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Award

## **Cegedim GP System of Choice (GPSoC)**

Business Services Organisation I T S

F15: Voluntary ex ante transparency notice

Notice identifier: 2021/S 000-026658

Procurement identifier (OCID): ocids-h6vhtk-02ef8f

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### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Business Services Organisation I T S

Centre House,79 Chichester Street

BELFAST

BT14JE

#### **Contact**

Catherine Fegan

#### **Email**

[cathy.fegan@hscni.net](mailto:cathy.fegan@hscni.net)

#### **Telephone**

+44 2895362561

#### **Country**

United Kingdom

**NUTS code**

UKN06 - Belfast

**Internet address(es)**

Main address

[www.hscbusiness.hscni.net](http://www.hscbusiness.hscni.net)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Cegedim GP System of Choice (GPSoC)

Reference number

STA10145

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Currently there are 122 NI GP practices using the Cegedim Clinical System for patient management. To enable the Cegedim Clinical System to meet the needs of the practices

it must interoperate with other specific hardware and software such as patient checkin and patient call systems. Given the dependency on IT in General Practice, stopping these services would very significantly impact on the ability of the 122 Vision GP practices to provide GMS services. Practices would be unable to access patient histories or record consultations against an electronic patient record. They would also be unable to interface electronically with other HSC systems - E.g. lab results, radiology reports, registration links, Emergency Care Summary, Key Information Summary, Electronic Document Transfer, GPIP etc. - so reintroducing delay and inaccuracy in patient care.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £8,613,234.06 / Highest offer: £10,592,832.10 taken into consideration

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

#### **II.2.4) Description of the procurement**

Currently there are 122 NI GP practices using the Cegedim Clinical System for patient management. To enable the Cegedim Clinical System to meet the needs of the practices it must interoperate with other specific hardware and software such as patient checkin and patient call systems. Given the dependency on IT in General Practice, stopping these services would very significantly impact on the ability of the 122 Vision GP practices to provide GMS services. Practices would be unable to access patient histories or record consultations against an electronic patient record. They would also be unable to interface electronically with other HSC systems - E.g. lab results, radiology reports, registration links, Emergency Care Summary, Key Information Summary, Electronic Document Transfer, GPIP etc. - so reintroducing delay and inaccuracy in patient care.

A key element identified in the strategy was the alignment with England's GMS IT procurement, known as GP IT Futures, and the use of its proposed GP IT Futures Catalogue and GP IT Futures Framework.

The use of the IT Futures Catalogue brings huge benefits to NI:

- items on the catalogue, including both systems and services, can only be there if they have been rigorously tested and accepted. NHS Digital provide the testing for the catalogue. Without this, NI would have to find appropriate experts, both clinical and technical, to continuously carry out the testing of new or amended items. This would significantly increase risk, cost and timescales for every new item to be procured by NI.
- England is a much larger CEGEDIM customer than NI and is better placed to negotiate costs. By using the GP IT Futures Catalogue, NI benefit from the lower costs.

Unfortunately, the on boarding of systems and services onto the GP IT Futures Catalogue in England was delayed, in part due to covid pressures. This delay has had a knock on effect on the necessary assessment of all options within the NI procurement strategy. The NI procurement strategy is now being finalised and procurement planning now shows that the new NI contracts should be in place by March 2023 or shortly thereafter.

The justification for this DAC, therefore, is to ensure the existing services continue uninterrupted until those services can be procured through contracts established by the on-going procurement process.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

Currently there are 122 NI GP practices using the Cegedim Clinical System for patient management. To enable the Cegedim Clinical System to meet the needs of the practices it must interoperate with other specific hardware and software such as patient checkin and patient call systems. Given the dependency on IT in General Practice, stopping these services would very significantly impact on the ability of the 122 Vision GP practices to provide GMS services. Practices would be unable to access patient histories or record consultations against an electronic patient record. They would also be unable to interface electronically with other HSC systems - E.g. lab results, radiology reports, registration links, Emergency Care Summary, Key Information Summary, Electronic Document Transfer, GPIP etc. - so reintroducing delay and inaccuracy in patient care.

BSO ITS are in the process of creating a Framework through GP IT Futures. This was due to happen in 2021 unfortunately, the on boarding of systems and services onto the GP IT Futures Catalogue in England was delayed, in part due to covid pressures. This delay has had a knock on effect on the necessary assessment of all options within the NI procurement strategy. The NI procurement strategy is now being finalised and procurement planning now shows that the new NI contracts should be in place by March 2023 or shortly thereafter.

The justification for this DAC, therefore, is to ensure the existing services continue uninterrupted until those services can be procured through contracts established by the on-going procurement process.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract/concession**

### **Contract No**

STA10145

### **Title**

Cegedim GP System of Choice (GPSoC)

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

25 October 2021

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Cegedim Healthcare Solutions

Dundee

DD2 1SW

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Lowest offer: £8,613,234.06 / Highest offer: £10,592,832.10 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Business Services Organisation

2 Franklin Street

Belfast

BT2 8DQ

Country

United Kingdom