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Contract

QUB/2250/22 - Provision of General Cleaning Services and Ancillary Services

Queen's University Belfast

F03: Contract award notice

Notice identifier: 2022/S 000-026672

Procurement identifier (OCID): ocids-h6vhtk-0341ac

Published 23 September 2022, 11:29am

Section I: Contracting authority

I.1) Name and addresses

Queen's University Belfast

University Road

Belfast

BT7 1NN

Contact

Dónall Patton

Email

d.patton@qub.ac.uk

Country

United Kingdom

NUTS code

UKN06 - Belfast

Internet address(es)

Main address

<https://www.qub.ac.uk/>

Buyer's address

<https://www.qub.ac.uk/directorates/FinanceDirectorate/visitors/procurement/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

QUB/2250/22 - Provision of General Cleaning Services and Ancillary Services

Reference number

QUB/2250/22

II.1.2) Main CPV code

- 90910000 - Cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

This contract is for the provision of Cleaning Services and Ancillary Services to Queen's University Belfast. The services under the contract will be provided to approximately 50

locations across the University campus. The University reserves the right to make contract adjustments that increase or decrease the service provision required. This may include the addition or removal of University buildings or amendments to cleaning requirements/schedules within a cleanable area.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £6,228,573

II.2) Description

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services
- 90911200 - Building-cleaning services
- 90919200 - Office cleaning services
- 98341130 - Janitorial services

II.2.3) Place of performance

NUTS codes

- UKN06 - Belfast

Main site or place of performance

Belfast, Northern Ireland

II.2.4) Description of the procurement

This contract is for the provision of Cleaning Services and Ancillary Services to Queen's University Belfast. The services under the contract will be provided to approximately 50 locations across the University campus. The University reserves the right to make contract adjustments that increase or decrease the service provision required. This may include the addition or removal of University buildings or amendments to cleaning requirements/schedules within a cleanable area. The key objectives of this Contract are:-

- To provide the specified Services to the University based on flexibility, continuous improvement and innovation;
- To engender and nurture a true spirit of partnership between the Contractor and the University by seeking solutions to conflicts and making a commitment to internal dispute resolution;
- To benefit from the co-ordination and

integration of the Contractor's supply chain and to ensure commitment of this supply chain to delivery of the specified Services;• To provide Services focused on quality, meeting the needs of the University's customers;• To implement a structure which encourages value for money and continuous improvement. The key operational objectives and tasks required of the Contractor in relation to the provision of the specified services are:-• To provide a safe and clean working environment for students, staff and visitors to University premises;• To maintain and safeguard the assets of the University's premises and their contents;• To enable University staff to carry out their business functions effectively with minimum disruption;• To reduce the overall environmental impacts of the specified Services;• To offer advice and proposals to the University on methods of introducing value for money and innovation to the Service provision.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 40%

Cost criterion - Name: Price / Weighting: 60%

II.2.11) Information about options

Options: Yes

Description of options

Contract period is 3 years, with options to extend its duration by up to a further 24 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-015110](#)

Section V. Award of contract

Contract No

QUB/2250/22

Title

General Cleaning Services and Ancillary Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 August 2022

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bidvest Noonan (UK) Limited

Edgewater Business Park, 7 Edgewater Road

Belfast

BT3 9JQ

Email

business.development@noonan.co.uk

Telephone

+44 2890774799

Country

United Kingdom

NUTS code

- UKN06 - Belfast

National registration number

05049403

Internet address

<https://bidvestnoonan.co.uk/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £6,500,000

Total value of the contract/lot: £6,228,573

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Queen's University Belfast

University Road

Belfast

BT7 1NN

Email

procurement@qub.ac.uk

Country

United Kingdom

Internet address

<https://www.qub.ac.uk/>

VI.4.2) Body responsible for mediation procedures

Queen's University Belfast

University Road

Belfast

BT7 1NN

Email

procurement@qub.ac.uk

Country

United Kingdom

Internet address

<https://www.qub.ac.uk/directorates/FinanceDirectorate/visitors/procurement/>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

This authority incorporated a standstill period at the point information on the award of the contract was communicated to Tenderers. That notification provided full information on the award decision. The standstill period, which was for a minimum of 10 calendar days, provided time for unsuccessful tenderers to challenge the award decision before the contract was entered into. The Public Contract Regulations 2015 (SI 2015/102) (as amended) provides for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).