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Tender

Healthwatch

Cheshire west and Chester Borough Council

Cheshire East Borough Council

F02: Contract notice

Notice identifier: 2021/S 000-026682

Procurement identifier (OCID): ocids-h6vhtk-02efa7

Published 25 October 2021, 3:50pm

Section I: Contracting authority

I.1) Name and addresses

Cheshire west and Chester Borough Council

Civic Way Offices, Civic Way

Ellesmere Port

CH65 0BE

Contact

Mrs Debbie Pitcher

Email

debbie.pitcher@cheshirewestandchester.gov.uk

Telephone

+44 1244976943

Country

United Kingdom

NUTS code

UKD6 - Cheshire

Internet address(es)

Main address

<http://www.cheshirewestandchester.gov.uk/>

Buyer's address

<http://www.cheshirewestandchester.gov.uk/>

I.1) Name and addresses

Cheshire East Borough Council

Westfields

Sandbach

CW11HZ

Contact

Louise Fenn

Email

debbie.pitcher@cheshirewestandchester.gov.uk

Country

United Kingdom

NUTS code

UKD62 - Cheshire East

Internet address(es)

Main address

<http://cheshireeast.gov.uk>

Buyer's address

<http://cheshireeast.gov.uk>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.duenorth.com/Advert/Index?advertId=0e339dda-9126-ec11-810e-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.duenorth.com/Advert/Index?advertId=0e339dda-9126-ec11-810e-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch

Reference number

DN574345

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Cheshire West and Chester Council and Cheshire East Council are looking to recommission an integrated local Healthwatch Cheshire and Independent Complaints Advocacy Service (specialist independent advocacy services for people who wish to pursue a complaint or grievance related to any aspect of healthcare, as described in the Health and Social Care Act, 2012). The delivery of this service will have two distinct elements, Healthwatch Cheshire, and Independent Complaints Advocacy service (ICAS).

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD6 - Cheshire

II.2.4) Description of the procurement

Cheshire West and Chester Council and Cheshire East Council are looking to recommission an integrated local Healthwatch Cheshire and Independent Complaints Advocacy Service (specialist independent advocacy services for people who wish to pursue a complaint or grievance related to any aspect of healthcare, as described in the Health and Social Care Act, 2012). The delivery of this service will have two distinct elements, Healthwatch Cheshire, and Independent Complaints Advocacy service (ICAS).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2022

End date

31 March 2026

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

option to extend 1+ 1 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please register on the Chest, www.the-chest.org.uk

All documents are available on the Chest.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 November 2021

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

24 November 2021

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom

Internet address

<http://cheshirewestandchester.gov.uk>