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Tender

Supply of Non-Medical Helper (NMH) Support for Disabled Students

Kingston University Higher Education Corporation

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-026664

Procurement identifier (OCID): ocds-h6vhtk-052395 ([view related notices](#))

Published 23 May 2025, 3:11pm

Scope

Reference

CPU-23-KU-UK0-881-AS-2025

Description

Supply of Non-Medical Helper (NMH) Support for Disabled Students from 1st September 2025

Total value (estimated)

- £800,000 excluding VAT
- £960,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2025 to 1 September 2027
- Possible extension to 1 September 2029
- 4 years, 1 day

Description of possible extension:

Option to extend for up to 2 years

Main procurement category

Services

CPV classifications

- 80340000 - Special education services
- 80420000 - E-learning services
- 80430000 - Adult-education services at university level

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

13 June 2025, 6:00pm

Tender submission deadline

27 June 2025, 4:00pm

Submission address and any special instructions

<https://in-tendhost.co.uk/kingstonuniversity.aspx/Home>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

25 July 2025

Recurring procurement

Publication date of next tender notice (estimated): 1 September 2029

Award criteria

Name	Description	Type
Simple description	Experience of delivering similar services in the higher education sector 15% Capability and service delivery 50% Added Value 10% Cost/Pricing for the core support type required 20% Cost Pricing for all support typed offered 5%	Price

Weighting description

Experience of delivering similar services in the higher education sector 15%

Capability and service delivery 50%

Added Value 10%

Cost/Pricing for the core support type required 20%

Cost Pricing for all support typed offered 5%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Kingston University Higher Education Corporation

- UK Register of Learning Providers (UKPRN number): 10003678

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Region: UKI63 - Merton, Kingston upon Thames and Sutton

Organisation type: Public authority - sub-central government