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Tender

The ICB has set higher and lower budgetary thresholds for each lot which is explained within the additional information box.

NHS Leicester, Leicestershire & Rutland Integrated Care Board (LLR ICB)
NHS Leicester, Leicestershire and Rutland Integrated Care Board

F02: Contract notice

Notice identifier: 2022/S 000-026780

Procurement identifier (OCID): ocds-h6vhtk-036b38

Published 23 September 2022, 5:36pm

Section I: Contracting authority

I.1) Name and addresses

NHS Leicester, Leicestershire & Rutland Integrated Care Board (LLR ICB)

Room G30, Pen Lloyd Building, County Hall, Glenfield

Glenfield

LE3 8TB

Contact

Paulo Sousa-Cabral

Email

paulo.sousa-cabral@nhs.net

Country

United Kingdom

Region code

UKF - East Midlands (England)

Internet address(es)

Main address

<https://mlcsu.bravosolution.co.uk>

Buyer's address

<https://leicesterleicestershireandrutland.icb.nhs.uk>

I.1) Name and addresses

NHS Leicester, Leicestershire and Rutland Integrated Care Board

Glenfield

Email

paulo.sousa-cabral@nhs.net

Country

United Kingdom

Region code

UKF - East Midlands (England)

Internet address(es)

Main address

<https://mlcsu.bravosolution.co.uk>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://mlcsu.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://mlcsu.bravosolution.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The ICB has set higher and lower budgetary thresholds for each lot which is explained within the additional information box.

Reference number

ITT 938, 939, 940, 941

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Leicester, Leicestershire & Rutland Integrated Care Board (LLR ICB) is seeking to commission a provider or providers to deliver their Patient Transport Services (PTS), to include Non-Emergency Patient Transport Service (NEPTS). The contract currently operating is due to expire on the 31st of March 2024.

The ICB wishes to receive responses to the Invitation to Tenders (ITTs) from suitably qualified and experienced Providers with the necessary skill and experience (or a demonstrable ability to provide the skill and experience) to provide the range of services required.

The ICB has re-designed the way Patient Transport Services are specified in Leicestershire. They are looking for stand-alone services for specific cohorts of patients which have varying needs. To that end the re-procurement will be split into 3 lots so 3 separate contracts may be awarded, however, bidders will have the opportunity to bid for all of the lots or any combination of lots. For the avoidance of doubt each bid will be scored on their individual merit. Therefore, it is possible that contracts could be issued to a single provider.

The lots are split as follows:

- Lot 1 Dedicated Renal Dialysis

The Provider is responsible for delivering a dedicated renal dialysis transport provision to all patients who require Dialysis & nocturnal Dialysis and are registered to an LLR GP.

- Lot 2 TRIPPS

This service will provide High Dependency/Blue Light, Bariatric and End of Life out of University Hospitals of Leicester (UHL) Emergency Departments (ED) and LLR Healthcare Settings to their destination.

- Lot 3 NEPTS

The service will provide transport, where a medical condition means that a patient would struggle to safely attend their treatment independently, to LLR registered patients. This will include transport to and from outpatient appointments, discharges,

admissions, non-High Dependency transfers, Community Mental Health appointments and

therapy groups, including on the day activity and planned.

The aim of the services is to deliver high quality, dignified and safe patient transport to specific cohorts of patients, ensuring all eligible patients are able to travel in a timely manner, without adverse impact on their medical condition.

The services will be person-centred, and providers will need to be committed to the 'personalisation' of the whole service(s) from the point of first contact when the booking is made, through to pick-up, relationship of the driver with the patient (and escort if applicable), journey to the destination, supporting the patient in preparation for their transport and arrival at home or nominated place of residence or other healthcare setting.

The ICB is also seeking innovation from providers that can maximise the use of information technology and fully utilise technological solutions to deliver service efficiencies to drive quality, safety, sustainability, value for money and improved patient and service user satisfaction.

Each contract will be awarded for a term of five (5) years from the Service start date with the possibility of extending the term for up to another 5 years beyond the initial contracted term at the ICB's discretion. The contract start date is 1st of April 2024.

II.1.5) Estimated total value

Value excluding VAT: £46,146,093

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 3

II.2) Description

II.2.1) Title

Lot 1 Dedicated Renal Dialysis

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

II.2.4) Description of the procurement

The Provider is responsible for delivering a dedicated renal dialysis transport provision to all patients who require Dialysis & nocturnal Dialysis and are registered to an LLR GP.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £14,159,741

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2024

End date

31 March 2029

This contract is subject to renewal

Yes

Description of renewals

Each contract will be awarded for a term of five (5) years from the Service start date with the possibility of extending the term for up to another 5 years beyond the initial contracted term at the ICB's discretion. The contract start date is 1st of April 2024.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The ICB has set higher and lower budgetary thresholds for each lot. Any bid(s) received that is(are) over or below the set thresholds will be eliminated from the procurement.

II.2) Description

II.2.1) Title

Lot 2 TRIPPS

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

II.2.4) Description of the procurement

This service will provide High Dependency/Blue Light, Bariatric and End of Life out of University Hospitals of Leicester (UHL) Emergency Departments (ED) and LLR Healthcare Settings to their destination.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £5,895,621

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2024

End date

31 March 2029

This contract is subject to renewal

Yes

Description of renewals

Each contract will be awarded for a term of five (5) years from the Service start date with the possibility of extending the term for up to another 5 years beyond the initial contracted term at the ICB's discretion. The contract start date is 1st of April 2024.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The ICB has set higher and lower budgetary thresholds for each lot. Any bid(s) received that is(are) over or below the set thresholds will be eliminated from the procurement.

