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Contract

GMCA 407 The provision of Maintenance Services for Station End Mobilisation Equipment on behalf of Greater Manchester, Cheshire, Cumbria and Lancashire Fire Rescue Services

Greater Manchester Combined Authority
Cheshire Fire Authority
Cumbria County Council, Cumbria Fire & Rescue Services
Lancashire Fire & Rescue Services

F03: Contract award notice

Notice identifier: 2022/S 000-026852

Procurement identifier (OCID): ocds-h6vhtk-033159

Published 26 September 2022, 1:10pm

Section I: Contracting authority

I.1) Name and addresses

Greater Manchester Combined Authority

GMCA Offices, 1st Floor, Churchgate House, 56 Oxford Street

Manchester

M1 6EU

Contact

Ms Nicola Wadley

Email

nicola.wadley@greatermanchester-ca.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.manchesterfire.gov.uk/>

Buyer's address

<http://www.manchesterfire.gov.uk/>

I.1) Name and addresses

Cheshire Fire Authority

Cheshire Fire Authority Headquarters, Clemonds Hey, Oakmere Road, Winsford

Cheshire

CW7 2UA

Contact

feedback@cheshirefire.gov.uk

Email

feedback@cheshirefire.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.cheshirefire.gov.uk/>

Buyer's address

<https://www.cheshirefire.gov.uk/>

I.1) Name and addresses

Cumbria County Council, Cumbria Fire & Rescue Services

Cumbria House, 117 Botchergate

Carlisle

CA1 1RD

Contact

enquiries.fire@cumbria.gov.uk

Email

enquiries.fire@cumbria.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.cumbria.gov.uk/>

Buyer's address

<https://www.cumbria.gov.uk/>

I.1) Name and addresses

Lancashire Fire & Rescue Services

Garstand Road, Fulwood, Preston

Lancashire

PR2 3LH

Email

communications@lancsfirerescue.org.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.lancsfirerescue.org.uk

Buyer's address

www.lancsfirerescue.org.uk

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GMCA 407 The provision of Maintenance Services for Station End Mobilisation Equipment on behalf of Greater Manchester, Cheshire, Cumbria and Lancashire Fire Rescue Services

Reference number

DN606306

II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

Four North West Fire and Rescue Services (Greater Manchester FRS, Cheshire FRS, Cumbria FRS and Lancashire FRS) operate from a combined North West Fire Control room

(NWFC) at Lingley Mere, Warrington. NWFC mobilise on behalf of the four FRS.

It should be noted that the NWFC contract is not within the scope of this document and therefore this contract relates to the mobilising message once it “clears” the firewall at NWFC, any mobilising faults on the NWFC side will be diagnosed and resolved by the NWFC

contractor. In addition to this if the site is a shared site with other emergency services or stakeholders then these partners and their associated equipment are not in scope. Only Fire

Service equipment is to be supported and maintained by this contract.

It is envisaged that the successful tenderer will manage the mobilising message across the

FRS networks to receipt and successful mobilisation at station end.

The successful bidder will be expected to manage any third party faults such as network failures in resolving any incidents.

Each FRS has provided a list of equipment that they wish to be maintained with an option for

preventative maintenance

It is envisaged (but not confirmed) that the following FRS's will be utilising this contract;

- Greater Manchester Fire and Rescue Service
- Lancashire Fire and Rescue Service
- Cumbria County Council
- Cheshire Fire and Rescue Service.

Cumbria is currently undergoing a local government reorganisation and the Government has

announced that Cumbria County Council is to be replaced by two unitary authorities with effect from 1 April 2023. This Contract is for use by Contracting Authorities identified in the

contract notice and any body (or bodies) which may succeed those Contracting Authorities

in substantially performing fire and rescue functions. Cumbria County Council shall be entitled to transfer its rights and obligations under the Contract to any such successor.

A list of stations, along with the list of equipment per FRS to be included within the scope of

this contract is attached – see doc ref. GMFRS 407 FRS Equipment2022.xlsx

The contractor shall be responsible for the “Mobilising function” without technical recourse,

or assistance from all participating FRS’s, for clarity we define the “Mobilising function” as:

Once a mobilising message is passed across the NWFC Firewall and on to the relevant bearer, the responsibility for the mobilising function becomes the contractor’s responsibility,

this includes:

1. Diagnosis of Data Network related faults interrupting mobilising messages.
2. Interrogation, when required, of station end log files to complete root cause analysis of faults. Reports of findings would be required.
3. Passing them to the current circuit provider for resolution.
4. Diagnosis of network switch/router failure, and informing the relevant contractor.
5. Station end failure such as mains outage.
6. Liaising with the appropriate FRS point of contact.
7. Provide a single point of contact (Service Desk)
8. Provision of Management information and metrics

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £684,916.64

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Open Tender to develop a framework

II.2.5) Award criteria

Quality criterion - Name: Technical Capacity / Weighting: 45

Price - Weighting: 55

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-010939](#)

Section V. Award of contract

Contract No

GMCA 407

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 June 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Telent Technology Services Limited

Point 3, Haywood Road

Warwick

CV34 5AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.telent.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £684,916.64

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court (England, Wales and Northern Ireland)

London

MC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/highcourt/>