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Future opportunity

## **NHS Workforce Transformation Solution - Electronic Staff Record (ESR) Services**

NHS Business Services Authority

F01: Prior information notice

Prior information only

Notice reference: 2021/S 000-026774

Published: 26 October 2021, 1:12pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

#### **Contact**

Jonathan Whitley

#### **Email**

[jonathan.whitley@nhs.net](mailto:jonathan.whitley@nhs.net)

#### **Country**

United Kingdom

**NUTS code**

UKC22 - Tyneside

**Internet address(es)**

Main address

<https://www.nhsbsa.nhs.uk/>

Buyer's address

<https://www.nhsbsa.nhs.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS Workforce Transformation Solution - Electronic Staff Record (ESR) Services

Reference number

21\_06\_07

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The purpose of this Prior Information Notice (PIN) is to inform organisations of a Supplier Market Engagement Event which the NHS Business Services Authority (NHSBSA) is hosting at 10:00 till 11:30 noon (GMT), Wednesday 10 November 2021. The event is related to the procurement and contract for the transformation and provision of the NHS Electronic Staff Record (ESR) Services. This is a follow on from the event hosted in July 2021, and will feedback on the results of the last event. It will then focus on Commercial considerations that will form the basis of the Outline Business Case and seek further feedback from the market on those Commercial options.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

## **II.2.4) Description of the procurement**

The NHSBSA is considering its next steps in development of its business case for the future NHS workforce solution. The NHSBSA engaged with the market in July 2021 regarding the Discovery exercise and its findings. The NHSBSA wants to now consult with the market on the Commercial content of the Outline Business Case. The Supplier Market Engagement Event, which the NHS Business Services Authority (NHSBSA) is hosting, is at 10:00 till 11:30 (GMT), Wednesday 10 November 2021. The event will be via a Webinar. Interested parties should register their interest by sending an email to Caroline Cornick on email:

[caroline.cornick@nhs.net](mailto:caroline.cornick@nhs.net) with names, roles and email addresses of attendees to be invited to the event. The NHSBSA will be issuing a set of Request for Information (RFI) questions after the event. Responses to the RFI are required by Wednesday 24 November 2021, to enable the NHSBSA to consider the next steps. Depending on feedback from the RFI there may be an opportunity to have 1 to 1 discussions later. ESR includes, but is not limited to, the provision of the following core services:— Payroll— Core HR (e.g. key personnel events; leave and absence; education, training and organisational structures; approvals, revalidations/fitness to practice)— Recruitment— Integrated Identity Management— Occupational Health— Finance— Learning Management (including e-Learning)— Manager and Employee Self Service— Talent Management/Compliance Management— Data Warehouse— Management Reporting – Local and National.— Inter Employee Authority Data Transfer Service.— Associated Framework Services (e.g. expenses solutions)— Total Reward Statements— Interoperability with other services and options (including NHS Jobs & NHS Pensions). The ESR solution and related services are provided by the current provider under a managed service contract which, will run until August 2025. The NHS ESR solution is one of the Workforce services provided by the NHSBSA and is an Oracle based workforce management tool for the integrated HR, payroll, learning management and business intelligence. The Solution currently services over 1.8m employees in over 440 organisations.

### **II.2.14) Additional information**

This event follows on from the previous supplier engagement event held in July 2021. To be invited to the event please email Caroline Cornick email: [caroline.cornick@nhs.net](mailto:caroline.cornick@nhs.net) with names, roles and email addresses of attendees.

## **II.3) Estimated date of publication of contract notice**

26 October 2021

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No