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Tender

Mediation Services 2022

Provision of Mediation Services

F02: Contract notice

Notice identifier: 2022/S 000-026716

Procurement identifier (OCID): ocds-h6vhtk-036b08

Published 23 September 2022, 2:40pm

Section I: Contracting authority

I.1) Name and addresses

Provision of Mediation Services

Renaissance Court, 2 Christie Way, Didsbury

Manchester

Contact

Lewis Sinkala

Email

lewis.sinkala@onward.co.uk

Country

United Kingdom

NUTS code

UKD - North West (England)

Internet address(es)

Main address

<https://www.onward.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/onwardhomes.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mediation Services 2022

Reference number

OG-P1152

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Onward Homes are looking for a single provider to provide a Neighbour and Community Mediation service and advice covering Liverpool, Manchester and Lancashire;The scope of services to be provided under the contract is as follows:• Provision of a consistent Neighbour and Community Mediation service to all of Onward Tenants within all of the Onward Neighbourhoods.• Provide support/advice to resolve disputes to help those involved reach an agreement by ensuring all mediation is kept open and that improved or developed communication is held between all parties.• Provision of a mediation service that is easily accessible to Onward Staff with a clear agreed pathway for secure referrals to be made.• Provision of ad hoc mediation advice.The duration will be two (2) years with an option to extend for one (1) year. The value of the procurement is estimated to be £72,000 per annum.

II.1.5) Estimated total value

Value excluding VAT: £216,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

II.2.4) Description of the procurement

Onward Homes are looking for a single provider to provide a Neighbour and Community Mediation service and advice covering Liverpool, Manchester and Lancashire; The scope of services to be provided under the contract is as follows:

- Provision of a consistent Neighbour and Community Mediation service to all of Onward Tenants within all of the Onward Neighbourhoods.
- Provide support/advice to resolve disputes to help those involved reach an agreement by ensuring all mediation is kept open and that improved or developed communication is held between all parties.
- Provision of a mediation service that is easily accessible to Onward Staff with a clear agreed pathway for secure referrals to be made.
- Provision of ad hoc mediation advice.

The duration will be two (2) years with an option to extend for one (1) year. The value of the procurement is estimated to be £72,000 per annum.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 October 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

24 October 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Onward Homes Ltd

Manchester

Country

United Kingdom