

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/026732-2022>

Planning

TECHNOLOGY FRAMEWORK AGREEMENT 2

Procurement and Logistics Service

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-026732

Procurement identifier (OCID): ocids-h6vhtk-036b17

Published 23 September 2022, 3:26pm

Section I: Contracting authority

I.1) Name and addresses

Procurement and Logistics Service

77 Boucher Crescent

Belfast

BT126HU

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etendersni.gov.uk/epps>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TECHNOLOGY FRAMEWORK AGREEMENT 2

Reference number

4459750

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This document is made available to inform the market of an upcoming Competitive Tendering procedure.

Due to the changing nature of the Authority's requirements, information given in this document is liable to change. Accurate information regarding the Tender process will be provided within the Tender documentation at point of publishing of the Competition.

The Authority is intending to engage in the procurement of a Technology Framework Agreement referred to as TFA2. The agreement will offer a wide range of equipment, software and services across two Lots.

The TFA2 intends to replace a previously established framework agreement, Technology Framework Agreement that commenced in 2019.

The proposed TFA2 will not be mandatory to use and will be non-exclusive. The framework agreement will be available for use by all Health and Social Care (HSC) entities and other HSC independent clinical contractor groups such as doctors, dentists, opticians etc.

II.1.6) Information about lots

This contract is divided into lots: Yes

Maximum number of lots that may be awarded to one tenderer: 1

II.2) Description

II.2.1) Title

Lot 1 - Service Delivery, Transformation and Operational Services

Lot No

1

II.2.2) Additional CPV code(s)

- 72500000 - Computer-related services
- 30200000 - Computer equipment and supplies
- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 30210000 - Data-processing machines (hardware)
- 30213000 - Personal computers
- 30213100 - Portable computers
- 30213200 - Tablet computer
- 30215000 - Microcomputer hardware
- 30213300 - Desktop computer
- 30230000 - Computer-related equipment
- 30231000 - Computer screens and consoles
- 30231300 - Display screens
- 30231200 - Consoles
- 30234000 - Storage media
- 30236000 - Miscellaneous computer equipment
- 31154000 - Uninterruptible power supplies

- 30233000 - Media storage and reader devices
- 32232000 - Video-conferencing equipment
- 32270000 - Digital transmission apparatus
- 32420000 - Network equipment
- 32421000 - Network cabling
- 32422000 - Network components
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 72220000 - Systems and technical consultancy services
- 48000000 - Software package and information systems
- 32400000 - Networks
- 32522000 - Telecommunications equipment
- 51600000 - Installation services of computers and office equipment
- 51300000 - Installation services of communications equipment
- 50320000 - Repair and maintenance services of personal computers
- 50312300 - Maintenance and repair of data network equipment
- 50323000 - Maintenance and repair of computer peripherals
- 51610000 - Installation services of computers and information-processing equipment
- 50324200 - Preventive maintenance services
- 51611100 - Hardware installation services
- 51612000 - Installation services of information-processing equipment
- 50324100 - System maintenance services
- 50324000 - Support services of personal computers
- 45314320 - Installation of computer cabling
- 50312000 - Maintenance and repair of computer equipment
- 72000000 - IT services: consulting, software development, Internet and support

- 80533100 - Computer training services
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 79121100 - Software copyright consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

2.4.1. Lot 1 - Service Delivery, Transformation and Operational Services

- Supply of hardware including without limitation servers, storage devices, SAN infrastructure, backup devices, network switches, PCs, Laptops, Voice Over Internet Protocol (VOIP) equipment, mobile devices, printers, scanners, Uninterruptible Power Supplies, other hardware or devices used to deliver ICT services or interface with network attached medical devices;
- Supply of bespoke software, and off-the-shelf software products including, without limitation, operating systems, security products, business and utility products and general business applications;
- Supply of services such as support, technical and advisory services, relating to the Contract deliverables, both directly and using third party staff;
- The design and/or build and/or operation of systems / services that integrate as appropriate with the HSC infrastructure and applications. In such cases a supplier could be asked to do any or all of the lifecycle stages;
- Delivery of services and support, to a high level of availability, as required by clinically critical and business critical services within HSC;
- Application design;
- Application development;
- Application support (including bespoke developments);
- Best practice service management;
- Managing and working with multiple organisations (including potential competitors) to

deliver products and services;

