

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/026549-2022>

Tender

## **VIVID - Contract Provision For Building Security and Concierge Services at Totland Close Farnborough**

VIVID

F02: Contract notice

Notice identifier: 2022/S 000-026549

Procurement identifier (OCID): ocds-h6vhtk-036a86

Published 22 September 2022, 1:54pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

VIVID

Peninsula House

Portsmouth

PO2 8HB

#### **Contact**

Mr Luke Stone

#### **Email**

[luke.stone@vividhomes.co.uk](mailto:luke.stone@vividhomes.co.uk)

#### **Telephone**

+44 1256368722

#### **Country**

United Kingdom

**Region code**

UKJ - South East (England)

**Internet address(es)**

Main address

<http://www.vividhomes.co.uk>

Buyer's address

<http://www.vividhomes.co.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert?advertId=6ac514fb-633a-ed11-8119-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert?advertId=6ac514fb-633a-ed11-8119-005056b64545>

**I.4) Type of the contracting authority**

Other type

Housing Association

**I.5) Main activity**

Housing and community amenities

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

VIVID - Contract Provision For Building Security and Concierge Services at Totland Close Farnborough

Reference number

DN633903

#### **II.1.2) Main CPV code**

- 66131000 - Security brokerage services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Totland Close is a large block of flats in Farnborough. It comprises of 169 self-contained general needs flats. The flats are arranged in two blocks in a figure of eight formation. There are a number of services provided which are service charged, including CCTV, door entry system, concierge service, cleaning, and grounds maintenance, etc.

The key aspects of the service shall include the following:

1. Maintaining the Health & Safety requirements
2. General duties as requested by the client
3. Undertake training analysis of staff and implement required training programme
4. To take part in operational review meetings
5. Manage customer complaints in line with VIVID's Complaints Policy
6. Providing a safe place for our customers, staff and contractors

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 79710000 - Security services

### **II.2.3) Place of performance**

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire
- UKJ2 - Surrey, East and West Sussex
- UKJ31 - Portsmouth
- UKJ32 - Southampton
- UKJ35 - South Hampshire
- UKJ36 - Central Hampshire
- UKJ37 - North Hampshire
- UKJ4 - Kent

### **II.2.4) Description of the procurement**

Security and Concierge services to be delivered at Totland close self contained flats.

To view the documents, express interest and submit a response please visit:

<https://procontract.due-north.com/Advert?advertId=6ac514fb-633a-ed11-8119-005056b64545>

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

up to 24 month depending on performance.

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

21 October 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

21 October 2022

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Technology and Construction Court

London

Country

United Kingdom