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Tender

For the provision of a Leisure Business System CRM for One Leisure.

Huntingdonshire District Council

F02: Contract notice

Notice identifier: 2024/S 000-026929

Procurement identifier (OCID): ocids-h6vhtk-049332

Published 22 August 2024, 5:10pm

Section I: Contracting authority

I.1) Name and addresses

Huntingdonshire District Council

Huntingdon District Council, Pathfinder House, St Marys Street

Huntingdon

PE29 3TN

Contact

Ms Sarah Youthed

Email

Sarah.Youthed@huntingdonshire.gov.uk

Country

United Kingdom

Region code

UKH - East of England

Internet address(es)

Main address

www.huntingdonshire.gov.uk

Buyer's address

www.huntingdonshire.gov.uk

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=e5a5ad6d-9e60-ef11-812e-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=e5a5ad6d-9e60-ef11-812e-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

For the provision of a Leisure Business System CRM for One Leisure.

Reference number

DN739958

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

One Leisure is seeking to award under this contract, a leisure business/CRM management system to provide a complex suite of functionality to be available for the duration of the contract across 5 sites, which includes but not limited to the following:

Managing front of house services across multiple locations.

Membership management.

Activity bookings and waiting lists.

Access control.

Back-office functionality.

Point of sale.

Events management for Burgess Hall which is located at the St Ives Indoor Centre.

Health & wellbeing activities (medical referrals).

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48422000 - Software package suites
- 48517000 - IT software package
- 48219400 - Transaction server software package
- 48219300 - Administration software package

II.2.3) Place of performance

NUTS codes

- UKH - East of England

II.2.4) Description of the procurement

One Leisure is seeking to award under this contract, a leisure business/CRM management system to provide a complex suite of functionality to be available for the duration of the contract across 5 sites, which includes but not limited to the following:

Managing front of house services across multiple locations.

Membership management.

Activity bookings and waiting lists.

Access control.

Back-office functionality.

Point of sale.

Events management for Burgess Hall which is located at the St Ives Indoor Centre.

Health & wellbeing activities (medical referrals).

The contract is for a 5 year term, with optional extensions. The system must be COTS.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

6 January 2025

End date

5 January 2030

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 September 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

23 September 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Huntingdonshire District Council

Huntingdon

pe29 3tn

Email

sarah.youthed@huntingdonshire.gov.uk

Country

United Kingdom