

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/027018-2022>

Not applicable

Provision of Sheltered Housing: Call Monitoring, Welfare Check Call and Responder service

Reading Borough Council

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-027018

Procurement identifier (OCID): ocids-h6vhtk-036ad0

Published 27 September 2022, 11:28am

Section I: Contracting authority/entity

I.1) Name and addresses

Reading Borough Council

Civic Offices, Bridge Street

Reading

RG1 2LU

Contact

Diane Palmer and Emily Chomicz

Email

pchub@reading.gov.uk

Country

United Kingdom

NUTS code

UKJ11 - Berkshire

Internet address(es)

Main address

www.reading.gov.uk

Buyer's address

<https://in-tendhost.co.uk/reading.aspx/Tenders/Current>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Sheltered Housing: Call Monitoring, Welfare Check Call and Responder service

Reference number

2022/S 000-026642

II.1.2) Main CPV code

- 85310000 - Social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Proposals are invited for the provision of an Alarm Receiving Centre (ARC) to provide: - 24/7 emergency alarm (warden call) monitoring service - Daily welfare check calls – weekends, bank holidays and office closures- Site responder service across the portfolio within the sheltered housing service. We are seeking an interim 2-year support contract to commission an ARC. The Sheltered Housing Service provides a variety of services to people living within RBC owned accommodation. These include: • General Sheltered • Cedar Court Sheltered Extra Care scheme • Phoebe Cusden House. Each site within the sheltered housing service has a Tunstall Communical Connect system, and across the service there are 654 connections. RBC's detailed requirements are defined in the Specification at Schedule 1.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2022/S 000-026642](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

IV 2.2

Place of text to be modified

Time Limit

Instead of

Date

5 October 2022

Local time

2:00pm

Read

Date

24 October 2022

Local time

10:00am

Section number

IV 2.7

Place of text to be modified

Conditions for opening

Instead of

Date

13 October 2022

Local time

9:00am

Read

Date

24 October 2022

Local time

11:00am