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Contract

Provision of Taxi and Private Vehicle Hire

Glasgow City Council
The Wheatley Housing Group Limited
Disclosure Scotland
Scottish Prison Service
University of Strathclyde
Glasgow Caledonian University
City of Glasgow College
Glasgow Clyde College
Glasgow Kelvin College
University of Glasgow
Glasgow School of Art
Glasgow Life (Culture & Sport Glasgow)
City Building (Glasgow) LLP
Jobs & Business Glasgow

F03: Contract award notice

Notice identifier: 2024/S 000-026955

Procurement identifier (OCID): ocids-h6vhtk-0456c5

Published 23 August 2024, 8:41am

Section I: Contracting authority

I.1) Name and addresses

Glasgow City Council

Chief Executives Department, City Chambers

Glasgow

G2 1DU

Contact

Raji Purba

Email

raji.purba@glasgow.gov.uk

Telephone

+44 1412879077

Fax

+44 1412879399

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

www.glasgow.gov.uk

Buyer's address

http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00196

I.1) Name and addresses

The Wheatley Housing Group Limited

25 Cochrane Street

Glasgow

G1 1HL

Contact

Neve Beaton

Email

neve.beaton@wheatley-group.com

Telephone

+44 7825823911

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.wheatley-group.com>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10306

I.1) Name and addresses

Disclosure Scotland

1 Pacific Quay

Glasgow

G51 1DZ

Contact

Lenore Robson

Email

robsonlenore@gmail.com

Telephone

+141 3143097

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.disclosurescotland.co.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA16222

I.1) Name and addresses

Scottish Prison Service

Headquarters, One Lochside, 1 Lochside Avenue,

Edinburgh

EH12 9DJ

Contact

Susan Jack

Email

Susan.Jack@prisons.gov.scot

Telephone

+44 1313303790

Country

United Kingdom

NUTS code

UKM75 - Edinburgh, City of

Internet address(es)

Main address

<http://www.sps.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00384

I.1) Name and addresses

University of Strathclyde

40 George Street, Procurement Department

Glasgow

G1 1QE

Contact

Laura Shaw

Email

laura.shaw@strath.ac.uk

Telephone

+44 7811592949

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.strath.ac.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00113

I.1) Name and addresses

Glasgow Caledonian University

70 Cowcaddens Road

Glasgow

G4 0BA

Contact

Alana McGowan

Email

procurement@gcu.ac.uk

Telephone

+44 1413313578

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.gcu.ac.uk/procurement>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00195

I.1) Name and addresses

City of Glasgow College

190 Cathedral Street

Glasgow

G4 0RF

Contact

Amie McCrudden

Email

procurement@gcu.ac.uk

Telephone

+44 1413755316

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.cityofglasgowcollege.ac.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00453

I.1) Name and addresses

Glasgow Clyde College

690 Mossbank Drive,

Glasgow

G52 3AY

Contact

Joanne McQuillan

Email

jmcquillan@apuc-scot.ac.uk

Telephone

+44 1412733858

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.glasgowclyde.ac.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00457

I.1) Name and addresses

Glasgow Kelvin College

23 Flemington St

Glasgow

G21 4TD

Contact

Alice Ng

Email

ang@glasgowkelvin.ac.uk

Telephone

+44 7380-525722

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA22362

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA22362

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I.1) Name and addresses

University of Glasgow

University Ave

Glasgow

G12 8QQ

Contact

Andrew.Fitzpatrick@glasgow.ac.uk

Email

Marylise.Tate@glasgow.ac.uk

Telephone

+44 1413304115

Fax

+44 0000000000

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.gla.ac.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA0010

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I.1) Name and addresses

Glasgow School of Art

167 Renfrew Street

Glasgow

G3 6RQ

Contact

Karen Hardisty

Email

k.hardisty@gsa.ac.uk

Telephone

+44 7872944282

Fax

+44 0000000000

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.gsa.ac.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA0019

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I.1) Name and addresses

Glasgow Life (Culture & Sport Glasgow)

