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Pipeline

## **BTH25-103 Digital by Default Patient Experience Portal and Hybrid Mail**

Bradford Teaching Hospitals NHS Foundation Trust

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-026725

Procurement identifier (OCID): ocds-h6vhtk-0523c3 ([view related notices](#))

Published 23 May 2025, 3:27pm

### **Scope**

### **Reference**

BTH25-103

### **Description**

Patient Experience Portal and digital by default appointment letters for various departments within Bradford Teaching Hospitals NHS Foundation Trust and Airedale NHS Foundation Trust. Calderdale and Huddersfield NHS Foundation Trust may also join the opportunity.

### **Total value (estimated)**

- £1,700,000 excluding VAT

- £2,040,000 including VAT

### **Contract dates (estimated)**

- 1 March 2026 to 27 February 2029
- Possible extension to 27 February 2031
- 4 years, 11 months, 27 days

### **Main category**

Services

### **CPV classifications**

- 72260000 - Software-related services
- 64112000 - Postal services related to letters

### **Contract locations**

- UKE4 - West Yorkshire

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## **Submission**

## **Publication date of tender notice (estimated)**

1 September 2025

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## **Procedure**

### **Above or below total value threshold**

Above or equal to threshold

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## **Contracting authority**

### **Bradford Teaching Hospitals NHS Foundation Trust**

- Public Procurement Organisation Number: PMJZ-5573-HMPZ

Bradford Royal Infirmary

Bradford

BD9 6RJ

United Kingdom

Contact name: Megan Schatz

Email: [megan.schatz@bthft.nhs.uk](mailto:megan.schatz@bthft.nhs.uk)

Website: <https://www.bradfordhospitals.nhs.uk/our-trust/>

Region: UKE41 - Bradford

Organisation type: Public authority - central government