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Contract

## **Provision of a Local Healthwatch Service**

St Helens Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-026690

Procurement identifier (OCID): ocids-h6vhtk-0523a6

Published 23 May 2025, 3:18pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

St Helens Council

Town Hall

St Helens

WA101HP

#### **Contact**

peter smith

#### **Email**

[peter.smith@star-procurement.gov.uk](mailto:peter.smith@star-procurement.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKD71 - East Merseyside

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.sthelens.gov.uk](http://www.sthelens.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of a Local Healthwatch Service

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Local Healthwatch

The aim of local Healthwatch is to give citizens and communities a stronger voice to influence and challenge how health and social care services are provided within their locality.

Local Healthwatch are funded by and accountable to local authorities. Their statutory functions are:

1. Promoting and supporting the involvement of local people in the commissioning, the provision and scrutiny of local care services
2. Enabling local people to monitor the standard of provision of local care services and whether and how local care services could and ought to be improved.
3. Obtaining the views of local people regarding their needs for, and experiences of, local care services and importantly to make these views known, sharing these reports with commissioners and to relevant strategic boards( e.g such as but not limited to St Helens People's Board)
4. Making reports and recommendations about how local care services could or ought to be improved within an overall framework that recognises financial constraints. These should be directed to commissioners and providers of care services, and people responsible for managing or scrutinising local care services and shared with Healthwatch England

5. Providing advice and information about access to local care services so choices can be made about local care services.

6. Formulating views on the standard of provision and whether and how the local care services could and ought to be improved; and sharing these views with Healthwatch England and local authority commissioners.

7. Making recommendations to Healthwatch England to advise the Care Quality Commission to conduct special reviews or investigations (or, where the circumstances justify doing so, making such recommendations direct to the CQC); and to make recommendations to Healthwatch England to publish reports about particular issues.

8. Providing Healthwatch England with the intelligence and insight it needs to enable it to perform effectively.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,171,786

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD71 - East Merseyside

#### **II.2.4) Description of the procurement**

Direct Award as after testing the market no suitable providers were available.

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

Under Regulation 2(b) (ii) the services can be supplied only by one economic operator for the following reasons: (ii)...., there is no reasonable alternative or substitute and the absence of competition is not the result of an artificial narrowing down of the parameters of the procurement."

## **Section V. Award of contract**

### **Contract No**

UID13344

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 May 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

#### **V.2.3) Name and address of the contractor**

Halton & St Helens Voluntary Community Action

St Helens

WA10 1TF

Country

United Kingdom

NUTS code

- UKD71 - East Merseyside

Companies House

2539153

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,171,786