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Tender

## **Contract for the Provision of a Voice Analytic Solution**

Police and Crime Commissioner for Gwent

F02: Contract notice

Notice identifier: 2021/S 000-026952

Procurement identifier (OCID): ocds-h6vhtk-02f0b5

Published 27 October 2021, 4:25pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Police and Crime Commissioner for Gwent

Police Headquarters, Croesyceiliog

Cwmbran

NP44 2XJ

#### **Email**

[procurement@gwent.pnn.police.uk](mailto:procurement@gwent.pnn.police.uk)

#### **Telephone**

+44 1633838111

#### **Country**

United Kingdom

#### **NUTS code**

UKL2 - East Wales

**Internet address(es)**

Main address

[www.gwent.police.uk](http://www.gwent.police.uk)

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0384](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0384)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Contract for the Provision of a Voice Analytic Solution

Reference number

JCPS206

#### **II.1.2) Main CPV code**

- 72212314 - Voice recognition software development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Police and Crime Commissioner for Gwent requires Voice Analytic Software to help with demand within the forces control room.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48314000 - Voice recognition software package

#### **II.2.3) Place of performance**

NUTS codes

- UKL2 - East Wales

#### **II.2.4) Description of the procurement**

The Police and Crime Commissioner for Gwent requires Voice Analytic Software to help with demand within the forces control room.

### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 50

Price - Weighting: 50

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

24 month renewal

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

26 November 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

26 November 2021

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at

[https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=115282](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=115282)

(WA Ref:115282)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom