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Tender

Integrated Community Equipment (ICE) Service

Warwickshire County Council
Coventry and Warwickshire Integrated Care Board

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-026808

Procurement identifier (OCID): ocids-h6vhtk-036b48

Published 26 September 2022, 9:45am

Section I: Contracting authority

I.1) Name and addresses

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

Contact

Heather Boyd

Email

heatherboyd@warwickshire.gov.uk

Telephone

+44 1926412430

Country

United Kingdom

Region code

UKG13 - Warwickshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.warwickshire.gov.uk>

I.1) Name and addresses

Coventry and Warwickshire Integrated Care Board

Warwick

Email

heatherboyd@warwickshire.gov.uk

Country

United Kingdom

Region code

UKG - West Midlands (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.happyhealthylives.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/csw-jets.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/csw-jets.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Integrated Community Equipment (ICE) Service

Reference number

14428

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Lot 1 - Integrated Community Equipment

Lot 2 - Lifeline and Response Service

Lot 3 - Self-assessment / self-purchase solution (Ask Sarah)

Lot 4 - Assistive Technology Framework

Warwickshire County Council (the Council) with Coventry and Warwickshire Integrated Care Board (ICB) are seeking to commission a single provider for Lot 1 Integrated Community Equipment.

Warwickshire County Council is seeking to commission a single provider for Lot 2, a single provider for Lot 3 and a multi provider framework for Lot 4. Providers may submit an application for 1 or more or all of the Lots.

Warwickshire CC and ICB will call-off from Lot 1 Integrated Community Equipment.

Warwickshire CC contract manage Lot 2 Lifeline and Response Service and Lot 3 Self assessment/self-purchase solution and will call-off from Lot 4 Assistive Technology framework.

Coventry and Warwickshire ICB reserve the right to use/call-off from Lots 2, 3 and 4 if

required.

Lot 1 - Integrated Community Equipment

To provide a community equipment loan service across Warwickshire for adults, children and young service user in community settings, care settings and education settings on behalf of commissioning partners who have statutory requirement duties under various legislation to provide community equipment for service user with an assessed eligible social or health care need.

Lot 2 - Lifeline and Response Service

To provide a lifeline service across Warwickshire, on behalf of commissioning partners, to those service users that have an assessed eligible social care need. There will also be the option to offer the service to paying service users.

The lifeline will be offered as a total package including the equipment, option to install, monitoring and response.

Lot 3 - Self-assessment / self-purchase solution (Ask Sarah)

To provide Warwickshire residents with the opportunity to complete a guided self-assessment of their needs, in relation to maintaining their health and independence in and outside of the home, linking them to options to self-purchase AT to meet their self-identified needs and ensuring that they can support themselves' to remain independent, safe, healthy and well within their communities for as long as they can.

Lot 4 - Assistive Technology Framework

Warwickshire CC wish to commission a multi provider framework of Assistive Technology (AT) that can carry out objective assessments and provide long term support to Warwickshire's vulnerable residents in their home environments.

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Integrated Community Equipment

Lot No

1

II.2.2) Additional CPV code(s)

- 85312200 - Homedelivery of provisions

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire
- UKG33 - Coventry

Main site or place of performance

Within the county boundaries of Warwickshire and the city boundaries of Coventry

II.2.4) Description of the procurement

This is an open procedure to commission a single provider

the provision of Integrated Community Equipment.

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, potential changes in legislation and the changing demands placed on the Council by its customers.

II.2.7) Duration of the contract or the framework agreement

Start date

1 September 2023

End date

31 August 2033

II.2.14) Additional information

The initial contract term will be for 5 years however the Council reserves the right to extend the contract by further periods not exceeding 60 months (60 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant and available funding.

II.2) Description

II.2.1) Title

Lifeline and Response Service

Lot No

2

II.2.2) Additional CPV code(s)

- 85312200 - Homedelivery of provisions

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire
- UKG33 - Coventry

Main site or place of performance

Within the county boundaries of Warwickshire and the city boundaries of Coventry

II.2.4) Description of the procurement

This is an open procedure to commission a single provider for the provision of Lifeline and Response Service.

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, potential changes in legislation and the changing demands placed on the Council by its customers.

II.2.7) Duration of the contract or the framework agreement

Start date

1 September 2023

End date

31 August 2033

II.2.14) Additional information

The initial contract term will be for 5 years however the Council reserves the right to extend the contract by further periods not exceeding 60 months (60 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant and available funding.

II.2) Description

II.2.1) Title

Self-assessment / self-purchase solution

Lot No

3

II.2.2) Additional CPV code(s)

- 85312200 - Homedelivery of provisions

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Within the county boundaries of Warwickshire and the city boundaries of Coventry

II.2.4) Description of the procurement

This is an open procedure to commission a single provider for the provision of Self-assessment / self-purchase solution.

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, potential changes in legislation and the changing demands placed on the Council by its customers.

II.2.7) Duration of the contract or the framework agreement

Start date

1 September 2023

End date

31 August 2033

II.2.14) Additional information

The initial contract term will be for 5 years however the Council reserves the right to extend the contract by further periods not exceeding 60 months (60 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant and available funding.

II.2) Description

II.2.1) Title

Assistive Technology Framework

Lot No

4

II.2.2) Additional CPV code(s)

- 85312200 - Homedelivery of provisions

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire
- UKG33 - Coventry

Main site or place of performance

Within the county boundaries of Warwickshire and the city boundaries of Coventry

II.2.4) Description of the procurement

This is an open procedure to commission a multi provider framework for the provision of Assistive Technology.

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council, potential changes in legislation and the changing demands placed on the Council by its customers.

After this tendering process has been completed and the contracts have been awarded

the Council will be running further competitions from time to time for the same service.
This is to

allow new providers to apply to join the framework and to allow those who are unsuccessful first time around to re-apply.

This process will include the same documentation as this tender (with the exception of dates etc). These competitions will be live for the period of 3 to 6 months. However, if the Council

receives a high level interest for the service the Council reserves the right to close the competition at an earlier date.

II.2.7) Duration of the contract or the framework agreement

Start date

1 September 2023

End date

31 August 2033

II.2.14) Additional information

The initial contract term will be for 5 years however the Council reserves the right to extend the contract by further periods not exceeding 60 months (60 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant and available funding.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

As detailed in the tender documentation.

The Council will undertake its financial assessment of the tendering organisation (and if considered necessary by the Council, any partners within a consortium bid) based on its own evaluation of the tenderers' most recent 2 years accounts (or if 2 years accounts are not available, equivalent evidence which confirms financial viability). The accounts are not available, equivalent evidence which confirms financial viability). The assessment of accounts will be supported by an independent credit reference report from Credit safe where this is available. The Council may also impose a bond or performance

guarantee on the successful tenderer. Minimum level(s) of standards possibly required:

Evidence as stated in the tender documentation

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.legislation.gov.uk/ukxi/2015/102/contents/made>

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 October 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Warwickshire County Council will be using its e-tendering system (CSW-JETS) for the administration of this procurement process. Providers must register with the system to be able to express an interest and download documents. The web address for CSW-JETS is: <https://in-tendhost.co.uk/csw-jets.aspx/Home> Registration and use of CSW-JETS is free. All correspondence or clarifications relating to this procurement must be via the CSW-JETS correspondence function. If you are having trouble registering with CSW-JETS please email us at: procurement@warwickshire.gov.uk Providers must register on CSW-JETS and express an interest in this project in order to download tender documents and be able to correspond with us about this procurement.

VI.4) Procedures for review

VI.4.1) Review body

High Court for England and Wales

London

Country

United Kingdom