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Tender

NEPO512 Pseudo Dynamic Purchasing System for the Provision of Translation and Interpreting Services

THE ASSOCIATION OF NORTH EAST COUNCILS LIMITED T/A North East Procurement Organisation (NEPO)

F02: Contract notice

Notice identifier: 2024/S 000-026940

Procurement identifier (OCID): ocds-h6vhtk-049338

Published 22 August 2024, 6:29pm

Section I: Contracting authority

I.1) Name and addresses

THE ASSOCIATION OF NORTH EAST COUNCILS LIMITED T/A North East Procurement Organisation (NEPO)

Northern Design Centre, Abbots Hill, Baltic Business Quarter

Gateshead

NE8 3DF

Contact

Carl Telford

Email

professional.services@nepo.org

Telephone

+44 1916380040

Country

United Kingdom

Region code

UKC - North East (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.nepo.org

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.nepo.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.nepo.org

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NEPO512 Pseudo Dynamic Purchasing System for the Provision of Translation and Interpreting Services

Reference number

NEPO512

II.1.2) Main CPV code

- 75200000 - Provision of services to the community

II.1.3) Type of contract

Services

II.1.4) Short description

The NEPO512 - Translation and Interpreting Services DPS commenced on 1 September 2020 for a term of 60 months and was due to expire on 31 August 2025.

The purpose of this notice is to extend the period of validity of the DPS for a period of 36 months from 31 August 2025 to 31 August 2028.

To accommodate the extended period of validity and the anticipated value of future awards under the DPS, NEPO has revised the estimated total value (excluding VAT) for the DPS, increasing the total value to £20,000,000 over the term of the DPS.

NEPO512 - Translation and Interpreting Services has been established as a 'Dynamic Purchasing System' under a flexible approach based on the concept of Regulation 34 via Schedule 3, under the principles set out in Regulation 74-77 ('The Light Touch Regime').

The opportunity can be accessed via the NEPO eTender system. Suppliers wishing to be considered for this Pseudo Dynamic Purchasing System must register their expression of interest and submit a tender through the NEPO eTender System. If not already registered, candidates should register on the NEPO eTender system at <https://procontract.due-north.com/register>.

Tenders must be submitted using the link above. Tenders submitted via post or email methods will not be accepted. If you require time-critical assistance on submitting your Tender please contact the System Support Team on 0330 0050352. For non time-critical issues, such as passwords, general account queries and location of information etc, please contact Proactis Supplier Support Helpdesk Ticketing System(<http://proactis.kayako.com/>) and select ProContract V3 support. You will then need to log in or submit a ticket to register your issue. Alternatively, you can email ProContractSuppliers@proactis.com . This will automatically log a support ticket on the Proactis Supplier Support Helpdesk.

NEPO does not give any guarantee and/or warrant the actual value of orders (if any) which will be placed with the successful suppliers by any Contracting Authority using the Dynamic Purchasing System pursuant to this process and accepts no liability thereof.

II.1.5) Estimated total value

Value excluding VAT: £20,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 6

II.2) Description

II.2.1) Title

Face to Face Interpreting (North East)

Lot No

1

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Lot 1: Regional Face to Face Foreign Language Interpreting.

Lot 1 will cover the Provision of Interpreting Professionals required in a face to face setting within the North East

Region of England. Settings may include, but will not be limited to:

- Local Authority offices
- Medical appointments
- Police Station/Courts
- Service Users' homes
- Other neutral settings

Services may be required 24 hours a day, 7 days a week and Providers must ensure they can comply with this

requirement.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

End date

31 August 2028

This contract is subject to renewal

Yes

Description of renewals

It is anticipated that this DPS will be subject to future renewals.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Telephone or Video Interpreting (North East)

Lot No

2

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Lot 2 covers the Provision of Interpreting Professionals via Telephone or video in the North East

Services may be required 24 hours a day, 7 days a week and Providers must ensure that they can comply with

this requirement.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

End date

31 August 2028

This contract is subject to renewal

Yes

Description of renewals

It is anticipated that this DPS will be subject to renewal.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Written/Braille Translation

Lot No

3

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

The provision of Written/Braille Translation services in the North East.

Lot 3 covers the Provision of Written and Braille Translation Services. Transcription Services will also be

included within this Lot.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

End date

31 August 2028

This contract is subject to renewal

Yes

Description of renewals

It is anticipated that this DPS will be subject to renewal.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Face to Face Interpreting (National)

Lot No

4

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 4 will cover the Provision of Interpreting Professionals required in a face to face setting nationally. Settings may include, but will not be limited to:

- Local Authority offices
- Medical appointments
- Police Station/Courts
- Service Users' homes
- Other neutral settings

Services may be required 24 hours a day, 7 days a week and Providers must ensure they can comply with this

requirement.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

End date

31 August 2028

This contract is subject to renewal

Yes

Description of renewals

It is anticipated that this DPS will be subject to renewal.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Telephone or Video Interpreting (National)

Lot No

5

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 5 covers the Provision of Interpreting Professionals via Telephone or video nationally.

Services may be required 24 hours a day, 7 days a week and Providers must ensure that they can comply with

this requirement.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

End date

31 August 2028

This contract is subject to renewal

Yes

Description of renewals

It is anticipated that this DPS will be subject to renewal.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Written/Braille Translation (National)

Lot No

6

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The provision of Written/Braille Translation nationally.

Lot 6 covers the Provision of Written and Braille Translation Services. Transcription Services will also be

included within this Lot.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

End date

31 August 2024

This contract is subject to renewal

Yes

Description of renewals

It is anticipated that this DPS will be subject to renewal.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the setting up of a dynamic purchasing system

The dynamic purchasing system might be used by additional purchasers

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 August 2028

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NEPO

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Gateshead

NE8 3DF

Email

hello@nepo.org

Country

United Kingdom