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Contract

Provision of an Electronic Point of Sale (EPOS) system for Inverness Castle

High Life Highland

F03: Contract award notice

Notice identifier: 2024/S 000-026716

Procurement identifier (OCID): ocids-h6vhtk-041778

Published 21 August 2024, 3:53pm

Section I: Contracting authority

I.1) Name and addresses

High Life Highland

Highland Archive Centre, Bught Road

Inverness

IV3 5SS

Email

hlh.business.support@highlifehighland.com

Telephone

+44 1349781700

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.highlifehighland.com>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA23042

I.4) Type of the contracting authority

Other type

Charity

I.5) Main activity

Other activity

Learning and leisure activities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of an Electronic Point of Sale (EPOS) system for Inverness Castle

Reference number

HLH-FT-02-24

II.1.2) Main CPV code

- 72212110 - Point of sale (POS) software development services

II.1.3) Type of contract

Services

II.1.4) Short description

On behalf of The Highland Council, High Life Highland wish to appoint a contractor to provide an Electronic Point of Sale (EPOS) system for the Inverness Castle Experience, which supports the following types of purchase:

An e-commerce system that allows purchases of merchandise from the Inverness Castle Experience website

Retail purchases from the Inverness Castle Experience shop, and a pop-up store within the Inverness Castle Experience

Food and beverage purchases in the Inverness Castle Experience bar, café and restaurant areas

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £612,194

II.2) Description

II.2.2) Additional CPV code(s)

- 72212110 - Point of sale (POS) software development services

II.2.3) Place of performance

NUTS codes

- UKM6 - Highlands and Islands

Main site or place of performance

Inverness Castle

II.2.4) Description of the procurement

On behalf of The Highland Council, High Life Highland wish to appoint a contractor to provide an Electronic Point of Sale (EPOS) system for the Inverness Castle Experience, which supports the following types of purchase:

An e-commerce system that allows purchases of merchandise from the Inverness Castle

Experience website

Retail purchases from the Inverness Castle Experience shop, and a pop-up store within the Inverness Castle Experience

Food and beverage purchases in the Inverness Castle Experience bar, café and restaurant areas

It is intended that this system be available for installation from March 2025.

Note: we are also seeking a contractor to provide a Ticketing and Merchandising system, under a separate tender, and are open to joint bids from partners who wish to offer a fully integrated EPOS, Ticketing and Merchandising system.

II.2.5) Award criteria

Quality criterion - Name: Experience / Weighting: 30

Quality criterion - Name: Delivery / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-033343](#)

Section V. Award of contract

Contract No

20231110-000014

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 August 2024

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Oolio UK Ltd

Steam Mill Business Centre, Steam Mill Street

Chester

CH3 5AN

Telephone

+44 1925401310

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £612,194

Section VI. Complementary information

VI.3) Additional information

(SC Ref:775852)

VI.4) Procedures for review

VI.4.1) Review body

Inverness Justice Centre

Longman Road

Inverness

IV1 1JJ

Country

United Kingdom