38 Albion Street

Glasgow

G1 1LH

Contact

lauren.rhodes

Email

lauren.rhodes@glasgowlife.org.uk

Telephone

+44 1412875104

Fax

+44 0000000000

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

www.glasgowlife.org.uk

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA1028

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I.1) Name and addresses

City Building (Glasgow) LLP

350 Darnick Street

Glasgow

G21 4BA

Contact

Dilip Singh

Email

creditors@citybuildingglasgow.co.uk

Telephone

+44 1412872200

Fax

+44 0000000000

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.citybuildingglasgow.co.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA1100

2

I.1) Name and addresses

Jobs & Business Glasgow

Ladywell Business Centre, 94 Duke Street

Glasgow

G4 0UW

Contact

nicola.pinkerton

Email

nicola.pinkerton@jbg.org.uk

Telephone

+44 1412743111

Fax

+44 0000000000

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.jbg.org.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA1658

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I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Taxi and Private Vehicle Hire

Reference number

GCC005912CPU

II.1.2) Main CPV code

- 60120000 - Taxi services

II.1.3) Type of contract

Services

II.1.4) Short description

The council invites tender bids for the provision of Taxi and Private Vehicle Hire for the purposes of transporting employees, clients and customers of the Council and other external organisations as detailed in 4.2 within this document.

Please note the successful Supplier(s) will also be responsible for various ancillary services such as providing services for children, vulnerable adults and associated escorts (which the council shall arrange).

The framework agreement is expected to run for 4 years, commencing on 2nd September 2024 and ending on 1st September 2028.

Lots

The tender has been allocated into two separate lots and they are as follows:

Lot 1 – Scheduled and Unscheduled Work commencing within Glasgow Boundary

Lot 2 – Unscheduled commencing out with Glasgow Boundary

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £40,426,000

II.2) Description

II.2.1) Title

Scheduled and Unscheduled Work – commencing within Glasgow Boundary

Lot No

1

II.2.2) Additional CPV code(s)

- 64120000 - Courier services
- 60120000 - Taxi services
- 60170000 - Hire of passenger transport vehicles with driver
- 60171000 - Hire of passenger cars with driver

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

Lot 1: Schedule and Non-Scheduled Journeys– Glasgow Boundary

Scheduled Element

Provision of taxi and/or private vehicle hire service on a scheduled for the transportation of vulnerable adults, children with additional support needs, young people, children, escorts and officers/members of the council on business.

Runs shall be required 7 days a week, 24 hours (52 weeks of the year) including Public holidays.

Note for Education runs are required 5 days a week during term time.

Single journeys can vary in length but will generally be up to 50 miles.

Some of these journeys will form part of a court order so must be completed correctly of which the Supplier will be advised at time of placing the order.

Single journeys may require multiple pickups of which the Bidder must calculate the most cost-effective route and advise the council.

Unscheduled Element

Provision of a taxi and/or private hire service on unscheduled service mainly for officers/members of the council that are undertaking council business, but in addition to this providing transportation for vulnerable adults, children with additional support needs, children and escorts as and when required.

Runs shall be required 7 days a week, 24 hours (52 weeks of the year) including public holidays.

Journeys will vary on length from 1 mile to 50 miles.

Some of these journeys will form part of a court order so must be complete correctly of which the supplier will be advised at time of placing the order.

Single journeys may require multiple pickups of which the bidder must calculate the most cost-effective route and advise the council.

II.2.5) Award criteria

Quality criterion - Name: Fair Working Practice / Weighting: 5

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 45

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Unscheduled Work – commencing out with Glasgow Boundary

Lot No

2

II.2.2) Additional CPV code(s)

- 64120000 - Courier services
- 60120000 - Taxi services
- 60170000 - Hire of passenger transport vehicles with driver
- 60171000 - Hire of passenger cars with driver

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City
- UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond
- UKM83 - Inverclyde, East Renfrewshire and Renfrewshire
- UKM84 - North Lanarkshire
- UKM94 - South Ayrshire
- UKM95 - South Lanarkshire
- UKM93 - East Ayrshire and North Ayrshire mainland

II.2.4) Description of the procurement

Lot 2: Unscheduled – Outwith Glasgow Boundary

Provision of a taxi and/or private hire service on an Unscheduled service) mainly for transportation for vulnerable adults, children with additional support needs, children and escorts as and when required.

Runs shall be required 7 days a week, 24 hours (52 weeks of the year) including public holidays.

Journeys will vary on length from 1 mile to 50 miles.

Some of these journeys will form part of a court order so must be complete correctly of which the supplier will be advised at time of placing the order.

Single journeys may require multiple pickups of which the bidder must calculate the most cost-effective route and advise the council.

Bidders will be required to pick up vulnerable passengers from locations outwith Glasgow City Council boundary and to take them to locations within the Glasgow Boundary and vice versa.

The council expects these runs to be located within the following Local Authorities area stated below:

Education Services – East Renfrewshire, Renfrewshire, East Dunbartonshire, West Dunbartonshire. North Lanarkshire, South Lanarkshire and Inverclyde

Glasgow Health and Social Care- East Renfrewshire, Renfrewshire, East Dunbartonshire, West Dunbartonshire, North Lanarkshire, South Lanarkshire, Inverclyde, North Ayrshire, and East Ayrshire.

II.2.5) Award criteria

Quality criterion - Name: Fair Working Practice / Weighting: 5

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 45

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-014167](#)

Section V. Award of contract

Lot No

1

Title

Scheduled and Unscheduled Work – commencing within Glasgow Boundary

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 August 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Central Cab Company

Town Centre South, Cumbernauld

Cumbernauld

G67 1EW

Telephone

+44 1236722772

Fax

+44 1236456567

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Myle Connect Ltd

11 Forth Street, Unit F

Glasgow

G41 2SP

Telephone

+44 7817682721

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Glasgow Taxis Ltd

140 Boden Street

Glasgow

G40 3PX

Telephone

+44 1415542222

Fax

+44 1415545295

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £30,000,000

Total value of the contract/lot: £35,670,000

Section V. Award of contract

Lot No

2

Title

Unscheduled Work – commencing out with Glasgow Boundary

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 August 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Glasgow Taxis Ltd

140 Boden Street

Glasgow

G40 3PX

Telephone

+44 1415542222

Fax

+44 1415545295

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Central Cab Company

Town Centre South, Cumbernauld

Cumbernauld

G67 1EW

Telephone

+44 1236722772

Fax

+44 1236456567

Country

United Kingdom

NUTS code

- UKM84 - North Lanarkshire

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Glasgow Private Hire Ltd

712 Rdinburgh Road, Glasgow

Glasgow

G33 3PX

Telephone

+44 1417660111

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

BROOMHILL TRANSPORT SERVICES LTD

Unit 1a 7 Campsie Road, Kirkintilloch

GLASGOW

G66 1SL

Telephone

+44 07414828862

Country

United Kingdom

NUTS code

- UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £400,000

Total value of the contract/lot: £4,756,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:775374)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court and Justice of the Peace Court

PO BOX 23 1 Carlton Place

Glasgow

G5 9DA

Email

glasgow@scotcourts.gov.uk

Fax

+44 1412879399

Country

United Kingdom

Internet address

www.glasgow.gov.uk

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures:

Glasgow City Council must, by notice in writing as soon as possible after the decision has been made, inform all tenderers and candidates concerned of its decision to award the contract. The Council must allow a period of at least the relevant standstill period (where the notice is sent by facsimile or electronic means the period is 10 days ending at midnight at the end of the 10th day after that on which the last notice is sent, when sent by other means the period is 15 days) to elapse between the date of despatch of the notice referred to in Regulation 86 of The Public Contract (Scotland) Regulations 2015 ("the Regulations"). The Council is obliged to comply with the Regulations and any eligible economic operator can bring an action in the Sheriff Court or the Court of Session where as a consequence of a breach by the Council, suffers or risks suffering loss or damage. The bringing of court proceedings during the standstill period means that the Council must not enter into the contract unless the proceedings are determined, discontinued or disposed of;

or the court, by interim order, brings to an end the prohibition. The bringing of court proceedings after the standstill period has elapsed and the remedies that are available to the courts are detailed in the Regulations. Economic Operators can write to the Council seeking further

clarification on the notice, to which the Council must respond within 15 days. Economic Operators should be mindful to seek their own independent legal advice when they consider appropriate to do so.