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Award

## **NHS South Yorkshire Integrated Care Board Sheffield Place Walk In Centre Broad Street Sheffield**

NHS South Yorkshire ICB

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-026975

Procurement identifier (OCID): ocids-h6vhtk-036ba3

Published 27 September 2022, 7:25am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS South Yorkshire ICB

722 Prince of Wales Road

Sheffield

S9 4EU

#### **Contact**

Tony Squires

#### **Email**

[t.squires@nhs.net](mailto:t.squires@nhs.net)

#### **Telephone**

+44 1143054212

#### **Country**

United Kingdom

**Region code**

UKE3 - South Yorkshire

**Internet address(es)**

Main address

<https://www.southyorkshire.icb.nhs.uk>

Buyer's address

<https://www.southyorkshire.icb.nhs.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS South Yorkshire Integrated Care Board Sheffield Place Walk In Centre Broad Street Sheffield

Reference number

SYPS/SHEFF/TS/22/89

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

South Yorkshire Integrated Care Board (ICB) ( the 'Authority') intends to extend the contract for the Walk in Centre Broad Lane without competition until 30th September 2024 to the incumbent provider as detailed below:

Sheffield Teaching Hospitals NHS Foundation Trust, Northern General Hospital, Herries Road, Sheffield, S7 5AT.

The aim of the service is to provide NHS walk in centre services for members of the public who walk-in as a patient to see a nurse or GP without an appointment for a range of minor illnesses and ailments.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £4,731,983

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE31 - Barnsley, Doncaster and Rotherham

Main site or place of performance

Sheffield, South Yorkshire

#### **II.2.4) Description of the procurement**

NHS South Yorkshire Integrated Care Board (ICB) (formerly Sheffield Clinical Commissioning Group) undertook a review of Urgent Care services in the city in 2019. The main aim of the review was to do 'what's right for Sheffield' and to understand the root causes of the problems identified in previous engagements. A total of 2,587 people contributed to this review using various approaches using online questionnaires, workshops, interviews and group discussions.

Following the extensive engagement with public and staff in that review, four root causes of all the challenges faced by patients and staff were identified and agreed in the engagement and agreed by Sheffield partners, these are:

- Confusing and inconsistent pathways.
- Inconsistent knowledge and lack of knowledge
- Differences with culture, behaviour, environment/health inequalities.
- Ineffective use of resources and lack of resources

The proposal, co-developed in the engagement with public and staff was that the best way to address these root causes was to improve current services (evolution) and not radically procure/reconfigure services (revolution), especially given the Long-Term Plan's intentions to develop GP practice workforce and the development of Primary Care Networks.

Work to improve services, as determined by the Urgent Care Review, was adversely impacted by the Covid-19 Pandemic and the service review which was planned for March-September 2021 has not taken place. In addition, COVID-19 has brought unprecedented changes to how the people of Sheffield have accessed urgent care services and the root causes we had been addressing since 2019 may also have changed. Therefore, locally we will need to understand all these changes to inform the future service requirements. We will also need to understand the risks associated with changes to Extended Access arrangements in October 2022 which are yet unknown and unquantifiable but likely to impact on the whole urgent care system. It would not be in the public's best interests to procure a model that may no longer be right for the local population. Nor would it be in the public's best interests to de-commission a service that currently provides approximately 60,000 appointments per year to the people of Sheffield without some alternative.

Sheffield Health Care Partnership made a public commitment to review the impact of any changes implemented following the Urgent Care Review, prior to making any further significant changes to the Urgent Care System. As this has not yet been fulfilled, South Yorkshire ICB recognises that it is necessary to further extend the Walk-In Centre (WIC) contract by 18 months to 30th September 2024 in order to undertake a further review. The WIC requires the continuation of the WIC service in its current form.

COVID19 and changes to NHS finance and contracting guidance has led to the agreement of an Aligned Incentive Payment contract between NHS South Yorkshire ICB and Sheffield Teaching Hospitals NHS Foundation Trust, which does not include a specifically agreed amount for the Walk-In Centre. We have therefore estimated the value of the Walk-In Centre within the overall contract value using the 2019/20 agreed Walk-In Centre contract value, adjusted in the same way (for inflation etc) as the overall contract value was in 20/21, 21/22 and 22/23. Doing so gives an estimated 22/23 annual value of £3,154,655. The equivalent for the 18 months 01/04/22 to 30/09/24 would be £4,731,983, excluding any uplifts that might be applied to the period 01/04/24 to 30/09/24 as and when 23/24 contract discussions are concluded.

#### **II.2.5) Award criteria**

- Criterion: No Criteria required

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Following the extensive engagement with public and staff in that review, four root causes of all the challenges faced by patients and staff were identified and agreed in the engagement and agreed by Sheffield partners, these are:

- Confusing and inconsistent pathways.
- Inconsistent knowledge and lack of knowledge
- Differences with culture, behaviour, environment/health inequalities.
- Ineffective use of resources and lack of resources

The proposal, co-developed in the engagement with public and staff was that the best way to address these root causes was to improve current services (evolution) and not radically procure/reconfigure services (revolution), especially given the Long-Term Plan's intentions to develop GP practice workforce and the development of Primary Care Networks.

Work to improve services, as determined by the Urgent Care Review, was adversely impacted by the Covid-19 Pandemic and the service review which was planned for March-September 2021 has not taken place. In addition, COVID-19 has brought unprecedented changes to how the people of Sheffield have accessed urgent care services and the root causes we had been addressing since 2019 may also have changed. Therefore, locally we will need to understand all these changes to inform the future service requirements. We will also need to understand the risks associated with changes to Extended Access arrangements in October 2022 which are yet unknown and unquantifiable but likely to impact on the whole urgent care system. It would not be in the public's best interests to procure a model that may no longer be right for the local population. Nor would it be in the public's best interests to de-commission a service that currently provides approximately 60,000 appointments per year to the people of Sheffield without some alternative.

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#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract/concession**

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

19 September 2022

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Sheffield Teaching Hospitals NHS Foundation Trust

Northern General Hospital Herries Road Sheffield South Yorkshire S5 7AU UK

Sheffield

S5 7AU

Telephone

+44 1142711900

Country

United Kingdom

NUTS code

- UKE31 - Barnsley, Doncaster and Rotherham

National registration number

RHQ

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Lowest offer: £4,731,982 / Highest offer: £4,731,983 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Improvement

Wellington House, 133-155 Waterloo Rd

London

SE1 8UG

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/london/>