- Delivery of new services for Health and Social Care driven by new equipment and software solutions;
- Facilitating direct access to 3rd party sub-contractors and/or Consortium Member organisations if appropriate;
- Project/programme management and delivery of associated outputs;
- Configuration of applications, services and infrastructure solutions;
- Implementation of 3rd party applications and products e.g. deployment of Public Key Infrastructure, Data Encryption, Identity Management, VOIP and communication services;
- Management of multiple 3rd parties to deliver solutions e.g. solutions that includes network, hardware and software provision and management;
- Systems integration services e.g. interfacing systems via an Integration Broker;
- Support of desktop / email / UNIX / Windows;
- Purchase / support / implementation of 3rd party products e.g. clinical support systems;
- Technical refresh for projects e.g. desktop, servers, etc.;
- Provision of data cleansing / quality;
- Support of applications NOT developed by the Supplier e.g. developed by the Business Services Organisation (BSO) or 3rd party or any other HSC applications;
- Hosted or cloud-based services;
- Disposal services; and
- Other ICT services in support of HSC that may be requested during the life cycle of TFA provided that they are within the scope of those described in the Find a Tender Service (FTS) Notice.

II.2) Description

II.2.1) Title

Lot 2 – Technical Advice and Support

Lot No

2

II.2.2) Additional CPV code(s)

- 72500000 - Computer-related services
- 30200000 - Computer equipment and supplies
- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 30210000 - Data-processing machines (hardware)
- 30213000 - Personal computers
- 30213100 - Portable computers
- 30213200 - Tablet computer
- 30215000 - Microcomputer hardware
- 30213300 - Desktop computer
- 30230000 - Computer-related equipment
- 30231000 - Computer screens and consoles
- 30231300 - Display screens
- 30231200 - Consoles
- 30234000 - Storage media
- 30236000 - Miscellaneous computer equipment
- 31154000 - Uninterruptible power supplies
- 32232000 - Video-conferencing equipment
- 30233000 - Media storage and reader devices
- 32270000 - Digital transmission apparatus
- 32420000 - Network equipment
- 32421000 - Network cabling
- 32422000 - Network components

- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 72220000 - Systems and technical consultancy services
- 48000000 - Software package and information systems
- 32400000 - Networks
- 32522000 - Telecommunications equipment
- 51600000 - Installation services of computers and office equipment
- 51300000 - Installation services of communications equipment
- 50320000 - Repair and maintenance services of personal computers
- 50312300 - Maintenance and repair of data network equipment
- 50323000 - Maintenance and repair of computer peripherals
- 51610000 - Installation services of computers and information-processing equipment
- 50324200 - Preventive maintenance services
- 51611100 - Hardware installation services
- 51612000 - Installation services of information-processing equipment
- 50324100 - System maintenance services
- 50324000 - Support services of personal computers
- 45314320 - Installation of computer cabling
- 50312000 - Maintenance and repair of computer equipment
- 72000000 - IT services: consulting, software development, Internet and support
- 80533100 - Computer training services
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 79121100 - Software copyright consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

- Technical advice and support for activities associated with the full project lifecycle. For clarity, such services must not be within the scope of Lot 1;
- Pre-procurement services to include user requirement definition and business case development;
- Capability analysis - identification of current business capability (as is) and future operating models (to be);
- Enterprise architecture assessment using the open group architecture framework (TOGAF) or similar;
- Technology gap assessments - the assessment and recommendation of the right technology to plug the capability gap between the as-is and the to-be;
- Business model development - identification of the correct commercial and operational models to deliver the technology strategy (insourced, outsourced or multi- sourced models);
- Architectures - identification of the correct technology architecture to deliver the technology strategy (e.g. in-house hosted, private cloud, hybrid or public cloud);
- Road-mapping - the development of technology roadmaps to co-ordinate the delivery of the technology strategy;
- Operational service design - working with Customers and End Users in order to design a service delivery model that meets the current and future business needs and demand;
- Demand management - capacity planning processes and systems;
- Risk management – ensuring proactive risk identification, mitigation and management to deliver service continuity and
- Security management – appropriate security protection in line with business needs.

II.3) Estimated date of publication of contract notice

1 December 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

For further information please view the PIN CFT on etendersNI