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Tender

## **Domestic Abuse Support Services**

Sheffield City Council

F02: Contract notice

Notice identifier: 2023/S 000-026545

Procurement identifier (OCID): ocds-h6vhtk-03fb05

Published 7 September 2023, 5:51pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Sheffield City Council

Town Hall, Pinstone Street,

Sheffield

S1 2HH

#### **Contact**

Adam Elwis

#### **Email**

[adam.elwis@sheffield.gov.uk](mailto:adam.elwis@sheffield.gov.uk)

#### **Telephone**

+44 01142053372

#### **Country**

United Kingdom

**Region code**

UKE32 - Sheffield

**National registration number**

(GB) 173 5488 38

**Internet address(es)**

Main address

<https://www.sheffield.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104130>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=72719&B=UK](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=72719&B=UK)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=72719&B=UK](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=72719&B=UK)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Domestic Abuse Support Services

Reference number

78606

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This specification is for a service to provide support to victims of domestic abuse who are a resident in Sheffield (as per the government definition of domestic abuse). It has been informed by the voices of Sheffield survivors of domestic abuse and their words are quoted throughout.

The domestic abuse support service will provide a citywide helpline service, and support for cases at all risk levels including one to one support. Recovery interventions including peer support and open access support groups will also be available. Citywide training to professionals will also be provided.

Initial responses to domestic abuse are not one agencies responsibility alone, the provider will work with partners, stakeholders, community groups and businesses to develop a safe and consistent response to domestic abuse citywide.

This contract is for 7 years with a break clause after years 3 & 5, we are looking to award to a single provider or a consortium.

#### **II.1.5) Estimated total value**

Value excluding VAT: £10,280,256

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKE32 - Sheffield

### **II.2.4) Description of the procurement**

This specification is for a service to provide support to victims of domestic abuse who are a resident in Sheffield (as per the government definition of domestic abuse). It has been informed by the voices of Sheffield survivors of domestic abuse and their words are quoted throughout.

The domestic abuse support service will provide a citywide helpline service, and support for cases at all risk levels including one to one support. Recovery interventions including peer support and open access support groups will also be available. Citywide training to professionals will also be provided.

Initial responses to domestic abuse are not one agencies responsibility alone, the provider will work with partners, stakeholders, community groups and businesses to develop a safe and consistent response to domestic abuse citywide.

The service will not provide housing related floating support, direct support for children or refuge provision; these are commissioned in separate contracts.

The service is to be commissioned by Sheffield City Council working in collaboration with South Yorkshire Police, Office of the Police and Crime Commissioner / Mayor's Office and Sheffield NHS Integrated Care Board

This contract is for 7 years with a break clause after years 3 & 5, we are looking to award to a single provider or a consortium.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £10,280,256

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

84

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 October 2023

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

9 October 2023

Local time

5:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Sheffield City Council

Sheffield Town Hall, Pinstone Street,

Sheffield

Country

United Kingdom

Internet address

<https://www.sheffield.gov.uk>

#### **VI.4.2) Body responsible for mediation procedures**

Sheffield City Council

Sheffield Town Hall, Pinstone Street,

Sheffield

Country

United Kingdom

Internet address

<https://www.sheffield.gov.uk>

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Sheffield City Council

Sheffield Town Hall, Pinstone Street,

Sheffield

Country

United Kingdom

Internet address

<https://www.sheffield.gov.uk>