

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/026743-2022>

Planning

Computer Aided Dispatch and Electronic Patient Care Record (ePCR) system

South East Coast Ambulance Service NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-026743

Procurement identifier (OCID): ocds-h6vhtk-036b1f

Published 23 September 2022, 3:54pm

Section I: Contracting authority

I.1) Name and addresses

South East Coast Ambulance Service NHS Foundation Trust

Nexus House, Gatwick Road, Crawley, West Sussex

Crawley

RH10 9BG

Contact

Karen Clark

Email

procurement@secamb.nhs.uk

Telephone

+44 3001230999

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.secamb.nhs.uk

Buyer's address

<https://commercialsolutions.bravosolution.co.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Computer Aided Dispatch and Electronic Patient Care Record (ePCR) system

Reference number

Project 4974

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

This is a Prior Information Notice ("PIN") for an upcoming requirement from South East Coast Ambulance NHS Foundation Trust (SECAmb) for a 999 and 111 computer aided dispatch (CAD) system and an electronic patient care record (ePCR) solution.

This PIN is to inform the market of the future opportunity, it does not represent an invitation to tender, nor is it a request for formal expressions of interest. A further notice to formally advertise the tender is expected to be issued through Find a Tender Service at a later date.

This notice will provide a link to the Trusts eTendering portal and a brief description on its requirements; this information is indicative only.

It is anticipated that a Supplier will be appointed early 2023 thus providing a mobilisation period for the system to be installed, tested and operational by September 2024 - the systems will run on the Trust's infrastructure. The contract, once services commence, will be for an initial term of 3 years with the option to extend for a further 2 years.

The estimated contract value is for the full 5 years.

II.1.5) Estimated total value

Value excluding VAT: £4,500,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lot 1 - CAD

Lot 2 - ePCR

II.2) Description

II.2.1) Title

Computer Aided Dispatch (CAD) system

Lot No

1

II.2.2) Additional CPV code(s)

- 32573000 - Communications control system
- 35710000 - Command, control, communication and computer systems
- 42961400 - Dispatch system
- 48000000 - Software package and information systems
- 48100000 - Industry specific software package
- 48151000 - Computer control system
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

Main site or place of performance

Kent, Surrey, Sussex

II.2.4) Description of the procurement

The Trust will be seeking a supplier for a Computer Aided Dispatch (CAD) system that is able to facilitate the handling of 999 and 111 call activity via NHS Pathways and is able to integrate with all typical external dependencies such as mobile data terminals, BT EISEC (Enhanced Information Services for Emergency Calls) and the spine.

The solution will be expected to be compatible with our current Windows 10 environment, have a modern user interface and take into consideration adjustments for disabilities. It will be required to integrate with the Trust's Power BI reporting solution.

II.2) Description

II.2.1) Title

Electronic Patient Care Record (ePCR) solution

Lot No

2

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48180000 - Medical software package
- 48613000 - Electronic data management (EDM)
- 64216110 - Electronic data exchange services
- 64216200 - Electronic information services
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

Main site or place of performance

Kent, Surrey, Sussex

II.2.4) Description of the procurement

The Trust will be seeking a supplier for an Electronic Patient Care Record (ePCR) solution that is compatible with Apple iPads and is able to integrate with external dependencies such as the spine, whilst also integrating with the Trust's Computer Aided Dispatch (CAD) system.

The solution should take into consideration adjustments for disabilities. It will be required to integrate with the Trust's Power BI reporting solution.

II.3) Estimated date of publication of contract notice

7 November 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

This is a prior information notice for an upcoming requirement from South East Coast Ambulance NHS Foundation Trust (SECAmb) for CAD & ePCR.

Suppliers who would like to be included in this procurement once it is advertised must be registered as a supplier on the Trust's electronic tendering portal Bravo Solutions, accessed via: www.commercialsolutions.bravosolution.co.uk.

If your organisation is not currently registered, please follow the instructions on the Supplier Registration Video:

https://www.screencast.com/t/o6NHgMNjnf?_ncp=1663929075848.986696-1 - please complete all relevant categories relating to your business.

Once the tender is advertised, you should receive notification from Bravo and be able to Express an Interest in the tender

If you require assistance relating to the Portal, please contact the online e-Tendering help desk direct as SECAmb do not have any administrative access to assist you:

Tel – 0800 069 8630

Email – help@bravosolution.co.uk