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Pipeline

Rough Sleeping Core Contracts

London Borough of Tower Hamlets

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-027083

Procurement identifier (OCID): ocds-h6vhtk-0524ee

Published 23 May 2025, 5:35pm

Scope

Reference

HAC6053

Description

This project aims to provide specialist services to support people rough sleeping in Tower Hamlets. Rough sleeping remains a complex social challenge within Tower Hamlets, across London and indeed nationally. Available data indicates figures will continue to rise locally, with demand for services meaning people spend longer on the streets. This increases risks of harm to individuals and communities through anti-social behavior, complex safeguarding concerns, public health matters and violence. It is therefore essential to have responsive, assertive and professional support services which are strategically aligned with the borough's aim to make rough sleeping rare, brief and non-recurrent, as outlined in the new Homelessness and Rough Sleeping Strategy 2024-29. These services will lead the efforts to drive down rough sleeping and ensure people do not return to the streets once accommodated.

Specifically, this project will provide two primary services - a street outreach team and a resource centre. These services are currently contracted under two separate contracts:

the Enhanced Rough Sleeping Outreach Service (P5719) and Resource Centre Contract (P5670) which are both due to reach the end of their extensions on March 31st 2026. These services are seen as essential for the borough. Street Outreach provides a shift-based service which can immediately respond to reports of people rough sleeping, link in with people needing support, and help to find housing solutions and links to other relevant services. The Resource Centre provides a safe and inclusive building-based service where people rough sleeping can access essential services such as showers and food, as well as holistic support for mental and physical health, substance use, and housing advice. Additional specialist services are provided using grant funding from central government.

The borough intends to establish a multi-supplier framework with lots for these essential services. This will allow for services to be procured quickly and effectively and enable the borough to utilize additional grant income that may become available from central government. Potential suppliers will be engaged to develop interest and shape the market accordingly. Contract length is set at 3 years and extensions of 12 months plus 12 months to allow for testing the multi-supplier framework approach, give stability to service provision, and to align with the duration of the Homelessness and Rough Sleeping Strategy 2024-29.

Commercial tool

Establishes a framework

Total value (estimated)

- £11,600,000 excluding VAT
- £13,920,000 including VAT

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Main category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Submission

Publication date of tender notice (estimated)

16 July 2025

Procedure

Procedure type

Open procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

London Borough of Tower Hamlets

- Public Procurement Organisation Number: PQBL-2673-MVYG

New Town Hall, 160 Whitechapel Road London

London

E1 1BJ

United Kingdom

Email: Procurement@towerhamlets.gov.uk

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - sub-central government