II.2) Description

II.2.1) Title

Lot 3 NEPTS

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

II.2.4) Description of the procurement

The service will provide transport, where a medical condition means that a patient would struggle to safely attend their treatment independently, to LLR registered patients. This will include transport to and from outpatient appointments, discharges, admissions, non-High Dependency transfers, Community Mental Health appointments and therapy groups, including on the day activity and planned.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £25,530,669

II.2.7) Duration of the contract, framework agreement or dynamic purchasing

system

Start date

1 April 2024

End date

31 March 2029

This contract is subject to renewal

Yes

Description of renewals

Each contract will be awarded for a term of five (5) years from the Service start date with the possibility of extending the term for up to another 5 years beyond the initial contracted term at the ICB's discretion. The contract start date is 1st of April 2024.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The ICB has set higher and lower budgetary thresholds for each lot. Any bid(s) received that is(are) over or below the set thresholds will be eliminated from the procurement.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 November 2022

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 5 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

21 November 2022

Local time

12:00pm

Information about authorised persons and opening procedure

Paulo Sousa-Cabral - Senior Procurement Officer

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The ICB is also seeking innovation from providers that can maximise the use of information technology and fully utilise technological solutions to deliver service efficiencies to drive quality, safety, sustainability, value for money and improved patient and service user satisfaction.

Each contract will be awarded for a term of five (5) years from the Service start date with the possibility of extending the term for up to another 5 years beyond the initial contracted term at the ICB's discretion. The contract start date is 1st of April 2024.

The ICB has set higher and lower budgetary thresholds for each lot, as follows:

Full cost envelope (Higher Limit) Year 1 Year 2 Year 3 Year 4 Year 5

Lot 1 £2,657,764 £2,790,653 £2,846,466 £2,903,395 £2,961,463 £14,157,74

Lot 2 £1,179,124 £1,179,124 £1,179,124 £1,179,124 £1,179,124 £5,895,621

Lot 3 £4,906,134 £4,906,134 £4,906,134 £4,906,134 £4,906,134 £24,530,669

Total cost envelope 8,743,022 £8,875,911 £8,931,724 £8,988,653 £9,046,721
£46,146,093

Full cost envelope (Lower Limit) Year 1 Year 2 Year 3 Year 4 Year 5

Lot 1 £1,948,075 £2,045,479 £2,086,389 £2,128,117 £2,170,679 £10,378,739

Lot 2 £851,030 £851,030 £851,030 £851,030 £851,030 £4,255,150

Lot 3 £3,646,148 £3,646,148 £3,646,148 £3,646,148 £3,646,148 £18,230,740

Total cost envelope £6,445,253 £6,542,657 £6,583,567 £6,625,295 £6,667,857

£32,864,629

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Any bid(s) received that is(are) over or below the set thresholds will be eliminated from the procurement

These services are being treated as Schedule 3 services (healthcare services) and as such are being procured using the Light Touch Regime under the Public Contracts Regulations 2015. An open type single stage procedure is being used which is proportionate to the complexity and value of these services.

The invitation to tender (ITT) will be available from 23rd September 2022 on the ML CSU Bravo portal (see below) and it will have a deadline for submissions of 12:00 noon on 21st November 2022.

Bidder clarifications may be submitted to the ICB (via the ML CSU Bravo portal only) during the procurement process up to 17:00 14th November 2022.

We recommend current providers of similar services, providers who may be interested in providing this service, or other stakeholders who may have an interest in providing this to register on the MLCSU eProcurement portal Bravo (Jaggaer) to register their interest and get access to the ITT and all the related procurement documentation.

To register on the Bravo/Jaggaer portal

If your organisation has registered previously, you do not need to re-register.

1) Register on the portal webpage at <https://mlcsu.bravosolution.co.uk> (registration and use of the website is free of charge).

2) Once registered, candidates must Express their Interest (when the tender is published) by:

- a) logging into the ML CSU eTendering portal
- b) selecting response to ITT_938/939/940/941 (project_861 - LLR PTS 2022),
- c) select Open Access ITT_938/939/940/941 (project_861 - LLR PTS 2022),
- d) search for and access listing related to this tender and view details,
- e) click on Express Interest link.

3) Once you have expressed your interest, please access the My ITTs page, where you can view all the documentation (and download if required) and construct your reply in the Bravo online questionnaires, as instructed. The deadline will be detailed in the tender documentation.

For technical support in submitting your Expression of Interest or registering on the 'Bravo Solution' Electronic Sourcing system please contact the Bravo/Jaggaer helpdesk via Tel: 0800 069 8630 or email: help@bravosolution.co.uk.

All communications from Bidders (including their Bidder Members) during the period of the Procurement must be directed to MLCSU via the 'messaging' area within the ML CSU online procurement portal: <https://mlcsu.bravosolution.co.uk>. Strictly no other forms of communication to MLCSU or the ICB

VI.4) Procedures for review

VI.4.1) Review body

NHS Leicester, Leicestershire and Rutland Integrated Care Board

Room G30, Pen Lloyd Building, County Hall

Glenfield

LE3 8TB

Country

United Kingdom

Internet address

<https://leicesterleicestershireandrutland.icb.nhs.uk/>

VI.4.2) Body responsible for mediation procedures

NHS Leicester, Leicestershire and Rutland Integrated Care Board

Room G30, Pen Lloyd Building, County Hall

Glenfield

LE3 8TB

Country

United Kingdom

Internet address

<https://leicesterleicestershireandrutland.icb.nhs.uk/>

VI.4.4) Service from which information about the review procedure may be obtained

NHS Leicester, Leicestershire and Rutland Integrated Care Board

Room G30, Pen Lloyd Building, County Hall

Glenfield

LE3 8TB

Country

United Kingdom

Internet address

<https://leicesterleicestershireandrutland.icb.nhs.uk/>