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## Contract

# **GMCA 407 The provision of Maintenance Services for Station End Mobilisation Equipment on behalf of Greater Manchester, Cheshire, Cumbria and Lancashire Fire Rescue Services**

Greater Manchester Combined Authority  
Cheshire Fire Authority  
Cumbria County Council, Cumbria Fire & Rescue Services  
Lancashire Fire & Rescue Services

F03: Contract award notice  
Notice identifier: 2022/S 000-026852  
Procurement identifier (OCID): ocids-h6vhtk-033159  
Published 26 September 2022, 1:10pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Greater Manchester Combined Authority  
  
GMCA Offices, 1st Floor, Churchgate House, 56 Oxford Street  
  
Manchester  
  
M1 6EU

### **Contact**

Ms Nicola Wadley

**Email**

[nicola.wadley@greatermanchester-ca.gov.uk](mailto:nicola.wadley@greatermanchester-ca.gov.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.manchesterfire.gov.uk/>

Buyer's address

<http://www.manchesterfire.gov.uk/>

**I.1) Name and addresses**

Cheshire Fire Authority

Cheshire Fire Authority Headquarters, Clemonds Hey, Oakmere Road, Winsford

Cheshire

CW7 2UA

**Contact**

feedback@cheshirefire.gov.uk

**Email**

[feedback@cheshirefire.gov.uk](mailto:feedback@cheshirefire.gov.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.cheshirefire.gov.uk/>

Buyer's address

<https://www.cheshirefire.gov.uk/>

**I.1) Name and addresses**

Cumbria County Council, Cumbria Fire & Rescue Services

Cumbria House, 117 Botchergate

Carlisle

CA1 1RD

**Contact**

enquiries.fire@cumbria.gov.uk

**Email**

[enquiries.fire@cumbria.gov.uk](mailto:enquiries.fire@cumbria.gov.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.cumbria.gov.uk/>

Buyer's address

<https://www.cumbria.gov.uk/>

## **I.1) Name and addresses**

Lancashire Fire & Rescue Services

Garstand Road, Fulwood, Preston

Lancashire

PR2 3LH

### **Email**

[communications@lancsfirerescue.org.uk](mailto:communications@lancsfirerescue.org.uk)

### **Country**

United Kingdom

### **Region code**

UK - United Kingdom

### **Internet address(es)**

Main address

[www.lancsfirerescue.org.uk](http://www.lancsfirerescue.org.uk)

Buyer's address

[www.lancsfirerescue.org.uk](http://www.lancsfirerescue.org.uk)

## **I.2) Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

GMCA 407 The provision of Maintenance Services for Station End Mobilisation Equipment on behalf of Greater Manchester, Cheshire, Cumbria and Lancashire Fire Rescue Services

Reference number

DN606306

#### **II.1.2) Main CPV code**

- 50000000 - Repair and maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Four North West Fire and Rescue Services (Greater Manchester FRS, Cheshire FRS, Cumbria FRS and Lancashire FRS) operate from a combined North West Fire Control room (NWFC) at Lingley Mere, Warrington. NWFC mobilise on behalf of the four FRS.

It should be noted that the NWFC contract is not within the scope of this document and therefore this contract relates to the mobilising message once it “clears” the firewall at

NWFC, any mobilising faults on the NWFC side will be diagnosed and resolved by the NWFC contractor. In addition to this if the site is a shared site with other emergency services or stakeholders then these partners and their associated equipment are not in scope. Only Fire Service equipment is to be supported and maintained by this contract.

It is envisaged that the successful tenderer will manage the mobilising message across the FRS networks to receipt and successful mobilisation at station end.

The successful bidder will be expected to manage any third party faults such as network failures in resolving any incidents.

Each FRS has provided a list of equipment that they wish to be maintained with an option for preventative maintenance

It is envisaged (but not confirmed) that the following FRS's will be utilising this contract;

- Greater Manchester Fire and Rescue Service
- Lancashire Fire and Rescue Service
- Cumbria County Council
- Cheshire Fire and Rescue Service.

Cumbria is currently undergoing a local government reorganisation and the Government has announced that Cumbria County Council is to be replaced by two unitary authorities with effect from 1 April 2023. This Contract is for use by Contracting Authorities identified in the contract notice and any body (or bodies) which may succeed those Contracting Authorities in substantially performing fire and rescue functions. Cumbria County Council shall be entitled to transfer its rights and obligations under the Contract to any such successor.

A list of stations, along with the list of equipment per FRS to be included within the scope of

this contract is attached – see doc ref. GMFRS 407 FRS Equipment2022.xlsx

The contractor shall be responsible for the “Mobilising function” without technical recourse, or assistance from all participating FRS’s, for clarity we define the “Mobilising function” as:

Once a mobilising message is passed across the NWFC Firewall and on to the relevant bearer, the responsibility for the mobilising function becomes the contractor’s responsibility, this includes:

1. Diagnosis of Data Network related faults interrupting mobilising messages.
2. Interrogation, when required, of station end log files to complete root cause analysis of faults. Reports of findings would be required.
3. Passing them to the current circuit provider for resolution.
4. Diagnosis of network switch/router failure, and informing the relevant contractor.
5. Station end failure such as mains outage.
6. Liaising with the appropriate FRS point of contact.
7. Provide a single point of contact (Service Desk)
8. Provision of Management information and metrics

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £684,916.64

#### **II.2) Description**

##### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Open Tender to develop a framework

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical Capacity / Weighting: 45

Price - Weighting: 55

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-010939](#)

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## **Section V. Award of contract**

### **Contract No**

GMCA 407

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 June 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Telent Technology Services Limited

Point 3, Haywood Road

Warwick

CV34 5AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

[www.telent.com](http://www.telent.com)

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £684,916.64

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court (England, Wales and Northern Ireland)

London

MC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/highcourt/>