Use locally based contractors to aid in the responsiveness of the service

Produce high quality work with minimum disruption for clients

Obtain value for money

Commence work promptly following the receipt of an order

To complete the work promptly

Work in occupied properties with the minimum disruption to the client who will be included in one or more of the following categories: elderly, disabled (mentally and/or physically), vulnerable, on a low income. This list is not conclusive.

II.2.5) Award criteria

Quality criterion - Name: Minimum Threshold 47% and Individual Question Thresholds / Weighting: 47

Price - Weighting: 0

II.2.6) Estimated value

Value excluding VAT: £1,665,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

1 x 12 Month Optional Extension

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Boiler & Central Heating

Lot No

2

II.2.2) Additional CPV code(s)

- 44621220 - Central-heating boilers

II.2.3) Place of performance

NUTS codes

- UKH11 - Peterborough

Main site or place of performance

Peterborough

II.2.4) Description of the procurement

Efficiently install boiler and central heating systems in occupied domestic properties.

Maintain capacity for busy periods

Complete an average of between 15 to 20 cases per year. This can vary as it is reliant on demand and budgets.

Use responsive, suitably qualified and experienced, knowledgeable contractors.

Use locally based contractors to aid in the responsiveness of the service.

Produce high quality work with minimum disruption for clients.

Obtain value for money

Commence work within 10 working days of receipt of instruction and for urgent installations 3 working days from receipt of instruction (Up to 25% of work).

To complete the work within 5 working days unless an exception is agreed with Care & Repair.

Work in occupied properties with the minimum disruption to the client who will be included in one or more of the following categories: elderly, disabled (mentally and or physically), vulnerable, on a fixed or low income. This list is not conclusive.

II.2.5) Award criteria

Quality criterion - Name: Minimum Quality Threshold 47% and Individual Question Threshold / Weighting: 47

Price - Weighting: 0

II.2.6) Estimated value

Value excluding VAT: £1,665,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

1 x 12 Month Optional Extension

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Specialist Deep Cleaning and De-Cluttering

Lot No

3

II.2.2) Additional CPV code(s)

- 98514000 - Domestic services

II.2.3) Place of performance

NUTS codes

- UKH11 - Peterborough

Main site or place of performance

Peterborough

II.2.4) Description of the procurement

Efficiently deliver specialist deep cleaning, decontamination, decluttering and clearance services in occupied or empty domestic properties due to occupier being in hospital or interim care setting.

Maintain capacity for busy periods

Complete an average of between 25 and 35 jobs per year. This can vary as it is reliant on demand and budgets.

Use responsive and suitably experienced Contractors with an in-depth knowledge and understanding of people displaying hoarding behaviours and/or persistently self-neglecting their home environment.

Use locally based contractors to aid in the responsiveness of the service.

Deliver high quality work with minimum disruption for clients.

Obtain value for money

Commence urgent work within 24hrs of receipt of instruction and within 5 working days from receipt of instruction for all other work.

To complete the cleaning work within an average of 2 working days unless an exception is agreed with the Housing Programmes Team and declutter clearance work as agreed at the site visit.

Work in occupied properties with the minimum disruption to the client who will be included in one or more of the following categories: elderly, disabled (mentally and/or physically), vulnerable, on a fixed or low income. This list is not conclusive.

II.2.5) Award criteria

Quality criterion - Name: Minimum Quality threshold 47% and Individual Question Thresholds

/ Weighting: 47

Price - Weighting: 0

II.2.6) Estimated value

Value excluding VAT: £1,665,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

1 x 12 Months Optional Extension

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lifts

Lot No

4

II.2.2) Additional CPV code(s)

- 42416100 - Lifts

II.2.3) Place of performance

NUTS codes

- UKH11 - Peterborough

II.2.4) Description of the procurement

in occupied domestic properties.

Maintain capacity for busy periods.

Complete an average of between 50 and 75 stairlifts (25% curved), between 2 and 4 step lifts, between 15 and 25 Ceiling Track Hoists per year and between 10 and 15 Vertical Through Floor Lifts per year. This can vary as it is reliant on demand and budgets.

Use responsive, suitably qualified and experienced, knowledgeable contractors.

Use locally based contractors to aid in the responsiveness of the service.

Produce high quality work with minimum disruption for clients.

Obtain value for money

Commence work promptly following the receipt of instruction

To complete work promptly

Work in occupied properties with the minimum disruption to the client who will be included in one or more of the following categories: Aged, disabled (mental health, learning disability and or physical) or otherwise incapacitated. This list is not conclusive.

The expected benefit of procuring work this way are a reduction in delays and poor experiences with contractors, and a consistent and shortened timescale from date of first enquiry to completion on site.

II.2.5) Award criteria

Quality criterion - Name: Minimum Quality Threshold 47% and individual Questions thresholds / Weighting: 47

Price - Weighting: 0

II.2.6) Estimated value

Value excluding VAT: £1,665,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

1 x 12 months Optional extension

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

28 October 2022

Local time

12:00pm

Changed to:

Date

7 November 2022

Local time

11:55pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

28 October 2022

Local time

12:00pm

Place

Peterborough

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Peterborough City Council

Sand Martin House

Peterborough

PE2 8TY

Country

United Kingdom

Internet address

<https://www.peterborough.gov.uk/business/supplying-the-council/supply-opportunities>