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Pipeline

Emergency Department Wellbeing & Home Safe Service

Hywel Dda University Health Board

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-026571

Procurement identifier (OCID): ocids-h6vhtk-05234c

Published 23 May 2025, 2:45pm

Scope

Description

The emergency department well-being and home safe service was established to support local clinical teams and patients accessing emergency department services. The service offers support for frail older people and vulnerable adults in emergency departments, as well as resettling people in their homes with follow-up welfare calls or visits, and where necessary, to connect them to community services to avoid readmission into the emergency department.

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- Possible extension to 31 March 2030
- 4 years

Main category

Services

CPV classifications

- 85312400 - Welfare services not delivered through residential institutions

Contract locations

- UKL - Wales

Submission

Publication date of tender notice (estimated)

1 August 2025

Procedure

Special regime

Light touch

Above or below total value threshold

Above or equal to threshold

Contracting authority

Hywel Dda University Health Board

- NHS Organisation Data Service: 7A2

Ystwyth Building, Hafan Derwen, St Davids Park, Jobswell Road

Carmarthen

SA31 3BB

United Kingdom

Email: ryan.zobole@wales.nhs.uk

Website: <https://hduhb.nhs.wales/>

Region: UKL14 - South West Wales

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NWSSP Procurement Services

Summary of their role in this procurement: NHS Wales Shared Services Partnership- Procurement Services is providing the procurement advice and procurement tendering platform on behalf of the Health Board to facilitate this procurement. The Health Board is the Commissioner for this Procurement

- NHS Organisation Data Service: RQF

4-5 Charnwood Court Heol Billingsley Parc Nantgarw

Cardiff

CF15 7QZ

United Kingdom

Email: ryan.zobole@wales.nhs.uk

Region: UKL15 - Central Valleys

Contact organisation

Contact [Hywel Dda University Health Board](#) for any enquiries.