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Tender

Technology enabled care (TEC) consultative support service specification

Birmingham City Council

F02: Contract notice

Notice identifier: 2022/S 000-026758

Procurement identifier (OCID): ocids-h6vhtk-036b2a

Published 23 September 2022, 4:23pm

Section I: Contracting authority

I.1) Name and addresses

Birmingham City Council

10 Woodcock Street

Birmingham

B4 7DJ

Contact

Corporate Procurement Services

Email

etendering@birmingham.gov.uk

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

www.finditinbirmingham.com

Buyer's address

www.in-tendhost.co.uk/birminghamcc

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.in-tendhost.co.uk/birminghamcc

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.in-tendhost.co.uk/birminghamcc

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Technology enabled care (TEC) consultative support service specification

Reference number

P0979

II.1.2) Main CPV code

- 73220000 - Development consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

There is a requirement for additional capacity, skills and understanding of the technology enabled care (TEC) market to support the development of a transformed TEC service which has the potential to realise benefits to vulnerable citizens from the use of TEC• Working with experts by experience and key stakeholders in a co-productive approach at every stage of the develop, review and transform stage of a TEC service and ensuring partner engagement throughout the process; • Consulting with our citizens on proposed plans for a transformed TEC service, including analysis and reports on consultation responses; • Developing a roadmap for commissioning a transformed TEC service and supporting the refresh of the equipment and technology commissioning strategy as well as developing a culture change programme and a robust benefits realisation model.

II.1.5) Estimated total value

Value excluding VAT: £250,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 73220000 - Development consultancy services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

To provide Adult Social Care with additional capacity and support to be able to develop a transformed Technology Enabled Care service for our citizens by:

- Working with experts by experience and key stakeholders in a co-productive approach at every stage of the develop, review and transform stage of a TEC service and ensuring partner engagement throughout the process;
- Consulting with our citizens on proposed plans for a transformed TEC service, including analysis and reports on consultation responses;
- Developing a roadmap for commissioning a transformed TEC service and supporting the refresh of the equipment and technology commissioning strategy;
- Defining the scope of a transformed TEC service – in respect of citizen cohorts and partner organisations;
- Designing a service operating and delivery model that delivers against the outcomes of the TEC strategy and the design principles and critical success factors identified in our TEC business case and that interfaces with and complements social care delivery and practice, making best use of existing and emerging technologies and realises the potential for TEC to be an enabler of early intervention and prevention through deployment and data aggregation;
- Undertaking an options appraisal of in-house, external and hybrid provider models;
- Developing and part delivering a communication and culture change programme in advance of the mobilisation commencing of a transformed TEC service so that citizens and our workforce are ready to make best use of the new TEC service;
- Transition planning for existing TEC/telecare and fitting with the longer-term model including consideration of the implications of the digital switchover for both the existing and new service;
- Developing an approach for the Council to work with the independent care provider market to enable the use of TEC within Council commissioned packages of care;
- Designing a robust benefits realisation model;
- Developing a final specification for the transformed TEC service, ensuring that it is ready to share with the market including undertaking soft market testing (if that is the preferred option) and listening to feedback and reviewing and amending, if required;
- Project management – including management and mitigation of key risks, issues and dependencies.

The Contract will be for a period of 1 year (unless terminated under the terms and conditions of contract) with the option to extend for up to one year. The contract will be awarded to a single provider.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

12

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With an option to extend for a further 12 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Further details will be provided in the tender documentation.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 October 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

24 October 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom