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Tender

## **Healthwatch**

Cheshire west and Chester Borough Council  
Cheshire East Borough Council

F02: Contract notice

Notice identifier: 2021/S 000-026682

Procurement identifier (OCID): ocds-h6vhtk-02efa7

Published 25 October 2021, 3:50pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Cheshire west and Chester Borough Council

Civic Way Offices, Civic Way

Ellesmere Port

CH65 0BE

#### **Contact**

Mrs Debbie Pitcher

#### **Email**

[debbie.pitcher@cheshirewestandchester.gov.uk](mailto:debbie.pitcher@cheshirewestandchester.gov.uk)

#### **Telephone**

+44 1244976943

#### **Country**

United Kingdom

**NUTS code**

UKD6 - Cheshire

**Internet address(es)**

Main address

<http://www.cheshirewestandchester.gov.uk/>

Buyer's address

<http://www.cheshirewestandchester.gov.uk/>

**I.1) Name and addresses**

Cheshire East Borough Council

Westfields

Sandbach

CW111HZ

**Contact**

Louise Fenn

**Email**

[debbie.pitcher@cheshirewestandchester.gov.uk](mailto:debbie.pitcher@cheshirewestandchester.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKD62 - Cheshire East

**Internet address(es)**

Main address

<http://cheshireeast.gov.uk>

Buyer's address

<http://cheshireeast.gov.uk>

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=0e339dda-9126-ec11-810e-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=0e339dda-9126-ec11-810e-005056b64545>

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Healthwatch

Reference number

DN574345

### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Cheshire West and Chester Council and Cheshire East Council are looking to recommission an integrated local Healthwatch Cheshire and Independent Complaints Advocacy Service (specialist independent advocacy services for people who wish to pursue a complaint or grievance related to any aspect of healthcare, as described in the Health and Social Care Act, 2012). The delivery of this service will have two distinct elements, Healthwatch Cheshire, and Independent Complaints Advocacy service (ICAS).

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKD6 - Cheshire

### **II.2.4) Description of the procurement**

Cheshire West and Chester Council and Cheshire East Council are looking to recommission an integrated local Healthwatch Cheshire and Independent Complaints Advocacy Service (specialist independent advocacy services for people who wish to pursue a complaint or grievance related to any aspect of healthcare, as described in the Health and Social Care Act, 2012). The delivery of this service will have two distinct elements, Healthwatch Cheshire, and Independent Complaints Advocacy service (ICAS).

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2022

End date

31 March 2026

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

option to extend 1+ 1 years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Please register on the Chest, [www.the-chest.org.uk](http://www.the-chest.org.uk)

All documents are available on the Chest.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

24 November 2021

Local time

10:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

24 November 2021

Local time

10:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom

Internet address

<http://cheshirewestandchester.gov.uk>