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Contract

## **Credit Reference Agency Services**

Department for Work and Pensions

F20: Modification notice

Notice identifier: 2024/S 000-026939

Procurement identifier (OCID): ocds-h6vhtk-049337

Published 22 August 2024, 6:14pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Department for Work and Pensions

Quarry House, Quarry Hill

Leeds

FY4 5ES

#### **Email**

[elinor.cleaver@dwp.gov.uk](mailto:elinor.cleaver@dwp.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Credit Reference Agency Services

#### **II.1.2) Main CPV code**

- 72316000 - Data analysis services

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.1) Title**

Credit Reference Agency Services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

The contract for the provision of Credit Reference Agency Services provides DWP agents with access to a secure online (Web UI) and integrated (API) reporting solution where the information obtained is used to support the agreement of sustainable customer repayment plans.

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

21 September 2022

End date

20 September 2024

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section V. Award of contract/concession**

### **Contract No**

ecm\_10550

### **Title**

Credit Reference Agency Services

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

24 July 2024

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Equifax Limited

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02425920

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £2,634,765.77

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Suppliers Instructions:

How to Express Interest in this Tender:

1. Register on the eSourcing portal (this is only required once):

<https://dwp.bravosolution.co.uk> & click the link to register - Accept the terms & conditions & click 'continue' - Enter your correct business & user details - Note your chosen username & click 'Save'. You will receive an email with your password (keep this secure)

2. Express an Interest in the tender - Login to the portal with the username/password - Click the 'PQQs / ITTs Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier) - Click on the relevant exercise to access the content. - Click the 'Express Interest' button at the top of the page. - This will move the PQQ /ITT into your 'My PQQs/ My ITTs' page. (A secure area reserved for your projects only) -You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ ITT Details' box

3. Responding to the tender - Click 'My Response' under 'PQQ/ ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining) - You can now use the 'Messages' function to communicate with the buyer and seek any clarification - Note the deadline for completion. Follow the onscreen instructions to complete the PQQ/ ITT - There may be a mixture of online & offline actions to complete (detailed online help available). To submit your reply use the 'Submit Response' button

(top of the page).

For further assistance please consult the online help, or the eTendering help desk.

DWP expressly reserves the rights(i)to use a reverse auction; (ii)to cancel this procurement at any stage; (iii)to not award any contract as a result of the procurement process commenced by publication of this notice; (iv)and in no circumstances will DWP be liable for any costs incurred by potential suppliers.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72316000 - Data analysis services

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

The contract for the provision of Credit Reference Agency Services provides DWP agents with access to a secure online (Web UI) and integrated (API) reporting solution where the information obtained is used to support the agreement of sustainable customer repayment plans.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

21 September 2022

End date

20 March 2025

### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£3,208,836.16

### **VII.1.7) Name and address of the contractor/concessionaire**

Equifax Limited

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The modification notice is published to uplift the contract value by £574.070.39 excluding VAT.

The Department will rely on Regulation 72(1)(b), where additional services by the original contractor have become necessary and were not included in the initial procurement, but where a change of contractor (i) cannot be made for economic or technical reasons such as requirements of interchangeability or interoperability with existing services procured under the initial procurement, and (ii) would cause significant inconvenience or substantial duplication of costs for the contracting authority; and (iii) any increase in price must not exceed 50% of the value of the original contract.

Reliance on regulation 72(1)(b) requires the Authority to publish a “modification notice” on FTS (UK e-tendering services) describing the modification made and the exception relied on.

The modification fall below the 50% limit imposed by Regulation 72(1)(b).

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

A further competition for a replacement service is currently underway. Timescales have been impacted by the abandonment of a previous competition for a replacement strategic service and the need for an extended implementation period to allow for a change of contractor should that be the outcome of the current competition. The service is critical such that a gap in service would be intolerable.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £2,634,765.77

Total contract value after the modifications

Value excluding VAT: £3,208,836.16