

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/026600-2021>

Tender

Community-based adult mental health and emotional wellbeing support - prevention, wellbeing, and recovery

Warwickshire County Council

NHS Coventry and Warwickshire Clinical Commissioning Group (CCG)

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2021/S 000-026600

Procurement identifier (OCID): ocds-h6vhtk-02ef55

Published 25 October 2021, 9:14am

Section I: Contracting authority

I.1) Name and addresses

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

Contact

Heather Boyd

Email

heatherboyd@warwickshire.gov.uk

Telephone

+44 1926412430

Country

United Kingdom

NUTS code

UKG13 - Warwickshire

Internet address(es)

Main address

<https://www.warwickshire.gov.uk>

I.1) Name and addresses

NHS Coventry and Warwickshire Clinical Commissioning Group (CCG)

Coventry

CV1 2NJ

Email

heatherboyd@warwickshire.gov.uk

Country

United Kingdom

NUTS code

UKG33 - Coventry

Internet address(es)

Main address

<https://coventrywarwickshireccg.nhs.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.csw-jets.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.csw-jets.co.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community-based adult mental health and emotional wellbeing support - prevention, wellbeing, and recovery

Reference number

12337

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

Warwickshire County Council (the Council) is seeking to commission a Collaborative Partnership or single provider for provision of adult mental health and emotional wellbeing support services. The service will include the following core elements:

- Single Point of Entry ("One Front Door") and an online website with information and resources
- One-to-one support sessions
- Peer-led groups
- Wellbeing and resilience workshops
- Outreach and signposting
- 24/7 helpline, webchat and online support (e-mental health service)

The Mental Health Helpline element is also available to Coventry residents and links to Coventry services. Coventry and Warwickshire Clinical Commissioning Group (CCG) make a funding contribution towards the provision of the 24/7 helpline to Coventry residents.

The approach of delivery should be community-first and outcome-focused. It is envisaged that "One Front Door" (Single Point of Entry) is offered to simplify access into the pool of services that are operating under a shared visual identity/brand, through a Collaborative Partnership model.

The Collaborative Partnership will need to work with commissioners, referrers, and service users in service mobilisation to agree the shared visual identity/brand. Providers may still use their own logos and branding to compliment this but branding guidelines should be created jointly to ensure the "One Front Door" is effective and individuals do not feel confused where to go.

The service will be available all year round to individuals who live in Warwickshire and/or are registered with a Warwickshire GP.

II.1.5) Estimated total value

Value excluding VAT: £7,087,570

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire
- UKG33 - Coventry

Main site or place of performance

Within the county boundaries of Warwickshire for the entire service.

Within the county boundaries of Warwickshire and the boundaries of Coventry for the Mental Health Helpline

II.2.4) Description of the procurement

Warwickshire County Council (the Council) is seeking to commission a Collaborative

Partnership or single provider for provision of adult mental health and emotional wellbeing support services.

The procurement will be an open procedure.

These services may be subject to modifications and changes in order to meet the changing needs of the Council and the service and increases or decreases in funding.

II.2.6) Estimated value

Value excluding VAT: £7,087,570

II.2.7) Duration of the contract or the framework agreement

Start date

2 April 2022

End date

31 March 2032

II.2.14) Additional information

The initial contract term will be for 3 years however the Council reserves the right to extend the contract by further periods not exceeding 84 months

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

As detailed in the tender documentation.

The Council will undertake its financial assessment of the tendering organisation (and if considered necessary by the Council, any partners within a consortium bid) based on

its own evaluation of the tenderers' most recent 2 years accounts (or if 2 years accounts are not available, equivalent evidence which confirms financial viability). The accounts are

not available, equivalent evidence which confirms financial viability). The assessment of accounts will be supported by an independent credit reference report from Credit Safe where this is available. The Council may also impose a bond or performance

guarantee on the successful tenderer. Minimum level(s) of standards possibly required:

Evidence as stated in the tender documentation.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Procedure involving negotiation

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.legislation.gov.uk/ukxi/2015/102/contents/made>

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 November 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Warwickshire County Council will be using its e-tendering system (CSW-JETS) for the administration of this procurement process. Providers must register with the system to be able to express an interest and download documents. The web address for CSWJETS is: www.csw-jets.co.uk Registration and use of CSW-JETS is free. All correspondence or clarifications relating to this procurement must be via the CSWJETS correspondence function. If you are having trouble registering with CSW-JETS please

email us at: procurement@warwickshire.gov.uk Providers must register on CSW-JETS and express an interest in this project in order to download tender documents and be able to correspond with us about this procurement.

VI.4) Procedures for review

VI.4.1) Review body

High Court for England and Wales

London

Country

United Kingdom