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Contract

'Hospice at Home' End of Life Services Provision in Hertfordshire and West Essex

NHS Hertfordshire and West Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2023/S 000-026663

Procurement identifier (OCID): ocids-h6vhtk-03b2f2

Published 8 September 2023, 2:51pm

Section I: Contracting authority

I.1) Name and addresses

NHS Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Contact

Sarah Beaumont

Email

sarah.beaumont@attain.co.uk

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Internet address(es)

Main address

<https://hertsandwestessex.icb.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

'Hospice at Home' End of Life Services Provision in Hertfordshire and West Essex

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This contract award notice follows the publication of a Voluntary Ex-Ante Transparency Notice (VEAT) published on 15th March 2023 which was intended to provide notice of the Contracting Authority's intention to award a contract for 'Hospice at Home' End of Life services to its incumbent provider, Isabel Hospice, to continue to provide services within the Hertfordshire area. The reference number for the VEAT is 2023/S 000-007492.

This notice is intended to provide confirmation of conclusion of the contract award for the services set out within the published VEAT Notice.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,176,798

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

Main site or place of performance

Hertfordshire

II.2.4) Description of the procurement

This contract award notice follows the publication of a Voluntary Ex-Ante Transparency Notice (VEAT) published on 15th March 2023 which was intended to provide notice of the Contracting Authority's intention to award a contract for 'Hospice at Home' End of Life services to its incumbent provider, Isabel Hospice, to continue to provide services within the Hertfordshire area. The reference number for the VEAT is 2023/S 000-007492.

This notice is intended to provide confirmation of conclusion of the contract award for the services set out within the published VEAT Notice.

E&N Hertfordshire Palliative and End of Life Care services are delivered through an integrated model that works across primary and secondary care. Service users are expected to move between different elements of the service as their needs change.

The service will provide holistic palliative and end of life care which will include crisis and planned response, specialist holistic assessment, symptom control, emotional support and practical "hands on" nursing and social care which includes respite for carer's based upon priorities.

The Hospice at Home service is one element working in partnership with colleagues and other organisations to ensure that wherever possible the services on offer meet the needs of service users effectively and flexibly and represent effective and efficient use of available resources.

All service users will be cared for on an integrated End of Life Care pathway which includes Advance Care Planning, Preferred Priorities of Care.

The new contract proposed is for a period of 12 months with the option to extend for a further 12 months from 1st April 2023 to 31st March 2024 with the option to extend from 1st April 2024 to 31st March 2025.

The contract has been in place since 2013, total cumulative value of this service since it began is £10,866,928.00 (not including the value of this contract). The value of this contract for 1-year is £2,088,399, increasing to £4,176,798 if extended for a further 12 months. The figure reflected in this notice is the total contract value including the extension option.

This value has increased slightly from the value published within the VEAT which was £2,006,190 for 1-year, increasing to £4,012,380 including the option. However, this is not of material difference and the scope of services continues to be as described.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 100

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a further 12 month period

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The Hertfordshire and West Essex Integrated Care Board (HWE ICB) became a legal entity on 1st July 2022, replacing the previous Hertfordshire and West Essex Clinical Commissioning Groups. The organisation is in its early stages and is forming its commissioning and procurement strategies.

It is the intention of the HWE ICB to undertake a full commissioning review of its hospice services across the area.

To procure services at this stage would risk destabilisation and misalignment to the wider strategy. This short-term extension will allow the HWE ICB time to ensure that a robust strategic review is undertaken which will inform the longer-term decision on how these services will be delivered in future for the benefit of our patients.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-007492](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Title

Hospice at Home

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 May 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Isabel Hospice

61 Bridge Road East

Welwyn Garden City

AL7 1JR

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,176,798

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

NHS Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Email

sarah.beaumont@attain.co.uk

Country

United Kingdom

Internet address

<https://hertsandwestessex.icb.nhs.uk>