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# Pipeline Service Management L2 (Manned) Helpdesk

NS&I

UK1: Pipeline notice - Procurement Act 2023 - <u>view information about notice types</u> Notice identifier: 2025/S 000-027013 Procurement identifier (OCID): ocds-h6vhtk-0524ad Published 23 May 2025, 4:54pm

# Scope

## Description

Provision of a centralised helpdesk for NS&I and Supplier Staff. Level 2 i.e. manned.

# Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 30 September 2030
- 4 years, 6 months

## Main category

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Services

#### **CPV** classifications

• 72000000 - IT services: consulting, software development, Internet and support

#### **Contract locations**

• UK - United Kingdom

# Submission

### Publication date of tender notice (estimated)

1 January 2026

# **Contracting authority**

#### NS&I

• Public Procurement Organisation Number: PJNT-9481-WXVY

Sanctuary Buildings

London

SW1P 3BT

United Kingdom

Email: Commercial@nsandi.com

Region: UKI32 - Westminster

Organisation type: Public authority - central government