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Tender

## **Security System Maintenance**

Scottish Water

F05: Contract notice – utilities

Notice identifier: 2023/S 000-026797

Procurement identifier (OCID): ocds-h6vhtk-03fbb1

Published 11 September 2023, 12:06pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Scottish Water

6 Buchanan Gate

Stepps

G33 6FB

#### **Contact**

Struan MacAra

#### **Email**

[struan.macara@scottishwater.co.uk](mailto:struan.macara@scottishwater.co.uk)

#### **Telephone**

+44 7880460643

#### **Country**

United Kingdom

**Region code**

UKM - Scotland

**Internet address(es)**

Main address

[www.scottishwater.co.uk](http://www.scottishwater.co.uk)

Buyer's address

[www.scottishwater.co.uk](http://www.scottishwater.co.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Stepps:-Repair-and-maintenance-services-of-security-equipment./89KD5E2KF3>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/89KD5E2KF3>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.6) Main activity**

Water

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Security System Maintenance

Reference number

SW23/CSD/1448

#### **II.1.2) Main CPV code**

- 50610000 - Repair and maintenance services of security equipment

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Maintenance of security alarms to ensure operational water assets are protected.

#### **II.1.5) Estimated total value**

Value excluding VAT: £5,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

Main site or place of performance

SCOTLAND

#### **II.2.4) Description of the procurement**

Scottish Water is looking to partner with an alarm maintenance industry specialist supplier to ensure that its operational water assets are protected throughout its operating area. The principal objectives of this framework are:

- To implement a pan-Scotland annual maintenance regime for:
  - oScottish Water operational assets which have been installed with the Sentinor 'WATERCRESS'© security system (consisting of analyser/control panel; seismic sensors) and matched non-system sensors.
- To implement a pan-Scotland annual maintenance regime for:
  - oSpecified Scottish Water operational assets which have been installed with the Cortech DATALOG© 5/MV security management system.
  - oScottish Water operational assets which have been installed with conventional intruder detection systems (consisting of control panel (mostly Honeywell 'Galaxy'©) and matched sensors).
  - oScottish Water operational assets which have been installed with a variety of fence-mounted perimeter intrusion detection systems; predominantly, Southwest Microwave Intrepid II.
  - oScottish water operational assets which have been installed with an electronic access control system (Honeywell Win-Pak).
- To implement a pan-Scotland reactive maintenance response for the above systems such that all faults on security system equipment affected by this contract are attended to within a specified time of the breakdown being reported to the supplier and, where achievable, rectified within the same period. Specifically:
  - oFor specified sites (mostly based on Cortech DATALOG© 5/MV security management integration software) the reactive response time will be 4 hours.
  - oScottish water operational assets which have been installed with an electronic access control system (Honeywell Win-Pak); and master data base system.
  - oFor WATERCRESS©, other IDS systems and PIDs.

Response Times: Pan-Scotland 1 working day with the following exceptions: Orkneys & Shetlands; Inner and Outer Hebrides (48-72 hrs). The supplier must demonstrate prior practical multi-site experience of conducting security system maintenance in accordance with manufacturers' schedules of maintenance tasks. The supplier must demonstrate practical multi-site experience with the installation, maintenance and operation of the Sentinor 'WATERCRESS'© system. The supplier must demonstrate practical multi-site experience with the installation, maintenance and operation of the Cortech 'DATALOG'© 5/MV system. Ideally, suppliers should have experience of working within the water services industry, preferably with practical experience of working over live water assets. Suppliers must have all engineering maintenance technicians screened to BS 7858 or UK Government National Security Vetting procedures prior to the start of the contract and throughout the life of the contract. Suppliers must hold and commit to retaining for the length of the framework, NSI Gold for all the following areas: 'Electronic Security Systems' (Intruder Alarm, CCTV and Access Control). Suppliers must demonstrate they have extensive experience with BSEN50131 compliant Intruder Detection Systems. Suppliers must have on-going experience with Cortech Datalog 5/MV security management systems; including ability to provide Cortech drawings/editing updates. Suppliers must have on-going experience with fence-mounted PIDs; specifically South West Microwave. All engineers working on Scottish Water's security systems must hold a valid Energy and Utility Skills Register's EUSR and Scottish Water DOMs registration. Failure to hold a valid registration will prevent access to operational sites (and systems). In addition to the above, all engineers must also hold a National Water Hygiene Card (HYCOP) due to the engineers working on

SW clean water assets. The requirement encompasses various opportunities for efficiency; consolidation and optimisation which exist within the business. Suppliers should have a good understanding of any practices required to support a safe and environmentally friendly service and be able to ensure that these obligations are met at all times. In addition, we welcome and recognise flexible and innovative proposals that seek to reduce our operating costs and improve efficiencies relating to security alarm system maintenance, general maintenance downtime and any untargeted costs associated with alarm maintenance. Scottish Water currently operates on a systems platform that is not integrated internally or linked to the supply base and therefore seeks to address this through the possible utilisation of the supplier's system and IT capabilities. It is essential that Scottish Water can understand its true whole life cost for each site which should be transparent in nature and fully open for discussion. Suggestions are welcome from suppliers with regard to how this can be successfully achieved.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £5,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

No

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 1

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The PQQ documents can also be accessed by logging in through the Scottish Water Delta e-sourcing webpage <https://scottishwater.delta-esourcing.com/> and through the Response Manager section using the following Access Code:

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Minimum level(s) of standards possibly required

Applicants will be expected to be of sufficient financial and economic standing to support the anticipated contract value. All applicants must complete the financial questions within the pre-qualification questionnaire and tender documents. Financial standing relevant to the anticipated contract value will be determined by Scottish Water based on the response to the pre-qualification questionnaire and any further financial checks deemed necessary

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

#### **III.1.6) Deposits and guarantees required**

Scottish Water reserves the right to require deposits, guarantees, bonds or other forms of appropriate security.

#### **III.1.7) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

All prices quoted shall be in Sterling (UK) and all payments shall be made in Sterling (UK). Payment shall be made on the basis of completed services in accordance with the agreed contract rates, schedules and conditions of contract.

#### **III.1.8) Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

In the event of a group of companies submitting an accepted offer it will be necessary for each member of the group to sign an undertaking that each company in the group will be jointly and severally liable for the satisfactory performance of the contract.

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Bidders must comply with modern slavery act and operate an ethical supply chain.

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

12 October 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Scottish Water will not accept the SPD. We will only accept a completed Scottish Water PQQ document. This Notice does not preclude Scottish Water from issuing other notices for specific requirements. Responses to the FTS Notice will be evaluated and only successful applicants following PQQ evaluation will be invited to submit a tender. Applicants who fail to supply all of the information requested in response to this Notice or any resulting tender exercise may risk elimination.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://scottishwater.delta-esourcing.com/tenders/UK-UK-Stepps:-Repair-and-maintenance-services-of-security-equipment./89KD5E2KF3>

To respond to this opportunity, please click here:

<https://scottishwater.delta-esourcing.com/respond/89KD5E2KF3>

GO Reference: GO-2023911-PRO-23844736

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9DA

Email

[glasgow@scotcourts.gov.uk](mailto:glasgow@scotcourts.gov.uk)

Telephone

+44 1414298888

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/the-courts/court-locations/glasgow-sheriff-court-and-justice-of-the-peace-court>

#### **VI.4.2) Body responsible for mediation procedures**

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

Telephone

+44 8000778778

Country

United Kingdom