

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/027075-2024>

Contract

Cottsway - Tender for the Provision of Payment Services

Cottsway Housing Association Limited

F03: Contract award notice

Notice identifier: 2024/S 000-027075

Procurement identifier (OCID): ocds-h6vhtk-0424c6

Published 23 August 2024, 1:24pm

Section I: Contracting authority

I.1) Name and addresses

Cottsway Housing Association Limited

Cottsway House, Avenue Two, Witney

Oxford

OX28 4YG

Email

cottswaytender@arkconsultancy.co.uk

Country

United Kingdom

NUTS code

UKJ14 - Oxfordshire

Internet address(es)

Main address

<https://www.cottsway.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cottsway - Tender for the Provision of Payment Services

Reference number

#REQ-135

II.1.2) Main CPV code

- 66172000 - Financial transaction processing and clearing-house services

II.1.3) Type of contract

Services

II.1.4) Short description

Contract for the Provision of Payment Services for Cottsway Group.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £500,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ14 - Oxfordshire

II.2.4) Description of the procurement

Cottsway Housing put out a tender to appoint an experienced electronic payment services provider to process the payments for rent charges and other ad-hoc charges including court costs and rechargeable work. The supplier will collect virtually all of Cottsway's customers' payments.

The contract will be for a duration of 3 years, with an extension option available at the client's discretion progressing up to a maximum of 5 years. The contract is due to start on 1st December 2024.

The Supplier will be required to configure and implement the system, to meet Cottsway's requirements, assisting with the user acceptance testing and end user training, in order to ensure that it is fully operational within the required timescales.

II.2.5) Award criteria

Cost criterion - Name: Quality / Weighting: 40

Cost criterion - Name: Price / Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

The initial contract is for a 36 month term, however this may be renewed for a further 24 months at the discretion of the contracting authority.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-011701](#)

Section V. Award of contract

Title

Tender for the Provision of Payment Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 August 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Allpay Limited

Fortis Et Fides, Whitestone Business Park

Hereford

HR1 3SE

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £500,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom