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Pipeline

T3 - Digital Support Services (DSS)

Driver and Vehicle Standards Agency

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-026496

Procurement identifier (OCID): ocids-h6vhtk-052310

Published 23 May 2025, 2:22pm

Scope

Description

Please note that this is a UK1 Pipeline Notice. This is not a PIN or call for pre-market engagement/competition. As this is a pipeline notice, there is no guarantee that a tender opportunity will result from this. Should a tender opportunity materialise, further notices will be published in relation to this.

The DVSA seeks to secure continuity of service for the statutory Theory Test beyond the expiration of current arrangements and requires Digital Support Services (DSS) which include automation, coordination, integration and management of digital processes and services to enhance the Theory Test's performance, efficiency, and scalability.

Values and contract durations included in this notice are based on current contractual arrangements and are only indicative of potential future values and durations, and will be subject to change as informed by business requirements and market engagement.

Total value (estimated)

- £35,000,000 excluding VAT
- £42,000,000 including VAT

Contract dates (estimated)

- 1 July 2027 to 30 June 2029
- Possible extension to 30 June 2031
- 4 years

Main category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

1 April 2026

Procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

Driver and Vehicle Standards Agency

- Public Procurement Organisation Number: PTMM-2614-YJDV

Berkeley House, Croydon Street

Bristol

BS5 0DA

United Kingdom

Contact name: Theory Test Category Team

Email: commercialenquiries@dvsa.gov.uk

Region: UKK11 - Bristol, City of

Organisation type: Public authority - central government