

Important

This procurement was [cancelled](#) before the tender submission deadline.

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/026667-2025>

Tender

Adults Long Term Home Support

Coventry City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-026667

Procurement identifier (OCID): ocds-h6vhtk-050a75 ([view related notices](#))

Published 23 May 2025, 3:12pm

Scope

Reference

COV - 22178

Description

The Council is re-commissioning its Long Term Home Support Service, which provides support to adults through the provision of personal care and support delivered in people's own homes.

Support will be delivered by adults CQC registered providers within the city, who will deliver services through competent and professional care staff to meet requirements under individual support plans. This will be based on eligible needs and aimed at supporting people to be independent and to achieve their maximum potential. Long term home support is a core adult social care service that meets statutory obligations under the Care Act (2014). The contract will be awarded under multiple lots/providers to support delivery across the city.

Total value (estimated)

- £135,888,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 19 January 2026 to 18 January 2030
- Possible extension to 18 January 2034
- 8 years

Description of possible extension:

Extension option 1 - 19th January 2030 - 18th January 2032 (2 years)

Extension option 2 - 19th January 2032 - 18th January 2034 (2 years)

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKG33 - Coventry
-

Lot 1 (was LOT-0001). Lot 1 - Cluster 1 - Holbrooks and Longford

Description

Delivery to the Holbrooks and Longford areas of the city.

Anticipated 1,838 care hours delivered per week.

Lot value (estimated)

- £17,380,744 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Lot 2 - Cluster 2 - Foleshill and Radford

Description

Delivery to the Foleshill and Radford areas of the city.

Anticipated 1,786 care hours delivered per week.

Lot value (estimated)

- £16,889,023 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Lot 3 - Cluster 3 - Bablake and Sherbourne

Description

Delivery to the Bablake and Sherbourne areas of the city.

Anticipated 1,537 care hours delivered per week.

Lot value (estimated)

- £14,534,452 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Lot 4 - Cluster 4 - Whoberley and Woodlands

Description

Delivery to the Whoberley and Woodlands areas of the city.

Anticipated 1,461 care hours delivered per week.

Lot value (estimated)

- £13,815,787 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 5. Lot 5 - Cluster 5 - Earlsdon and Westwood

Description

Delivery to the Earlsdon and Westwood areas of the city.

Anticipated 1,519 care hours delivered per week.

Lot value (estimated)

- £14,364,242 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 6. Lot 6 - Cluster 6 - Cheylesmore and Wainbody

Description

Delivery to the Cheylesmore and Wainbody areas of the city.

Anticipated 1,512 care hours delivered per week.

Lot value (estimated)

- £14,298,049 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 7. Lot 7 - Cluster 7 - Binley, Willehnhall and Wyken

Description

Delivery to Binley, Willehnhall and Wyken areas of the city.

Anticipated 1,830care hours delivered per week

Lot value (estimated)

- £17,305,092 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 8. Lot 8 - Cluster 8 - Lower Stoke and St Michaels

Description

Delivery to Lower Stoke and St Michaels areas of the city.

Anticipated 1,260 care hours delivered per week

Lot value (estimated)

- £11,915,109 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 9. Lot 9 - Cluster 9 - Henley and Upper Stoke

Description

Delivery to Lower Henley and Upper Stoke areas of the city.

Anticipated 1,627 care hours delivered per week

Lot value (estimated)

- £15,385,502 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Submission

Submission type

Tenders

Tender submission deadline

17 June 2025, 12:00pm

Submission address and any special instructions

www.csw-jets.co.uk

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

23 October 2025

Recurring procurement

Publication date of next tender notice (estimated): 23 May 2033

Award criteria

| Name | Type | Weighting |
|-------------|-------------|------------------|
| Quality | Quality | 60% |
| Price | Price | 40% |

Other information**Conflicts assessment prepared/revised**Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Competitive flexible procedure description

The Council may enter a negotiation stage with a Tenderer(s) regarding their Tender and Lot choice, prior to the award of a Contract.

Where a Tenderer has tendered for more than one Lot, award will be made to the highest-ranking provider for each Lot.

Where a Tenderer is the highest-ranking provider for multiple Lots, the Council will enter negotiation discussions with the Tenderer (s) to agree Lot award based on their first choice of Lot.

The unchosen Lots then being offered to the next ranking provider in those Lots. In the case of a provider being the next ranking provider in multiple Lots, they will be offered their choice of Lot, and the unchosen Lots offered to the next ranking provider until all Lots are awarded.

The Council reserves the right to enter into discussion with providers prior to award to agree award based on ranking and preference in line with delivery requirements.

Justification for not publishing a preliminary market engagement notice

n/a

Contracting authority

Coventry City Council

- Public Procurement Organisation Number: PMJC-6861-XJPP

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Email: ProcurementContracts@coventry.gov.uk

Region: UKG33 - Coventry

Organisation type: Public authority - sub-central government