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Tender

## **Mediation Services 2022**

Provision of Mediation Services

F02: Contract notice

Notice identifier: 2022/S 000-026716

Procurement identifier (OCID): ocds-h6vhtk-036b08

Published 23 September 2022, 2:40pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Provision of Mediation Services

Renaissance Court, 2 Christie Way, Didsbury

Manchester

#### **Contact**

Lewis Sinkala

#### **Email**

[lewis.sinkala@onward.co.uk](mailto:lewis.sinkala@onward.co.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKD - North West (England)

**Internet address(es)**

Main address

<https://www.onward.co.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/onwardhomes.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Mediation Services 2022

Reference number

OG-P1152

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Onward Homes are looking for a single provider to provide a Neighbour and Community Mediation service and advice covering Liverpool, Manchester and Lancashire;The scope of services to be provided under the contract is as follows:• Provision of a consistent Neighbour and Community Mediation service to all of Onward Tenants within all of the Onward Neighbourhoods.• Provide support/advice to resolve disputes to help those involved reach an agreement by ensuring all mediation is kept open and that improved or developed communication is held between all parties.• Provision of a mediation service that is easily accessible to Onward Staff with a clear agreed pathway for secure referrals to be made.• Provision of ad hoc mediation advice.The duration will be two (2) years with an option to extend for one (1) year. The value of the procurement is estimated to be £72,000 per annum.

#### **II.1.5) Estimated total value**

Value excluding VAT: £216,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

#### **II.2.4) Description of the procurement**

Onward Homes are looking for a single provider to provide a Neighbour and Community Mediation service and advice covering Liverpool, Manchester and Lancashire; The scope of services to be provided under the contract is as follows:

- Provision of a consistent Neighbour and Community Mediation service to all of Onward Tenants within all of the Onward Neighbourhoods.
- Provide support/advice to resolve disputes to help those involved reach an agreement by ensuring all mediation is kept open and that improved or developed communication is held between all parties.
- Provision of a mediation service that is easily accessible to Onward Staff with a clear agreed pathway for secure referrals to be made.
- Provision of ad hoc mediation advice.

The duration will be two (2) years with an option to extend for one (1) year. The value of the procurement is estimated to be £72,000 per annum.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

24 October 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

24 October 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Onward Homes Ltd

Manchester

Country

United Kingdom