

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/026610-2022>

Tender

P5628 Corporate Security Framework

Tower Hamlets

F02: Contract notice

Notice identifier: 2022/S 000-026610

Procurement identifier (OCID): ocds-h6vhtk-036ab5

Published 22 September 2022, 4:52pm

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

Mulberry Place, 5 Clove Crescent, Town Hall

London

E14 2BG

Contact

Mr Neil Ward

Email

Neil.Ward@towerhamlets.gov.uk

Telephone

+44 2073645000

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

P5628 Corporate Security Framework

Reference number

DN626376

II.1.2) Main CPV code

- 79715000 - Patrol services

II.1.3) Type of contract

Services

II.1.4) Short description

London Borough of Tower Hamlets wishes to tender for a framework for the supply of security services to achieve the following objectives:

- Provision of a consolidated supply chain under a management contractor for the provision of security services broken down into 4 Lots and to provide a high standard of security, to properly protect the site, and its employees and customers;
- To seek efficiencies across the Lots and from supply chain consolidation.
- To ensure those working within the sector are paid the London living Wage.
- To provide a sustainable platform for the inhabitants of LBTH to gain employment and training to further develop their career; and to
- Ensure value for money within security services, standardise prices and service standards across all LBTH sites.

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Concierge & Indoor Event Guarding

Lot No

1

II.2.2) Additional CPV code(s)

- 79713000 - Guard services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The service to be provided shall include the provision of a concierge, facilities management hybrid role at the council's Idea stores and other sites across the borough. The Idea Stores are an award-winning service due to their role in the community.

There are 5 Idea Stores, 2 Libraries, a Registrars, and a the Town Hall and several administration sites in the London Borough of Tower Hamlets. Events will be held at some of these venues from time to time.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Man, and Man & Dog Guarding, Key holding & Intruder Alarm Response

Lot No

2

II.2.2) Additional CPV code(s)

- 79711000 - Alarm-monitoring services
- 79715000 - Patrol services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The service to be provided shall include for the provision of several types of routine and ad hoc security guarding in empty, closed, and operational buildings as required by the Council to the Corporate Estate premises. Types of buildings range from;

- Administration sites
- Children centres
- Public Libraries
- Schools

- Empty sites
- Council Land
- Parks

During the contract period there may be requirements for the Service Provider to provide some or all the services listed below.

- Static Guarding
- Mobile Patrols
- Control of Access
- Response to Emergency alarm activation
- Unlocking and locking of the premises
- key holding service
- Alarm testing duties
- Site traffic management
- Incident reporting
- Security risk assessment.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Intruder Alarm monitoring and maintenance and supply of equipment and parts

Lot No

3

II.2.2) Additional CPV code(s)

- 35121000 - Security equipment
- 79711000 - Alarm-monitoring services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The service to be provided shall include the provision of several types of routine and ad hoc Intruder alarm monitoring & maintenance in empty, closed, and operational buildings as required by the Council to the Corporate Estate premises. Types of buildings are as follows:

- Administration sites
- Children centres
- Adult Centres

- Public Libraries
- Schools
- Empty sites
- Park Buildings

During the contract period there will be requirements for the Service Provider to provide some or all the services listed below:

- Provide a core hours reactive and planned repair service to alarms across the estate.
- Provide a response to the councils' Out-Of-Hours (OOH) key holding provider who may have alarm response centre (ARC) call outs for alarm faults and will require remote resetting in the first attempt or attendance to reset.
- Quotation for works and equipment.
- Adjust, move, or re-design equipment layout according to refurbishment or new layout.
- Provide fire cable links to the alarm signal device.
- Collection of keys and unlocking and locking of the premise to access alarm.
- Annual Survey of systems.
- 2 Maintenance visits per year.
- Upkeep of Asset data.
- Incident reporting.
- Fire Alarm Testing reports.
- General alarm activity reports on individual or groups of sites.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

40

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Crowd Management and Outdoor Event Management

Lot No

4

II.2.2) Additional CPV code(s)

- 79713000 - Guard services
- 79715000 - Patrol services

II.2.3) Place of performance

NUTS codes

- UKI4 - Inner London – East

II.2.4) Description of the procurement

The Service will be limited to the London Borough of Tower Hamlets organised events only and shall not be extended to other events taking place within the borough, which are not organised by the Council.

The Council organises a number of regular events each year; however, the Council is unable to guarantee a minimum number of events or level of work as all events are subject to confirmation. The scale and range of events that require services will vary and may range from an event for a planned attendance of 90,000 through to door supervision for private event hires in Council owned venues.

We are seeking bids from Suppliers that can demonstrate that they have a high level of professionalism and competency in relation to specialist Crowd Management services for large-scale outdoor events.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 October 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Tower Hamlets

London

Country

United Kingdom