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Planning

Interactive Exercise Tool For Businesses (ACT in a BOX)

Metropolitan Police Service

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-026703

Procurement identifier (OCID): ocds-h6vhtk-03fb69

Published 8 September 2023, 4:32pm

Section I: Contracting authority

I.1) Name and addresses

Metropolitan Police Service

New Scotland Yard, Victoria Embankment

LONDON

SW1A2JL

Email

NCTPHQMailbox-.Commercial@met.police.uk

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

https://supplier.coupahost.com/quotes/public_events?customer=metpolice

Buyer's address

<https://www.counterterrorism.police.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://supplier.coupahost.com/quotes/public_events?customer=metpolice

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Interactive Exercise Tool For Businesses (ACT in a BOX)

Reference number

1302 (Coupa sourcing event number)

II.1.2) Main CPV code

- 72212931 - Training software development services

II.1.3) Type of contract

Services

II.1.4) Short description

The National Counter Terrorism Security Office (NaCTSO) require the build and development of an interactive, virtual counter terrorism exercising tool for businesses across the UK, known as the 'ACT in a BOX' project.

NaCTSO is a police-hosted unit within the National Counter Terrorism Police Headquarters (CTPHQ) and a National Government agency. We are responsible for providing awareness, advice and guidance on counter terrorism protective security, with a particular focus on public venues and spaces (e.g. parks, restaurants and bars, events, high streets) throughout the UK.

With the Government's proposed Martyn's Law, which will place a responsibility on some locations to implement proportionate measures to mitigate the threat from terrorism, NaCTSO are seeking to expand our ACT Suite of products, most of which require in person delivery by a CTSA.

The ACT in a BOX project is also routed in a desire to support businesses to implement and apply the guidance provided by NaCTSO. Evidence from the Centre for Research and Evidence on Security Threats (CREST) has suggested that such simulated preparedness exercises can benefit communication, confidence and knowledge amongst staff (Lewis & Marsden, 2020). To date, two of NaCTSO's in-person deliveries contain exercising elements, which have been very positively received by businesses and employees alike.

The development and launch of a new, self-delivered online product will provide the opportunity to engage further businesses and build upon the success of our existing digital offerings - the ACT Awareness e-Learning course and ProtectUK platform

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72212000 - Programming services of application software
- 80420000 - E-learning services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The scope of this tender process is the development and build of a CT exercising tool/product for business. NaCTSO also wish to incorporate a period of consultation and exploration before development, alongside a period of technical support post launch.

The product will be in a click-through/linear format, similar to a facilitated e-Learning course. It must be clearly structured, easy to navigate and complete in a classroom setting in order to facilitate group discussion and communication. Minimal equipment and knowledge will be required to ensure accessibility and understanding amongst businesses of all sizes. Some branching of content will be required to meet the needs of small/micro, medium and larger businesses/corporates respectively, such as changes in terminology and suitable responses (e.g. reporting an incident to a duty manager versus a dedicated security control room).

II.3) Estimated date of publication of contract notice

15 September 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes