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Tender

VIVID - Contract Provision For Building Security and Concierge Services at Totland Close Farnborough

VIVID

F02: Contract notice

Notice identifier: 2022/S 000-026549

Procurement identifier (OCID): ocds-h6vhtk-036a86

Published 22 September 2022, 1:54pm

Section I: Contracting authority

I.1) Name and addresses

VIVID

Peninsula House

Portsmouth

PO28HB

Contact

Mr Luke Stone

Email

luke.stone@vividhomes.co.uk

Telephone

+44 1256368722

Country

United Kingdom

Region code

UKJ - South East (England)

Internet address(es)

Main address

http://www.vividhomes.co.uk

Buyer's address

http://www.vividhomes.co.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://procontract.due-north.com/Advert?advertId=6ac514fb-633a-ed11-8119-005056b64545

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://procontract.due-north.com/Advert?advertId=6ac514fb-633a-ed11-8119-005056b64545

I.4) Type of the contracting authority

Other type

Housing Association

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

VIVID - Contract Provision For Building Security and Concierge Services at Totland Close Farnborough

Reference number

DN633903

II.1.2) Main CPV code

• 66131000 - Security brokerage services

II.1.3) Type of contract

Services

II.1.4) Short description

Totland Close is a large block of flats in Farnborough. It comprises of 169 self-contained general needs flats. The flats are arranged in two blocks in a figure of eight formation. There are a number of services provided which are service charged, including CCTV, door entry system, concierge service, cleaning, and grounds maintenance, etc.

The key aspects of the service shall include the following:

- 1. Maintaining the Health & Safety requirements
- 2. General duties as requested by the client
- 3. Undertake training analysis of staff and implement required training programme
- 4. To take part in operational review meetings
- 5. Manage customer complaints in line with VIVID's Complaints Policy
- 6. Providing a safe place for our customers, staff and contractors

II.1.5) Estimated total value

Value excluding VAT: £1,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

• 79710000 - Security services

II.2.3) Place of performance

NUTS codes

- UKJ1 Berkshire, Buckinghamshire and Oxfordshire
- UKJ2 Surrey, East and West Sussex
- UKJ31 Portsmouth
- UKJ32 Southampton
- UKJ35 South Hampshire
- UKJ36 Central Hampshire
- UKJ37 North Hampshire
- UKJ4 Kent

II.2.4) Description of the procurement

Security and Concierge services to be delivered at Totland close self contained flats.

To view the documents, express interest and submit a response please visit:

https://procontract.due-north.com/Advert?advertId=6ac514fb-633a-ed11-8119-005056b64545

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

up to 24 month depending on performance.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

21 October 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

21 October 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Technology and Construction Court

London

Country

United Kingdom