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Tender

## **Technology enabled care (TEC) consultative support service specification**

Birmingham City Council

F02: Contract notice

Notice identifier: 2022/S 000-026758

Procurement identifier (OCID): ocds-h6vhtk-036b2a

Published 23 September 2022, 4:23pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Birmingham City Council

10 Woodcock Street

Birmingham

B4 7DJ

#### **Contact**

Corporate Procurement Services

#### **Email**

[etendering@birmingham.gov.uk](mailto:etendering@birmingham.gov.uk)

#### **Country**

United Kingdom

## **NUTS code**

UKG31 - Birmingham

## **Internet address(es)**

Main address

[www.finditinbirmingham.com](http://www.finditinbirmingham.com)

Buyer's address

[www.in-tendhost.co.uk/birminghamcc](http://www.in-tendhost.co.uk/birminghamcc)

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.in-tendhost.co.uk/birminghamcc](http://www.in-tendhost.co.uk/birminghamcc)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.in-tendhost.co.uk/birminghamcc](http://www.in-tendhost.co.uk/birminghamcc)

Tenders or requests to participate must be submitted to the above-mentioned address

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Technology enabled care (TEC) consultative support service specification

Reference number

P0979

#### **II.1.2) Main CPV code**

- 73220000 - Development consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

There is a requirement for additional capacity, skills and understanding of the technology enabled care (TEC) market to support the development of a transformed TEC service which has the potential to realise benefits to vulnerable citizens from the use of TEC• Working with experts by experience and key stakeholders in a co-productive approach at every stage of the develop, review and transform stage of a TEC service and ensuring partner engagement throughout the process; • Consulting with our citizens on proposed plans for a transformed TEC service, including analysis and reports on consultation responses; • Developing a roadmap for commissioning a transformed TEC service and supporting the refresh of the equipment and technology commissioning strategy as well as developing a culture change programme and a robust benefits realisation model.

#### **II.1.5) Estimated total value**

Value excluding VAT: £250,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

## **II.2.2) Additional CPV code(s)**

- 73220000 - Development consultancy services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services

## **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

## **II.2.4) Description of the procurement**

To provide Adult Social Care with additional capacity and support to be able to develop a transformed Technology Enabled Care service for our citizens by:

- Working with experts by experience and key stakeholders in a co-productive approach at every stage of the develop, review and transform stage of a TEC service and ensuring partner engagement throughout the process;
- Consulting with our citizens on proposed plans for a transformed TEC service, including analysis and reports on consultation responses;
- Developing a roadmap for commissioning a transformed TEC service and supporting the refresh of the equipment and technology commissioning strategy;
- Defining the scope of a transformed TEC service – in respect of citizen cohorts and partner organisations;
- Designing a service operating and delivery model that delivers against the outcomes of the TEC strategy and the design principles and critical success factors identified in our TEC business case and that interfaces with and complements social care delivery and practice, making best use of existing and emerging technologies and realises the potential for TEC to be an enabler of early intervention and prevention through deployment and data aggregation;
- Undertaking an options appraisal of in-house, external and hybrid provider models;
- Developing and part delivering a communication and culture change programme in advance of the mobilisation commencing of a transformed TEC service so that citizens and our workforce are ready to make best use of the new TEC service;
- Transition planning for existing TEC/telecare and fitting with the longer-term model including consideration of the implications of the digital switchover for both the existing and new service;
- Developing an approach for the Council to work with the independent care provider market to enable the use of TEC within Council commissioned packages of care;
- Designing a robust benefits realisation model;
- Developing a final specification for the transformed TEC service, ensuring that it is ready to share with the market including undertaking soft market testing (if that is the preferred option) and listening to feedback and reviewing and amending, if required;
- Project management – including management and mitigation of key risks, issues and dependencies.

The Contract will be for a period of 1 year (unless terminated under the terms and conditions of contract) with the option to extend for up to one year. The contract will be awarded to a single

provider.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

With an option to extend for a further 12 months

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Further details will be provided in the tender documentation.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

24 October 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

24 October 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom