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Tender

Provision of a Health and Social Care Communication Support Service in Northern Ireland, for People who are Deaf, deafblind and Hard of Hearing

Procurement and Logistics Service

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-026738

Procurement identifier (OCID): ocds-h6vhtk-036b1a

Published 23 September 2022, 3:47pm

Section I: Contracting authority

I.1) Name and addresses

Procurement and Logistics Service

77 Boucher Crescent

Belfast

BT12 6HU

Contact

Peter Smyth

Email

DSCCbids@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etendersni.gov.uk/epps>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Health and Social Care Communication Support Service in Northern Ireland, for People who are Deaf, deafblind and Hard of Hearing

II.1.2) Main CPV code

- 79530000 - Translation services

II.1.3) Type of contract

Services

II.1.4) Short description

The Department of Health, Northern Ireland, plan to appoint a single provider to deliver a Communication Support Services to allow communication between Deaf, deafblind and Hard of Hearing people and hearing people, in attendance, or via video conferencing settings. The Provider shall provide the following Services: • BSL/ISL Sign Language Interpreters (Face to Face) • BSL/ISL Sign Language Interpreters (Remote: Video Relay Interpreting and Video Interpretation) • BSL/ISL Deaf Intralingual Interpreters (Relay Interpreters) • BSL/ISL Translators • Interpreters for deafblind people • Lip speakers • Note takers • Speech to Text Reporting Given the growing presence of ethnic minorities with different language needs there is an expectation that the provider will provide a service that responds to the specific needs of all Service Users, including language provision for those for whom BSL or ISL is not a native language.

II.1.5) Estimated total value

Value excluding VAT: £5,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

Main site or place of performance

Northern Ireland

II.2.4) Description of the procurement

The Department of Health, Northern Ireland, plan to appoint a single provider to deliver a Communication Support Services to allow communication between Deaf, deafblind and Hard of Hearing people and hearing people, in attendance, or via video conferencing settings. The Provider shall provide the following Services: • BSL/ISL Sign Language Interpreters (Face to Face) • BSL/ISL Sign Language Interpreters (Remote: Video Relay Interpreting and Video Interpretation) • BSL/ISL Deaf Intralingual Interpreters (Relay Interpreters) • BSL/ISL Translators • Interpreters for deafblind people • Lip speakers • Note takers • Speech to Text Reporting Given the growing presence of ethnic minorities with different language needs there is an expectation that the provider will provide a service that responds to the specific needs of all Service Users, including language provision for those for whom BSL or ISL is not a native language.

II.2.6) Estimated value

Value excluding VAT: £5,000,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

36

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Procurement allows for two extensions of up to 12 Months each.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

See Tender Documents as www.etendersni.gov.uk

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

See Tender Documents as www.etendersni.gov.uk

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at: <https://etendersni.gov.uk/epps>

IV.1.11) Main features of the award procedure

See Tender Documents as www.etendersni.gov.uk

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

26 October 2022

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

The Procurement and Logistics Service

77 Boucher Crescent

Belfast

BT12 6HU

Country

United Kingdom