

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/026581-2025>

Pipeline

Full Digital Telecare Solution

The Riverside Group Limited

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-026581

Procurement identifier (OCID): ocds-h6vhtk-052355

Published 23 May 2025, 2:47pm

Scope

Description

The Riverside Group will be seeking suitable qualified providers for the replacement of existing analogue telecare or warden call systems across their housing stock.

Commercial tool

Establishes a framework

Contract dates (estimated)

- 1 February 2026 to 31 January 2030
- 4 years

Main category

Works

CPV classifications

- 32520000 - Telecommunications cable and equipment
- 35800000 - Individual and support equipment
- 45310000 - Electrical installation work
- 51300000 - Installation services of communications equipment

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Submission

Publication date of tender notice (estimated)

1 August 2025

Procedure

Procedure type

Open procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

The Riverside Group Limited

- Mutuels Public Register: 30938R
- Public Procurement Organisation Number: PWQV-9217-TZPQ

2 Estuary Boulevard

Speke, Liverpool

L24 8RF

United Kingdom

Email: procurement@riverside.org.uk

Region: UKD72 - Liverpool

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)